

## **FOURTH QUARTER REPORT**

**PARTIAL CONSENT DECREE CASE NO. 4:16-CV-018-DMB-JMV  
CITY OF GREENVILLE  
GREENVILLE, MISSISSIPPI**

**PERIOD  
JANUARY 1, 2017 TO MARCH 31, 2017**

### **SUBMITTED TO:**

U.S. Environmental Protection Agency, Region 4  
Clean Water Enforcement Branch  
61 Forsythe Street, S.W.  
Atlanta, GA 30303-8960



**April 28, 2017**

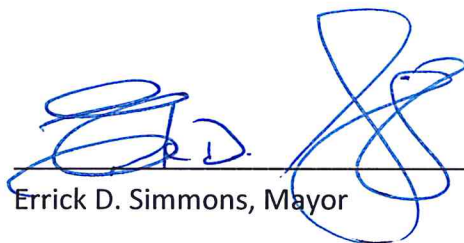
## CERTIFICATION

### **Fourth Quarterly Report**

Partial Consent Decree

City of Greenville

I certify under penalty of law that this document and all its attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering such information, the information submitted is, to the best of my knowledge and belief, true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.



\_\_\_\_\_  
Errick D. Simmons, Mayor

April 27, 2017  
\_\_\_\_\_  
Date

# WASTEWATER BYPASS REPORT

## TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): Cleanout
- IV. SOURCE LOCATION ( I.E. STREET, AVENUE, ETC.): 140 Bayou Road
- V. DATE/TIME BYPASS BEGAN (ESTIMATE IF NECESSARY): 1/2/17 @ 4:57 pm
- VI. DATE/TIME BYPASS ENDED (ESTIMATE IF NECESSARY): 1/3/17 @ 10:15 am
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 100 gallons
- VIII.STATE WATERS EFFECTED (I.E. RIVER, STREAM,BAYOU, LAKE, ETC. N/A
- IX. CAUSE OF BYPASS: Level transducer at influent lift station (WWTP) giving false reading to motor controls
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: Corrected issue with level transducer
- XI. CLEANUP MEASURES TAKEN: Lime was spreaded over the area where the overflow occurred
- XII. PERMANENT CORRECTIVE ACTIONS: N/A
- XIII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 0
- XIV.IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA?
- N/A

NRO: PHONE: (662) 234-3733  
FAX: (662) 234-3749

PRINT NAME: Donde Baldwin

ECED: PHONE: (604) 961-5010  
FAX: (601) 961-5764

SIGNATURE: Donde Baldwin

CRO: PHONE: (601) 961-5656  
FAX: (601)961-5619

TITLE: Project Manager

SRO: PHONE: (228) 432-1056  
FAX: (228) 432-5553

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

MAIN PO BOX 2261  
ADDRESS: JACKSON, MS 39225

PHONE NUMBER: (662) 378-1538

DATE: 1/4/17

# WASTEWATER BYPASS REPORT

## TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): Manhole
- IV. SOURCE LOCATION ( I.E. STREET, AVENUE, ETC.): 145 Bayou Road
- V. DATE/TIME BYPASS BEGAN (ESTIMATE IF NECESSARY): 1/2/17 @ 4:57 pm
- VI. DATE/TIME BYPASS ENDED (ESTIMATE IF NECESSARY): 1/3/17 @ 10:15 am
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 200 gallons
- VIII.STATE WATERS EFFECTED (I.E. RIVER, STREAM,BAYOU, LAKE, ETC. N/A
- IX. CAUSE OF BYPASS: Level transducer at influent lift station (WWTP) giving false reading to motor controls
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: Corrected issue with level transducer
- XI. CLEANUP MEASURES TAKEN: Lime was spreaded over the area where the overflow occurred
- XII. PERMANENT CORRECTIVE ACTIONS: N/A
- XIII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 0
- XIV.IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA?
- N/A

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- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): Manhole
- IV. SOURCE LOCATION ( I.E. STREET, AVENUE, ETC.): 151 Bayou Road
- V. DATE/TIME BYPASS BEGAN (ESTIMATE IF NECESSARY): 1/2/17 @ 4:57 pm
- VI. DATE/TIME BYPASS ENDED (ESTIMATE IF NECESSARY): 1/3/17 @ 10:15 am
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 1,000 gallons
- VIII.STATE WATERS EFFECTED (I.E. RIVER, STREAM,BAYOU, LAKE, ETC. N/A
- IX. CAUSE OF BYPASS: Level transducer at influent lift station (WWTP) giving false reading to motor controls
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: Corrected issue with level transducer
- XI. CLEANUP MEASURES TAKEN: Lime was spreaded over the area where the overflow occurred
- XII. PERMANENT CORRECTIVE ACTIONS: N/A
- XIII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 0
- XIV.IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA?
- N/A

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# WASTEWATER BYPASS REPORT

## TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): Manhole
- IV. SOURCE LOCATION ( I.E. STREET, AVENUE, ETC.): 162 Wildwood
- V. DATE/TIME BYPASS BEGAN (ESTIMATE IF NECESSARY): 1/2/17 @ 1:00 pm
- VI. DATE/TIME BYPASS ENDED (ESTIMATE IF NECESSARY): 1/2/17 @ 5:00 pm
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 500 gallons
- VIII.STATE WATERS EFFECTED (I.E. RIVER, STREAM,BAYOU, LAKE, ETC. N/A
- IX. CAUSE OF BYPASS: Rainfall
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: Ensured proper pump operations
- XI. CLEANUP MEASURES TAKEN: Lime was spreaded over the area where the overflow occurred
- XII. PERMANENT CORRECTIVE ACTIONS: Sewer collection mini systems are undergoing evaluation for inflow & infiltration
- XIII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 0
- XIV.IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA? 1.05"

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# WASTEWATER BYPASS REPORT

## TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): Lift Station Cleanout
- IV. SOURCE LOCATION ( I.E. STREET, AVENUE, ETC.): 630 Longwood
- V. DATE/TIME BYPASS BEGAN (ESTIMATE IF NECESSARY): 1/2/17 @ 10:00 am
- VI. DATE/TIME BYPASS ENDED (ESTIMATE IF NECESSARY): 1/2/17 @ 4:00 pm
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 200 gallons
- VIII.STATE WATERS EFFECTED (I.E. RIVER, STREAM,BAYOU, LAKE, ETC. N/A
- IX. CAUSE OF BYPASS: Power Failure
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: Lift station crew took necessary actions to get lift station operational
- XI. CLEANUP MEASURES TAKEN: Lime was spreaded over the area where the overflow occurred
- XII. PERMANENT CORRECTIVE ACTIONS: N/A
- XIII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 2
- XIV.IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA?  
N/A

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# WASTEWATER BYPASS REPORT

## TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): Lift Station Effluent Manhole
- IV. SOURCE LOCATION ( I.E. STREET, AVENUE, ETC.): 803 East Reed Road
- V. DATE/TIME BYPASS BEGAN (ESTIMATE IF NECESSARY): 1/2/17 @ 5:51 pm
- VI. DATE/TIME BYPASS ENDED (ESTIMATE IF NECESSARY): 1/2/17 @ 7:00 pm
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 200 gallons
- VIII.STATE WATERS EFFECTED (I.E. RIVER, STREAM,BAYOU, LAKE, ETC. N/A
- IX. CAUSE OF BYPASS: Power Failure at 339 West Reed Road lift station
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: Reset motor controls
- XI. CLEANUP MEASURES TAKEN: Lime was spreaded over the area where the overflow occurred
- XII. PERMANENT CORRECTIVE ACTIONS: SCADA installation scheduled for 2017
- XIII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 0
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA?  
N/A

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# WASTEWATER BYPASS REPORT

## TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): Lift Station Manhole
- IV. SOURCE LOCATION ( I.E. STREET, AVENUE, ETC.): 836 North Theobald Street
- V. DATE/TIME BYPASS BEGAN (ESTIMATE IF NECESSARY): 1/2/17 @ 10:00 am
- VI. DATE/TIME BYPASS ENDED (ESTIMATE IF NECESSARY): 1/2/17 @ 4:00 pm
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 1,000 gallons
- VIII.STATE WATERS EFFECTED (I.E. RIVER, STREAM,BAYOU, LAKE, ETC. N/A
- IX. CAUSE OF BYPASS: Power Failure
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: lift station crew took necessary action to get lift station operational
- XI. CLEANUP MEASURES TAKEN: Lime was spreaded over the area where the overflow occurred
- XII. PERMANENT CORRECTIVE ACTIONS: SCADA installation scheduled for 2017
- XIII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 1
- XIV.IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA?
- N/A

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## TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): Lift Station Cleanout
- IV. SOURCE LOCATION ( I.E. STREET, AVENUE, ETC.): 851 North Theobald Street
- V. DATE/TIME BYPASS BEGAN (ESTIMATE IF NECESSARY): 1/2/17 @ 10:00 am
- VI. DATE/TIME BYPASS ENDED (ESTIMATE IF NECESSARY): 1/2/17 @ 4:00 pm
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 200 gallons
- VIII.STATE WATERS EFFECTED (I.E. RIVER, STREAM,BAYOU, LAKE, ETC. N/A
- IX. CAUSE OF BYPASS: Power Failure
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: Lift station crew took necessary actions to get lift station operational
- XI. CLEANUP MEASURES TAKEN: Lime was spreaded over the area where the overflow occurred
- XII. PERMANENT CORRECTIVE ACTIONS: N/A
- XIII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 5
- XIV.IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA?
- N/A

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DATE: 1/4/17

# WASTEWATER BYPASS REPORT

## TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): Lift Station
- IV. SOURCE LOCATION ( I.E. STREET, AVENUE, ETC.): 1417 S. Theobald Street
- V. DATE/TIME BYPASS BEGAN (ESTIMATE IF NECESSARY): 1/2/17 @ 5:00 am
- VI. DATE/TIME BYPASS ENDED (ESTIMATE IF NECESSARY): 1/2/17 @ 6:00 am
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 200 gallons
- VIII.STATE WATERS EFFECTED (I.E. RIVER, STREAM,BAYOU, LAKE, ETC. N/A
- IX. CAUSE OF BYPASS: Power Failure
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: reset motor controls
- XI. CLEANUP MEASURES TAKEN: Lime was spreaded over the area where the overflow occurred
- XII. PERMANENT CORRECTIVE ACTIONS: Lift station scheduled for SCADA installation in 2017
- XIII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 4
- XIV.IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA?
- N/A

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DATE: 1/4/17

**WASTEWATER BYPASS/OVERFLOW REPORT  
TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL**

- I. PERMITTEE NAME: City of Greenville
- II. PERMIT NO.: MS 0020184
- III. Bypass source (i.e., manhole, pump station, etc.):  
Pump station / manhole  
South Theobald
- IV. Source location (i.e., street, etc.): manhole  
South Theobald
- V. Date/time bypass began (estimate if necessary): 3:30 pm  
Jan. 17th
- VI. Date/time bypass ended (estimate if necessary): 5:30 pm  
Jan 17th
- VII. Volume of wastewater bypassed (estimate if necessary):  
20,000 gals
- VIII. State waters affected (i.e., river, stream, lake, etc.): no
- IX. Cause of bypass: pump failure Electrical
- X. Temporary corrective actions taken: Set up Bx Pass  
pump
- XI. Permanent corrective actions taken: Pump in  
motor shop for repairs



XII. Number of bypasses at this location in the past 12 months: 2

XIII. What actions were taken to prevent or minimize adverse environmental impact?

Applied lime

XIV. If bypass caused due to inflow of rainfall, how many inches of rain fell in the area? N/A

Signature:

[Signature]

Title:

manager

Address:

340 main st

Greenville ms

Date:

1-18-17

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): EFFLUENT MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): MARY/REED LIFT STATION, 743 EAST REED ROAD
- V. DATE/TIME BYPASS BEGAN: 7:27 AM
- VI. DATE/TIME BYPASS ENDED: 9:15 AM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 25,000 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: REDUCED NUMBER OF PUMPS RUNNING
- XI. PERMANENT CORRECTIVE ACTIONS: S.S.E.R. WORK ON SUB-BASINS FOR THIS LIFT  
STATION
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: NONE
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? HTH TABLETS IN STORMDRAIN
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? 3.58"

SIGNATURE: \_\_\_\_\_



TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JANUARY 19, 2017

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): WILDWOOD AND GREGORY INTERSECTION
- V. DATE/TIME BYPASS BEGAN: 7:27 AM
- VI. DATE/TIME BYPASS ENDED: 10:19 AM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 3,000 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: REDUCED NUMBER OF PUMPS RUNNING
- XI. PERMANENT CORRECTIVE ACTIONS: S.S.E.R. WORK ON BASIN FOR THIS LIFT STATION
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: NONE
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? 3.58"

SIGNATURE: \_\_\_\_\_

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JANUARY 19, 2017

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): 630 LONGWOOD STREET
- V. DATE/TIME BYPASS BEGAN: 10:03 AM
- VI. DATE/TIME BYPASS ENDED: 11:35 AM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 200 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: \_\_
- XI. PERMANENT CORRECTIVE ACTIONS: S.S.E.R. WORK ON BASIN FOR THIS LIFT STATION
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: ONE
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? 3.58"

SIGNATURE: \_\_\_\_\_

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JANUARY 19, 2017



## WASTEWATER BYPASS REPORT

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- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): 1976 MCCLAIN DRIVE
- V. DATE/TIME BYPASS BEGAN: 8:27 AM
- VI. DATE/TIME BYPASS ENDED: 10:45 AM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 500 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: \_\_
- XI. PERMANENT CORRECTIVE ACTIONS: S.S.E.R. WORK ON BASIN FOR THIS LIFT STATION
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: NONE
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? 3.58"

SIGNATURE: \_\_\_\_\_

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JANUARY 19, 2017

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): 851 NORTH THEOBALD STREET
- V. DATE/TIME BYPASS BEGAN: 10:03 AM
- VI. DATE/TIME BYPASS ENDED: 12:35 PM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 300 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: CHECKED OPERATION OF LIFT STATION
- XI. PERMANENT CORRECTIVE ACTIONS: S.S.E.R. WORK ON BASIN FOR THIS LIFT STATION
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: ONE
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? 3.58"

SIGNATURE: \_\_\_\_\_

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JANUARY 19, 2017

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): SAMPSON ROAD AT TOWNSEND STREET
- V. DATE/TIME BYPASS BEGAN: 11:30 AM
- VI. DATE/TIME BYPASS ENDED: 12:35 PM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 300 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: CHECKED OPERATION OF LIFT STATION
- XI. PERMANENT CORRECTIVE ACTIONS: S.S.E.R. WORK ON BASIN FOR THIS LIFT STATION
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: NONE
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? 3.58"

SIGNATURE: \_\_\_\_\_

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JANUARY 19, 2017

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): EFFLUENT MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): WILDWOOD LIFT STATION, 262 WILDWOOD
- V. DATE/TIME BYPASS BEGAN: 7:27 AM
- VI. DATE/TIME BYPASS ENDED: 10:19 AM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 5,000 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: REDUCED NUMBER OF PUMPS RUNNING
- XI. PERMANENT CORRECTIVE ACTIONS: S.S.E.R. WORK ON BASIN FOR THIS LIFT STATION
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 2
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? 3.58"

SIGNATURE:  \_\_\_\_\_

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JANUARY 19, 2017



## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): SOUTH THEOBALD LIFT STATION, 1417 SOUTH THEOBALD
- V. DATE/TIME BYPASS BEGAN: 2/27/2017, 6:45 AM
- VI. DATE/TIME BYPASS ENDED: 2/27/2017, 7:01 AM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 100 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: MANUALLY STARTED BYPASS PUMP
- XI. PERMANENT CORRECTIVE ACTIONS: COMPLETE CHECK VALVE REBUILD AT LIFT STATION
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 3
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA? 0.74"

SIGNATURE: \_\_\_\_\_

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: FEBRUARY 27, 2017

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): SOUTH THEOBALD LIFT STATION, 1417 SOUTH THEOBALD
- V. DATE/TIME BYPASS BEGAN: 2/28/2017, 8:35 AM
- VI. DATE/TIME BYPASS ENDED: 2/28/2017, 9:10 AM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 1,000 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: Mechanical Problem
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: MANUALLY STARTED BYPASS PUMP
- XI. PERMANENT CORRECTIVE ACTIONS: COMPLETE CHECK VALVE REBUILD AT LIFT STATION
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 4
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA? N/A

SIGNATURE

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: FEBRUARY 28, 2017

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Index	LName	Address	Department	RecelvedBy	AssignedTo	DateEntered	Closed	customerdescr	workdescr
36771	Powell	2825 Maddox Cove,	670 Sewer	Bridgett Winters		1/3/2017	TRUE	replace can, lid missing  employees came twice last week and just looked at area and never came back she talked to them but is not sure who' issue it is.	I looked at after lunch today. Talked to Suber. Tried to call the number on complaint while sitting in front of house. According to Suber, this is concerned with water standing on vacant lot next door to her house. It appears to be private property issue. - Brad Jones-bw - Not a sewer issue-marques suber 1/3/17 -bw
36752	Webster	1128 South Theobald	670 Sewer	Bridgett Winters	Jeff Appleton	1/3/2017	TRUE		unstopped clean out
36783	Williams	1131 Goodrich Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/3/2017	TRUE	Sewage stopping up	
36762	williams	1189 Old Leland Road	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	sewer issues and water bubbling up out of MH?	unstopped manhole
36750	EDWARDS	1228 Wayside Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	RESIDENT SAYS SEWER IS BACKING UP	unstopped manhole
36770	HOLIDAY	1257 Waxhaw Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	sewer is stopped up again	unstopped manhole
36751	Poole	130 Oak Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/3/2017	TRUE	check the main line- laundry water is coming back into her tub. Check city line before she calls a plumber. Leave her a door knocker- pink mailbox	repair on property owner -msuber-bw
36759	jones	140 Bayou Road	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	started at 4:57pm on 1/2/2017 stopped at 10:15am on 1/3/2017, from cleanout, approximately 100 gallons, level transducer at influent lift station(WWTP) giving false reading to motor controls.	Corrected at 10:00 am on 1/3/2017
36767	jones	1417 South Theobald Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	started at 5:00am on 1/2/2017 stopped at 6:00am on 1/2/2017, from manhole, approximately 200 gallons, power failure during storm, generator started but motor controls required resetting.	Lift station scheduled for SCADA installation in 2017
								, started at 4:57pm on 1/2/2017 stopped at 10:15am on 1/3/2017, from manhole in front of this address, approximately 200 gallons, level transducer at influent lift station(WWTP) giving false reading to motor controls.	Corrected at 10:00 am on 1/3/2017.
36765	jones	145 Bayou Road	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	started at 4:57pm on 1/2/2017 stopped at 10:15am on 1/3/2017, from manhole in front of this address, approximately 1,000 gallons, level transducer at influent lift station(WWTP) giving false reading to motor controls.	Corrected at 10:00 am on 1/3/2017
36758	jones	151 Bayou Road	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	started at 1:00pm on 1/2/2017 stopped at 5:0pm 1/2/2017, from manhole in median, approximately 500 gallons. due to rainfall 1.05I.	Sewer collection mini-systems in area are undergoing evaluation for inflow and infiltration
36757	jones	162 wildwood	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	sewer issue- a snake has been ran already passed the meter and its still clogged	no clean out
36746	Wasson	1638 Tulip Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/3/2017	TRUE	HER SEWER AS BEEN ACTING UP FOR TWO DAYS *** PER Niki Landrum	improper clean out
36753	DAVIS	211 Lilac Lane	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE		
36743	Williams	2412 South Sarullo Circle	670 Sewer	Bridgett Winters	Jeff Appleton	1/3/2017	TRUE	sewer stopped up out by the road, he has three cleanouts	pump station charged up, had to pump it down
36739	mccorkle	2430 Turin Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	she says her sewer goes out the rear of her property to an easement, not sure id clean out is close to ROW easement or not	unstopped clean out
36764	williams	2522 South Sarullo Circle	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	she said the ditch in front of her house is full of water and her toilets are gurgling	unstopped manhole
36747	Smith	2559 Gillis Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/3/2017	TRUE	please blow his line out - sewer issue on city side	cancel
36738	Mccoy	353 East Moore Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/3/2017	TRUE	sewage running coming over sidewalk	clean out down
36740	phillips	522 Jo Ann Circle	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	sewer is backing up, she says there is a cleanout near ROW. Not sure she knew what I was talking about	unstopped clean out told customer clean out needs to be moved to the front yard
36763	beasley	537 South Percy Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	having sewer problems clean out near road	unstopped clean out
36756	jones	630 LONGWOOD STREET	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	started at 10:00 am on 1/2/2017 stopped at 4:00pm on 1/2/2017, from cleanout, approximately 200 gallons, lift station knocked out due to lightning strike	corrected by liftstation crew
36749	YOUNG	645 North Broadway Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	RESIDENT SAYS HER SEWER IS BACKING UP	roots in line near st
36761	mcneil	787 Shannon Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	having problems with sewer again clean out near the street	unstopped clean out
								), started at 5:51pm on 1/2/2017 stopped at 7:00pm on 1/2/2017, from effluent manhole at lift station, approximately 200 gallons, power failure at 339 West Reed Road(lift station) during storm, generator started but motor controls required resetting	Lift station scheduled for SCADA installation in 2017.
36768	jones	803 east reed road	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	started at 10:00 am on 1/2/2017 stopped at 4:00pm on 1/2/2017, from manhole, approximately 1,000 gallons, lift station knocked out due to lightning strike, corrected by lift station crew.	Lift station scheduled for SCADA installation in 2017.
36766	jones	836 NORTH THEOBALD	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	started at 10:00 am on 1/2/2017 stopped at 4:00pm on 1/2/2017, from cleanout, approximately 200 gallons, lift station knocked out due to lightning strike	corrected by lift station crew
36755	jones	851 Arnold Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	1/3/2017	TRUE	Sewer blockage, since last week, can check.	repair on property owner
36742	n/a	904 W Gloster St	670 Sewer	Milton Kearney	Jeff Appleton	1/3/2017	TRUE	SAID HER SEWER IS BACKING UP AGAIN, LOUIS THOMAS WAS OUT LAST MONTH WHEN THE CITY WENT OUT, HE SAYS IT'S A CITY ISSUE	unstopped cleanout- msuber-bw
36826	SLEET	1201 Park Lane Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/4/2017	TRUE	says everytime it rains it takes a few days before his toilet flushes right. Please send someone out. He has to call everytime it rains. John believes his service line goes straight into the manhole	unstopped clean out
36796	oswalt	1426 East John Cove	670 Sewer	Gigi Lewis	Jeff Appleton	1/4/2017	TRUE	sewage issues- called on yesterday no response	no clean out-no action- marques suber -bw
36825	Watson	1638 Tulip Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/4/2017	TRUE		
36797	wright	2268 haycraft street	670 Sewer	Gigi Lewis	Jeff Appleton	1/4/2017	TRUE	sewer is backing up and she says clean out is in the front yard near the ROW	unstopped clean out
36804	ellis	2501 South Sarullo Circle	670 Sewer	Gigi Lewis	Jeff Appleton	1/4/2017	TRUE	resident was VERY RUDE TO ME!!!! SHE SAYS SEWER IS BACKING UP INTO HER HOME.	clean out down repair on property owner-marques suber-bw
36837	price	2625 North Broadway Extended	670 Sewer	Gigi Lewis	Jeff Appleton	1/4/2017	TRUE	crew sprayed sewer all over his truck.	No sewer issue - msuber-bw
36809	kersh	3537 Forest Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/4/2017	TRUE	his sewer is messing up again	man hole down - no action taken- m suber -bw
36816	holloway	969 Patton Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/4/2017	TRUE	resident says man hole is full ofwater behind his house, if you want to call him when you come out he will show you the man hole	man hole down- marques suber
36856	MAXFIELD	1112 Groome Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/5/2017	TRUE	HAVING SEWER PROBLEMS	unstopped cleanout, stoppage in yard- msuber-bw
36857	MACE	119 South Theobald Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/5/2017	TRUE	THEY ARE HAVING SEWER ISSUES AT THE MACE BUILDING PLEASE CHECK THIS	no sewer issue repair on property owner-msuber-bw
36867	Parrott	1480 Bradford Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/5/2017	TRUE	sewage stopped up city has been out before- clean out in rear	No Clean out - no action taken - msuber -bw
								<b>PLUMBER said it's a city issue- sewage- heavy rain causes this issue- plumber cleared his line</b>	unstopped cleanout- stoppage before the main line- marques suber-bw
36848	Vallery	1616 Debra Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/5/2017	TRUE	called again on the 6th and said he placed a yellow flag beside the clean out	
36860		303 Ohio St.	670 Sewer	Russell Reynolds	Jeff Appleton	1/5/2017	TRUE	sewer blockage c/o bk r.o.w in back with manhole c/o in manhole per. p/o	e/m all 1140hrs - clean out down- marques suber-bw
36843	barbara	338 South 9th Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/5/2017	TRUE	says he has run a snake in the line and has been trying to unstopp it for a few days, cant afford a plumber	no clean out, no action-msuber-bw

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36869	PEACHES	350 South Cornell Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	1/5/2017	TRUE	ELDERLY LADY SAYS SHE IS HAVING SEWER PROBLEMS DIDN'T UNDERSTAND WHEN ASKED ABOUT THE CLEAN OUT	no sewer issue-msuber-bw
36851	Clark	3551 Sherwood Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/5/2017	TRUE	sewage issue 3 to 4 days cant flush toliets	clean out down- Marques Suber - no action taken-bw
36864	PHILLIPS	522 Jo Ann Circle	670 Sewer	Gigi Lewis	Jeff Appleton	1/5/2017	TRUE	PLUMBER SAYS THE PROBLEM IS A MANHOLE OUT BEHIND HER HOUSE IS FULL	unstopped clean out
36849	gilliam	643 west walthall	670 Sewer	Gigi Lewis	Jeff Appleton	1/5/2017	TRUE	blue duplex, she said clean out is on the side next to the road	clean out down repair on property owner-marques suber-bw
36850	Prince	656 East Alexander Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/5/2017	TRUE	Mr, Prince is in my office now discussing his sewage issue. He said the city's line is stopped up	no cleanout- marques suber-bw
36895		1625 Highway 1 South	670 Sewer	Gigi Lewis	Jeff Appleton	1/6/2017	TRUE	HUGHES PLUMBING CALLED AND SAID HES TRIED ALL DAY TO UNSTOP THEIR SEWER WITH NO LUCK AT ALL	REPAIR ON PROPERTY OWNER
36899	johnson	273 cotton drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/6/2017	TRUE	<b>said she has had problems in the past and doesn't understand why it keeps happening</b>	unstopped clean out
36885	Hughes	344 Arnold Avenue	670 Sewer	Bridgett Winters	Jeff Appleton	1/6/2017	TRUE	sewer stopped up- clean out at 202 Starling	no sewer lissue - marques suber-bw
36892	green	3545 Forest Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/6/2017	TRUE	sewer issues again	unstopped MH
36883	Phillips	522 Jo Ann Circle	670 Sewer	Milton Kearney	Jeff Appleton	1/6/2017	TRUE	Sewer blockage; c/o rear. M-H in rear	unstopped cleanout, cleanout needs to be moved to front of property -marques suber bw
36904	redmon	1180 colorado drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/9/2017	TRUE	said he called Thursday and the guys told him a line busted on the truck and they would be back, they never came back, he is still having problems	UNSTOPPED CLEAN OUT
36934	Farve	1421 Fairview Extended	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/9/2017	TRUE	Sewer manhole cover missing	no sewer issue-msuber-bw
36902	gibson	2055 Highway 1 South	670 Sewer	Gigi Lewis	Jeff Appleton	1/9/2017	TRUE	the church is having sewer issues again, if it is on them please call the above number and let them know so they can call a plumber	REPAIR ON PROPERTY OWNER
36903	holmes	303 Ohio Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/9/2017	TRUE	said he has had issues all weekend, as much as I could understand he said he has a clean out near the road	UNSTOPPED CLEAN OUT
36912	CLARK	3551 Sherwood Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/9/2017	TRUE	CANT FLUSH TOILETS, ISSUES STARTED LAST WEEK, SHE WAS TOLD SOMEONE WOULD COME OUT BUT NO ONE HAS	UNSTOPPED CLEAN OUT
36915	Brown	646 East McCorkle Circle	670 Sewer	Bridgett Winters	Jeff Appleton	1/9/2017	TRUE	sewer issue	cleanout down- msuber-bw
36942	Stewart	884 Hart Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/9/2017	TRUE	sewage issue- man hole is full in front yard near driveway	main line up-completed-msuber-bw
								sewage flowing in the front yard, on going issue with city for three or four years- city blames home owner and vice versa- neighbor is complaining about this ongoing issue.	improper cleanout-marques suber-bw- House has an improper clean out at front of house. Hole with sewer line coming out of house exposed and hole knocked in pipe. Plywood covering hole. Should be a code enforcement issue. In my opinion. Brad Jones-bw- emailed to Carlton Williams & Dandrea williams
36956	Mitchell	1442 Genie Fairway	670 Sewer	Bridgett Winters	Jeff Appleton	1/10/2017	TRUE	***called on 1/13/17 the sewer is running in his yard from the neighbor again	UNSTOPPED CLEAN OUT
36961	WRIGHT	1494 Bradford Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/10/2017	TRUE	SAID WHEN SHE FLUSHES THE WATER TRIES TO BACK UP.	UNSTOPPED CLEAN OUT
36965	Mail	1494 Bradford Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/10/2017	TRUE	sewage stopped up	UNSTOPPED CLEAN OUT gg DUPLICATE
36962	CHURCH	226 North 8th Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/10/2017	TRUE	THE CLEAN OUT IS ON 7TH STREET, Brian Cook is familiar with the clean out area, this was called in by Louis Thomas Plumbing	unstopped clean out stoppage at main line
36952	FRANKLIN	503 MILL ROAD	670 Sewer	Gigi Lewis	Jeff Appleton	1/10/2017	TRUE	CHESTER CALLED IN FOR Wayne, they are having problems with the sewer, they have done all they can to try to get it unstopped	UNSTOPPEDMAN HOLE
36948	Police Department	532 South Broadway	670 Sewer	Bridgett Winters	Jeff Appleton	1/10/2017	TRUE	elderly citizen called the police dept about a bad water leak at the location- possibly a sewer problem	clean out down- repair on property owner-msuber-bw
36947	brown	532 south broadway	670 Sewer	Gigi Lewis	Jeff Appleton	1/10/2017	TRUE	resident says he has called recently but it is not in the system. He has had previous calls but a work description was not entered	UNSTOPPED CLEAN OUT
36984	holt	1312 Roosevelt Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/11/2017	TRUE	sewer issue	UNSTOPPED CLEAN OUT
36981	Parrott	1480 Bradford Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/11/2017	TRUE	sewage issue	CLEAN OUT REPAIR ON PROPERTY OWNER
36980	Hughes	202 Arnold Ave	670 Sewer	Bridgett Winters	Jeff Appleton	1/11/2017	TRUE	John Huges plumbing- stoppage- Gabmble Brother's clinic- ran 100' rod	MAIN LINE DOWN NO CLEAN OUT
36982	JOHNSON	273 North Cotton Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/11/2017	TRUE	SHE HAS SEWER IN HER YARD AGAIN CAN SOMONE PLEASE ADVISE HER IF THIS IS A PROBLEM	unstopped manhole
36989	WHATLEY	311SOUTH HARVEY STREET	670 Sewer	Gigi Lewis	Jeff Appleton	1/11/2017	TRUE	THE HOME OWNER NEEDS TO ADDRESS	repair on property owner
36985	n/a	423 Stebbins St	670 Sewer	Milton Kearney	Jeff Appleton	1/11/2017	TRUE	SHERIDANS PLUMBING HAS BEEN TO HER HOUSE, SAID THE PROBLEM SHE IS HAVING IS NOT ON THEM	CLEANOUT DOWN REPAIR ON PROPERTY OWNER
								Sewer blockage; c/o near house	
								it smells like a dead rat & sewage- city said they would take care of issue	Talked to this resident. She is in the Mullen Trailer Park on Highland Plantation Road. Has an occasional odor in her trailer. I explained that there must be a break in her plumbing or the trailer park plumbing. She doesn't want to spend any money on her trailer and doesn't want the Park Manager to get her complaint. Sent from my iPhone- Brad Jones-bw
37029	Trotter	1185 Highland Plantation Road lol	670 Sewer	Bridgett Winters	Brad Jones	1/12/2017	TRUE		
								SAID THEY ARE HAVING SEWER ISSUES AND IT IS BETWEEN 1310 AND 1312	storm drain issue
36998	bradley	1312 North All Saint's Circle	670 Sewer	Gigi Lewis	Jeff Appleton	1/12/2017	TRUE	*SAYS SHE HAS A CLEAN OUT	
37023	Haywood	2710 Airedale	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/12/2017	TRUE	Sewage Request	unstopped manhole
37001	wright	333 North Theobald Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/12/2017	TRUE	she is having problems with her sewage, says there is a clean out near the street, and it is in bad shape. If she needs to have clean out replaced please inform her of this	unstopped clean out stoppage in yard
36996	Williams	519 South Main Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/12/2017	TRUE	Sewage backup	no sewer issue
36997	Drakes	583 Ash Cove	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/12/2017	TRUE	Sewage backup request	unstopped manhole
37004	mcneil	787 Shannon Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/12/2017	TRUE	he is having sewer problems again, this is an ongoing problem, if he needs to make repairs please let him know	unstopped clean out
37031	NIX	908 EAST Lynne CIRCLE	670 Sewer	Gigi Lewis	Jeff Appleton	1/12/2017	TRUE	says sewer is backing up in her house, the clean out is not near the street	unstopped clean out
37036	shaw	1249 Holmes Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/13/2017	TRUE	she said her daughter that lives across the street at 1248 is also having sewer issues	repair on the property owner clean out down
37049	THOMAS	1536 Brazil Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/13/2017	TRUE	LOUIS THOMAS THE PLUMBER HAS BEEN OUT AND SAYS THAT THERE IS A BREAK DOWN IN THE LINE IN THE DITCH	unstopped clean out
37042	TOWNSEND	1703 LESLANE STREET	670 Sewer	Gigi Lewis	Jeff Appleton	1/13/2017	TRUE	SAID THE CLEAN OUT IS FLOWING BUT WHEN HE TAKES THE TOP OFF	unstopped cleanout
37043	LLOYD	202 Fulton Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/13/2017	TRUE	SHE SAID HER LANDLORD WAS SUPPOSED TO CALL AND REPORT THIS PROBLEM A WEEK AGO	unstopped cleanout



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37050	STALLINGS	2236 Short Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/13/2017	TRUE	REPORTS HAVING A SEWER PROBLEM	clean out down repair on property owner
37038	Henderson	2253 White Oak Drive	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/13/2017	TRUE	Sewage Request Urgent!!!!	unstopped man hole
37046	Parker	438 N. Cornell	670 Sewer	Milton Kearney	Jeff Appleton	1/13/2017	TRUE	Sewer blockage; manhole up here, can check ( George Lewis Estates )	unstopped manhole
37072	morgan	443 North Harvey Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/13/2017	TRUE	everything is stopping up	unstopped cleanout
37040	Ramsey	717 Sheilds	670 Sewer	Bridgett Winters	Jeff Appleton	1/13/2017	TRUE	sewer issues-	unstopped cleanout
27273	Carrollton	1050 Fairview	670 Sewer	m. kearney	Jeff Appleton	1/16/2017	TRUE	Sewer blockage; c/o rear.	
37109	MOORE	10 HARBOR FRONT ROAD	670 Sewer	Gigi Lewis	Jeff Appleton	1/17/2017	TRUE	THEY ARE HAVING SEWER PROBLEMS AND THE PLUMBER SAID IT IS A CITY ISSUE. POSSIBLE SOME RELIEF PUMPS?	unstopped clean out
37079	MCGEE	1028 Goethal Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/17/2017	TRUE	WATER IS COMING OUT OF MH IN FRONT OF HER HOME.	unstopped manhole
37090	Construction	125 Arnold Avenue	670 Sewer	Bridgett Winters	Jeff Appleton	1/17/2017	TRUE	MARCUS INFORMED ME Lift station is up on theobald	PUMP STA CHARGED UP
37098	smith	1424 Booker Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/17/2017	TRUE	sewer issue, city's line is full	pump station up
37108	Hut	1821 MLK Blvd	670 Sewer	Bridgett Winters	Jeff Appleton	1/17/2017	TRUE	she is having problems with her sewer backing up	PUMP STA CHARGED UP
37080	bradley	2211 Old Leland Road	670 Sewer	Gigi Lewis	Jeff Appleton	1/17/2017	TRUE	sewer issue- clean out on side near the door-	unstopped manhole
37077	gaskin	349 East Moore Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/17/2017	TRUE	sewer clean out is near ROW he has it marked, he is on the corner of Old Leland Road and Shamoun Lane	
37110	VALCO	581 Dunleith Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/17/2017	TRUE	<b>She said that sewer is backing up into her homel she also said that it is on the sidewalk and children walk</b>	pump station up
37091	Birt	639 Hwy 82 West	670 Sewer	Bridgett Winters	Jeff Appleton	1/17/2017	TRUE	that sidewalk to and from school.	unstopped clean out
37096	hite	719 Ashburn Road	670 Sewer	Gigi Lewis	Jeff Appleton	1/17/2017	TRUE	said she spoke to jeff on Saturday and was hoping she could get someone out today, I told her about the pump station on theobald and told her I would call jeff	REPAIR ON P/O
37097	jenkins	732 Orlando Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/17/2017	TRUE	sewer issue - please check city line	pump station was charged up
37076	yeager	827 Bolivar Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/17/2017	TRUE	she is having sewer problems	unstopped clean out stoppage in main line
37114	daniels	1000 Patton Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/18/2017	TRUE	she is having sewer problems	repair on Property owner
37125	anderson	1068 colorado street	670 Sewer	Gigi Lewis	Jeff Appleton	1/18/2017	TRUE	says sewer is backing up into his home, and that the city has been out before, he DOES NOT have a clean out on the ROW	UNSTOPPED CLEAN OUT STOPPAGE AT MAIN LINE
37126	amos	1248 Margaret Blvd	670 Sewer	Gigi Lewis	Jeff Appleton	1/18/2017	TRUE	said sewer gases are coming up in his house	unstopped man hole
37124	oakes	237 PRIMROSE DR	670 Sewer	Gigi Lewis	Jeff Appleton	1/18/2017	TRUE	said hes having serious problems and there is a clean out near the road	UNSTOPPED CLEAN OUT
37127	Holmes	303 Ohio Street	670 Sewer	Milton Kearney	Jeff Appleton	1/18/2017	TRUE	said he has a clean out on the row	UNSTOPPED CLEAN OUT STOPPAGE IN YARD
37115	johnson	411 Pollock Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/18/2017	TRUE	she is jim avis sister, she said someon came out and ran a snake through the line, and everything is backing up in her house	UNSTOPPED CLEAN OUT
37113	Porter	732 Orlando Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/18/2017	TRUE	Sewer blockage; c/o rear; can check again.	IMPROPER CLEAN OUT
37201	Larry	10 Harbor Front Road	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	sewer is backing up says she has a clean out on the ROW	UNSTOPPED CLEAN OUT
37204	Citizen	1008 Patton Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	sewer issue - clean out in front of her house- plumber said its not on her	unstopped cleanout
37200	Knight	1516 South Delesseps Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	sewer & drain issue	unstopped clean out
37179	Citizen	1522 S. Deleepses	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	sewer issue due to rain please help	pump station charged up
37154	Swift	1638 S. Delesseps	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	PLEASE CALL HIM AND LET HIM KNOW IF THE PUMPS ARE ON OR NOT. MULTIPLE PHONE CALLS	PUMP STATION CHARGED UP
37168		1638 South Delesseps Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	check to see if pumps are on, area flooded	PUMP STATION UP
37161	SLEET	214 ABRAHAM	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	water gushing up- toilets will not flush	STATION UP
37207	Coleman	2277 White Oak Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	sewage backing up	pump station charged up
37195	Prince	656 East Union Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	SEWER ISSUE	IMPROPER CLEAN OUT
37193	Jordan	726 Dublin Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	Are pumps turned on	IMPROPER CLEAN OUT
37170	Moorehead	910 WEST LYNNE CIRCLE	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	sewer problems - on going - Louis Thomas says stoppage on the city	storm drain
37160	Wms	Bolivar & MS Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/19/2017	TRUE	sewer issue-	replaced lid
37158	Caller	2512 Naples Street	670 Sewer	Bridgett Winters	Milton Kearney	1/19/2017	FALSE	sewage backing up in her house and streets flooded	
37270	grayson	449 RED OAK COVE	670 Sewer	Gigi Lewis		1/20/2017	TRUE	man hole cover is off- SAFETY ISSUE- LARGE HOLE	cutomer needs to pay for sewer tap
37225	Wright	316 S. Ninth Street	670 Sewer	Felicia Wilkerson	Freddie Johnson	1/20/2017	TRUE	home has water inside of it - come out and l:ook please	storm drain
37220	n/a	1021 Baskin Drive	670 Sewer	Milton Kearney	Jeff Appleton	1/20/2017	TRUE	he needs a p[rice on a new sewer tap, he paid for a locate, but they could not find a tap	unstopped clean out
37247	Edwards	1228 Wayside Drive	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Drainage	unstopped station and MH charged up
37239	Ford	1249 Wayside Drive	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Sewage backup	pump station and MH charged up
37234	holiday	1257 waxhaw	670 Sewer	Gigi Lewis	Jeff Appleton	1/20/2017	TRUE	he is having sewer issues again, says we have to come out 2-4 times a year, if he has a problem please	station and MH up, unstopped
37260	n/a	1257 Wayside Drive	670 Sewer	Milton Kearney	Jeff Appleton	1/20/2017	TRUE	inform him as to what he needs to do	pump station and MH charged up
37245	Westrape	1276 Colorado Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Sewer blockage; c/o front.	NO CLEAN OUT AVAILABLE
37223	Thompson	1490 Francis	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Drainage	storm drain
37243	Lowe	2020 Plantation Drive	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Sewage backup	no sewer issue

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								Sewer is backing up everywhere.. in her tub, in her washing machine, all over the floor for two days and three nights and she said that's too much.. she said the entire neighborhood is having that problem.	unstopped clean out
37296	jones	21 Bonda Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/20/2017	TRUE		
37230	Williams	272 Ridge Avenue	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Sewage backup	unstopped manhole
37244	Williams	272 Ridge Avenue	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Sewage backup	unstopped at manhole
37258	gaston	349 East Moore Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/20/2017	TRUE	ms Gaston has called here several times in the last week, she is having severe sewer issues, if she needs to do something would someone please let her know what she needs to do.	Unstopped clean out
37241	Kersa	3537 Forrest Drive	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Sewage backup	PUMP STATION CHARGED UP
37271	robinson	442 South 9th Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/20/2017	TRUE	sewer is backing up in her house after the rain, she has a clean out at the ROW	UNSTOPPED CLEAN OUT
37251	Grace	452 9th Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Drainage	no sewer issue, storm drain
37254	hudson	502 winchester davis	670 Sewer	Gigi Lewis	Jeff Appleton	1/20/2017	TRUE	she needs help with her sewer, IDK if she has a clean out, john took call	NO CLEAN OUT
37219	n/a	509 Termini Street	670 Sewer	Milton Kearney	Jeff Appleton	1/20/2017	TRUE	Sewer blockage, c/o?	unstopped clean out, stoppage in yard
37222	Diggins	527 W. Union Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Drainage	storm drain
37233	Buie	618 McCorkle Circle	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Sewage problem	station charged up
37253	Woods	713 S. Dyer Circle	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Need a sewer cover	no sewer issue, storm drain
37232	Hair	721 Pollock Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Sewage problem	unstopped mh
37246	YOUNG	727 Cedar Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/20/2017	TRUE	SEWER PROBLEM, CLEAN OUT FULL AND MAN HOLE FULL	station charged up
37250	Brown	745 Sewanee Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Sewage problem	station charged up
37294	Citizen	801 S Hinds	670 Sewer	Bridgett Winters	Jeff Appleton	1/20/2017	TRUE	sewer issue- you all came out looked and didn't clear line- what was the issue?	no clean out available-Msuber-bw
37295	brown	801 South Hinds Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/20/2017	TRUE	said she doesn't want them to come on her property she wants them to check the manhole beside her house on walthal	no clean out available, manhole down, repair on property owner
37237	brown	801 South Hinds Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/20/2017	TRUE	she is having sewer problems and thinks she has a clean out on the right of way	no clean out available, manhole down, repair on property owner
37227		mill road	670 Sewer	Felicia Wilkerson	Jeff Appleton	1/20/2017	TRUE	Mill Road and Lewis Street Urgent 1/19/17 Neighbor house under water	unstopped manhole
37309	scott	1148 celeste street	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	she has called a plumber over the weekend and he says he cant find any blockage on her end	unstopped clean out , stoppage in the yard
37337	WEBSTER	1215 Greenway Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	SEWER PROBLEM	unstopped
37333	washington	1257 Wayside Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	she said her sewer is still messed up. Before the MH and pump station were up, if she needs to get a plumber please inform her	unstopped manhole
37335	reed	1305 East Alexander Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	he is having problems with his sewer	unstopped
37321	cunningham	1353 east rted road	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	sewer is coming out of the clean out in the parking lot that is on city ROW	unstopped
37326	BENNETT	1505 Bradford Drive	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	sewer wont flush, the sewer is coming from an easement in the rear. Mh is behind 1511	unstopped
37313	adams	1634 Highway 1 South	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	they are having sewer issues, this lady cant leave building and they cant flush toilets	pump station charged
37304	cordell	1748 pinewood cove	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	sewer is backing up, clean out is at ROW	unstopped clean out stoppage at yard
37331	Title Loan	2621 Hwy 82 East	670 Sewer	Bridgett Winters	Jeff Appleton	1/23/2017	TRUE	water coming through pipes - flush drain on Naples Street	unstopped clean out
37303	Williams	305 South Beauchamp Avenue	670 Sewer	Bridgett Winters	Jeff Appleton	1/23/2017	TRUE	sewer issue in rear alley	unstopped clean out stoppage in yard
37299	williams	305 South Beauchamp Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	sewer issues, call taken by john	unstopped clean out
37316	franklin	318 West Alexander Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	said louis Thomas has been to his house and the problem seems to be on the city end	unstopped clean out, stoppage at the main line
37314	WINTERS	350 Mill Road	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	she is having sewer issues and does hae a clean out near the street	unstopped cleanout, stoppage in yard
37301	Williams	3554 Sherwood Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/23/2017	TRUE	she's experiencing, but not until we installed the bypass pump In the woodlawn subdivsion- sewage backing up in tub	no clean out available
37305	chandler	569 Sweet Gum Cove	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	the mh in the cove has been running over all weekend, he said its been going in the storm drain and into the canal	tenn gas station was charged up
37319	lockett	573 Dunleith Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	her sewer is collapsing in the back yard where the city made some repairs.	unstopped clean out
37332	jones	610 East McCorkle Circle	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	the street is holding water and she says that their toilets wont flush	unstopped mh
37311	Adams	6627025051	670 Sewer	Bridgett Winters	Jeff Appleton	1/23/2017	TRUE	Simpsons Plumbing and HVAC said its on the city- sewer issue	pump- station was charged up
37298	brown	801 South Hinds	670 Sewer	Bridgett Winters	Jeff Appleton	1/23/2017	TRUE	sewer issue -3rd phone	she needs a plumber- manhole down- marques suber- bw
37336	hawkins	909 Campbell Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	having problems with his sewer	unstopped clean out, stoppage at the main line
37307	johnson	942 Cannon Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/23/2017	TRUE	he is having sewer problems, has rodded out his line, C/O is in the rear he also said he checked MH? Please advice him as to what he needs to do to fix this issue	pump station was charged up
37373	Citizen	2429 Naples Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/24/2017	TRUE	sewer issue on going	UNSTOPPED CLEAN OUT STOPPAGE IN YARD
37344	Plumbing	2515 Sarullo Circle	670 Sewer	Bridgett Winters	Jeff Appleton	1/24/2017	TRUE	About five homes are stopped up according to Hughes Plumbing-	unstopped clean out
37371	Sharkey	618 East McCorkle Circle	670 Sewer	Bridgett Winters	Jeff Appleton	1/24/2017	TRUE	cleanout near curb- sewer issue	CLEAN OUT DOWN
								they are having sewer issues at the nursing home	unstopped clean out, stoppage at main line
37370	taylor	840 North Theobald Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/24/2017	TRUE		MS
37365	bolden	948 Sisson	670 Sewer	Gigi Lewis	Jeff Appleton	1/24/2017	TRUE	she is having sewer issues, not she she was understanding when I asked about the clean out near the ROW	unstopped mh MS
37393		2022 Highway 82 East	670 Sewer	Bridgett Winters	Jeff Appleton	1/25/2017	TRUE	sewer issue	REPAIR ON P/O
37392	ross	2430 Naples Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/25/2017	TRUE	his sewer ois stopped up due to the drainage problems in that area???? Said a truck was just over there and they told him they had to have a work order first	unstopped clean out stoppage in their yard
37414	Beasley	537 South Percy Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/25/2017	TRUE	sewer issue evertimes it rains	UNSTOPPED CLEAN OUT

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37410	washington	630 East Alexander Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/25/2017	TRUE	THERE IS A SEWER FAILURE IN THE STREET IN FRONT OF 630 EAST ALEXANDER STREET	no sewer failure
37398	Vassar	745 Sewanee	670 Sewer	Bridgett Winters	Jeff Appleton	1/25/2017	TRUE	<b>two plumbers saying it's a city issue</b>	NO CLEAN OUT
37405	lee	783 northview	670 Sewer	Gigi Lewis	Jeff Appleton	1/25/2017	TRUE	liscensed plumber james mcginnis rodded out as far as he could and is now telling her it is on the city	unstopped MH MS
37436	washington	1138 south theobald	670 Sewer	Gigi Lewis	Jeff Appleton	1/26/2017	TRUE	clean out has water that smells coming out of it, she has complained 2 times this month	unstopped clean out
37427	koestler	265 PRIMROSE DR	670 Sewer	Gigi Lewis	Jeff Appleton	1/26/2017	TRUE	there is a small hole where the sewer lateral from his house to the MH and dirt is being sucked into the manhole causeing it to sink	no clean out available
37429	Winters	513 Arnold Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/26/2017	TRUE	sewer issue -city side	break down in line repair on the property owner
37433	sharkey	618 East McCorkle Circle	670 Sewer	Gigi Lewis	Jeff Appleton	1/26/2017	TRUE	resident is having sewer issues again, they have a clean out at the curb, PLEASE SEE OWNER and tell them if they need to make other repairs	unstopped MH
37434	young	645 North Broadway Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/26/2017	TRUE	lady is having sewer issues again, Brian needs to run the camera in the line, roots are in the line near the street	roots in line
37428	morris	768 Shannon Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/26/2017	TRUE	he is having sewer problems, he is tied directly into the MH, he lifted the cover and can see where his service line is clogged with mud. He tried to get the mud out but could not get it to move. Called on 1/27/17 completely stopped up sewer issue	fixed clean out, line broken by the road
37432	Pearl	801 South Hinds Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/26/2017	TRUE	801 S. Hinds, I really need one of you all to go out there. They said the city ran over the sewer line with a tractor, while were cutting vacant lot behind her home. She called me and Gigi at least 12 times in the last two days, she will not stop calling. Please help!	unstopped clean out
37477	webster	1288 Belfast Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/27/2017	TRUE	sewer issues	unstopped clean out stoppage in yard MS
37481	jones	1655 East Union Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/27/2017	TRUE	deade end MH west of Dorsey Chiropractic clinic needs a MH cover	COMPLETE
37476	franklin	220 South California Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/27/2017	TRUE	problems with sewer	incorrect address
37471	williams	519 South Main Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/27/2017	TRUE	says it is an ongoing problem	
37470	prince	656 East Union Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/27/2017	TRUE	his sewer has been dug out all the way to the clean out and he would like for someone to come flush it out from the city main while it is open	unstopped clean out
37473	hite	719 Ashburn Road	670 Sewer	Gigi Lewis	Jeff Appleton	1/27/2017	TRUE	she is STILL having sewer issues from when we had all the rain	unstopped manhole
37453	white	924 south theobald	670 Sewer	Gigi Lewis	Jeff Appleton	1/27/2017	TRUE	said sewer is coming from mh and is running under his apts	unstopped clean out
37484	wilson	940 Cannon Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/27/2017	TRUE	sewer backing up	no clean out
37507	robinson	1200 Kirk Circle	670 Sewer	Gigi Lewis	Jeff Appleton	1/30/2017	TRUE	VERY RUDE! when I asked about the clean out she started going off on me about how we had been out before. Young person	unstopped clean out, stoppage in yard
37512	Creel Law Firms	1235 Fairview Avenue	670 Sewer	Bridgett Winters	Jeff Appleton	1/30/2017	TRUE	<b>plumber says it's a city issue, she wants a call back to let her know if this is a city issue or property owner</b> sewer issue	
37513	Caller	1442 Genie Fairway	670 Sewer	Bridgett Winters	Jeff Appleton	1/30/2017	TRUE	shes repaired her end of the street and sewer line now its stopped up on the city- clean installed	cleanout line clear and draining slow
37505	Thomas	1536 Bellewood Drive	670 Sewer	Bridgett Winters	Jeff Appleton	1/30/2017	TRUE	rod goes out to ditch and then stops, if its in the ditch	improper clean out
37489	hinton	403 South Delta Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/30/2017	TRUE	she is having sewer issues, said she had "Lorenzo" rod out her line, I told her in the future she needs to have a licensed plumber call saying they have tried to unstop the line. She said she does have a clean out near the road	unstopped clean out, stoppage in yard
37493	Henery	432 Carrie Stern Lane	670 Sewer	Bridgett Winters	Jeff Appleton	1/30/2017	TRUE	on going sewer issue	unstopped clean out
37488	Hudsn	502 Winchester	670 Sewer	Bridgett Winters	Jeff Appleton	1/30/2017	TRUE	clean out on the side of home- she said cleanout In the middle of street on Coleman is full please check	unstopped clean out stoppage at the main line
37496	williams	619 east Mccorkle	670 Sewer	Gigi Lewis	Jeff Appleton	1/30/2017	TRUE	she is having sewer issues and said she does not have clean out near the street	clean out by the house is down and flowing
37508	Lafayette	634 Lou Lane	670 Sewer	Bridgett Winters	Jeff Appleton	1/30/2017	TRUE	sewage odor in the air-sewage across from Old England Motor	no sewer issue
37517	Watts	918 Central Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/30/2017	TRUE	sewer backing up Feb 2015- she needs help	unstopped clean out, full of grease
37495	Sutton	Starling & Moore	670 Sewer	Bridgett Winters	Jeff Appleton	1/30/2017	TRUE	street sewer line stopped up he dosent know his sisters address but he will call back	THESE STREETS ARE PARALLEL
37527	williams	1538 North David Circle	670 Sewer	Gigi Lewis	Jeff Appleton	1/31/2017	TRUE	she is having sewer problems, clean out near ROW. Plumber has been out	unstopped clean out
37534	NORALS	217 Mulberry Street	670 Sewer	Gigi Lewis	Jeff Appleton	1/31/2017	TRUE	HAVING SEWER PROBLEMS	unstopped manhole
37520	Gaston	349 East Moore Street	670 Sewer	Bridgett Winters	Jeff Appleton	1/31/2017	TRUE	sewer issue, she's here in my office very upset- run a camera line- plumber said problem is in the manhole. Clearwater said the issue in the street	Yes notate in system that issue is on home owner and that clean out at street is clear and that they have been notified by staff. We will meet plumber at residence to show them where the issue is. We not make any more service call till this location until problem is addressed by home owner. Thanks Donde
37536	swindle	420 South Washington Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	1/31/2017	TRUE	he is having sewer issues, there is a clean out at the ROW it is full of water	The entire crew has been to the this location this morning. All employees have concluded this alleged sewer issue is not a city/Clearwater issue. I personally don't feel we should return to this location again unless she has a letter from a license professional plumber stating the exact problem. Donde I am asking your permission to put this in the notes of the complaint so it will be shared with other personnel.
37531	JOHNSON	532 JOY	670 Sewer	Gigi Lewis	Jeff Appleton	1/31/2017	TRUE	<b>SHE SAID HER HUSBAND RODDED THE LINE, SHE HAS NOT CALLED A PLUMBER AND DOESN'T KNOW IF SHE HAS A CLEAN OUT NEAR THE STREET</b>	Suber, Cook
37581	brown	1216 Luster Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/1/2017	TRUE	<b>Two clean outs.. one near the street and one near Apt #21 He has had his guys clean their part but it is backing up again! he thinks it is on the city side.. please send someone out to check.</b>	unstopped clean out
37587	baldwin	1235 Fairview Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	2/1/2017	TRUE	mittchell creels law firm says that the issue has not been resolved, the tenant said that hughes plumbing has been out, mr hughes said they have but the clean out that they unstopped up was the one near the street. We went out on the 30th of jan and unstopped the clean out and found stoppage in the yard. We really need to get the plumbers to start calling in these blockages. We have so many repeat calls	repair on po
37547	louis	1536 Brazil Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/1/2017	TRUE	louis thomas said the sewer is broken down in the ditch, he rodded it out and found sewer bubbling in the ditch	unstopped clean out

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								said she reported it a week and a half ago, there is no log	unstopped clean out
37582	porter	1777 Northview Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/1/2017	TRUE	contact person is Rodney Williams, please let them know if they need to call a plumber or if there is a break down in the line	
37563	lawrence	222 East Moore Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/1/2017	TRUE	she is having sewer blockage,, she does not have a cover for clean I reffered her to lowes for that,	unstopped clean out
								sand coming up through the toliet and tub & the sinks- city was working in the area- big truck and van- contractors working for city they had road blocked - this may be Mixon Construction. Sewer all over the floor.	unstopped clean out stoppage in yard
37551	Williams	237 North Poplar Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/1/2017	TRUE		ms
37570	williams	2512 North Sarullo Circle	670 Sewer	Gigi Lewis	Jeff Appleton	2/1/2017	TRUE	<b>said he talked to Russell, and he was supposed to send Jeff out yesterday, there is no work order so I don't</b> think hes being honest	unstopped MH
37571	williams	2515 North Sarullo Circle	670 Sewer	Gigi Lewis	Jeff Appleton	2/1/2017	TRUE	right across the street from 2512, they are both having sewer problems, please look at this before it becomes a huge problem	unstopped MH
37568	leach	2735 Redman Road	670 Sewer	Gigi Lewis	Jeff Appleton	2/1/2017	TRUE	strong sewer smell coming from MH in the yard next door	no sewer issue
37595	Moore	10 Harbor Front Road	670 Sewer	Bridgett Winters	Jeff Appleton	2/2/2017	TRUE	<b>toliets will not flush everytime it rains- plumber says it's a city issue</b>	unstopped clean out, stoppage on the main line
37616	Powell	1777 Northview Drive	670 Sewer	Bridgett Winters	Jeff Appleton	2/3/2017	TRUE	sewer issue	unstopped clean out, stoppage at the main line
								he belongs to some kind of home owners thing where they send a plumber out to you if you have problems . a <b>plumber out of cleveland he said he couldn't find anything. The owner just wants us to see if it is a city issue</b> so he can follow up. ***** he said sometimes he can be sitting in the living room and he hears a gurggling sound come from the bathroom	unstopped clean out, problem on home owner
37600	moore	1990 Susan Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/3/2017	TRUE	she is having serious sewer issues, she is at the end of the line, her sewer is in the Rear of her property, she says that stinky water sits back there all the time	UNSTOPPED MANHOLE
37604	HAYWOOD	236 Mulberry Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/3/2017	TRUE	SEWER ISSUES	NO CLEANOUT
37608	GRANT	254 MILL ROAD	670 Sewer	Gigi Lewis	Jeff Appleton	2/3/2017	TRUE	LID NEEDS REPLACING, WHEN PRESSURE ROLLS OVER IT IT FLOPS OUT OF THE HOLE	COMPLETE
37603	JONES	315 WALKER Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/3/2017	TRUE	HE HAS RODDED OUT THE LINE AND THEY ARE STILL HAVING PROBLEMS	BREAK DOWN IN THE MAIN LINE UNSTOPPED 2/3/17
37602	ALLEN PLUMBING	330 Ohio Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/3/2017	TRUE	sewage issue- leave note on her door	clean out down repair on property owner
37617	Jones	611 East Mccorkle	670 Sewer	Bridgett Winters	Jeff Appleton	2/3/2017	TRUE	she said the "Plumber" says it is not on her but there is a break on the citys part. She says she has feces in her yard. She also said this has been going on for a month, the last recorded record is november	digout, complete
37639	parker	1056 Luster Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/6/2017	TRUE	SHE IS HAVING SEWER ISSUES, AND WILL NOT LISTEN WHEN ASKED ABOUT A CLEAN OUT	PUMP STATION CHARGED UP
37658	HEMPHILL	1068 South Colorado Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/6/2017	TRUE	<b>nikki took call, I don't know about clean out. Water is backing up into tub, sink, toilets will barely flushI this has been going on a few days.. this is a new address for her, only been there a few daysI please send</b> someone out to check the problem	UNSTOPPED CLEANOUT
37670	brown	1156 Cottage Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/6/2017	TRUE	George Sherden has the main house unstopped, but the Mother in laws house, with Bayou road entrance is not unstopped. He said she has a clean out at the ROW.	REPAIR ON P/O
37650	WORTH	116 Bayou Road	670 Sewer	Gigi Lewis	Jeff Appleton	2/6/2017	TRUE	sewer problem evertime it rains - please check line	PUMP STATION CHARGED UP
37637	Holiday	1257 Waxhaw Drive	670 Sewer	Bridgett Winters	Jeff Appleton	2/6/2017	TRUE	sewer stopped up	unstopped clean out
37671	PARROTT	1480 Bradford Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/6/2017	TRUE	having sewer problems again, happens everytime it rains	unstopped manhole
37672	bennett	1505 Bradford Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/6/2017	TRUE	sewer backing up please check line and leave a door knocker	repair on PO
37640	Mccurry	1765 West Sudan	670 Sewer	Bridgett Winters	Jeff Appleton	2/6/2017	TRUE	***CLEAN OUT INSTALLED	
37642	Ingram	229 S. Beauchamp St.	670 Sewer	Felicia Wilkerson	Jeff Appleton	2/6/2017	TRUE	Sewage backup	improper clean out
37660	winder	2453 Hummingbird Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/6/2017	TRUE	<b>she had someone rod out her sewer line but it didn't fix the problem, it has gotten worse. She has a clean out</b> near the ROW	no sewer issues
37636	Williams	2523 South Sarullo Circle	670 Sewer	Bridgett Winters	Jeff Appleton	2/6/2017	TRUE	ongoing problem everytime it rains- lingering water not moving in ditch in front & on the side- cant flush toilet	manhole down
37676	Edwards	342 South Delta	670 Sewer	Bridgett Winters	Jeff Appleton	2/6/2017	TRUE	blow out his sewer line- he dosent care about the new rule hes 85 in a wheel chair	improper clean out, has talked to the owner multiple times about this issue
37665	Citizen	649 East Woodlawn Drive	670 Sewer	Bridgett Winters	Jeff Appleton	2/6/2017	TRUE	everytuime it rains you all bring pumping truck to clear lines - he needs it today	unstopped manhole
								school is having sewer issues. Gerald Lott plumber 347-4057 Clayton Botley GPS 820-0775 sewer issues, taken by John	UNSTOPPED MANHOLE
37651	school	668 Sampson Road	670 Sewer	Gigi Lewis	Jeff Appleton	2/6/2017	TRUE	clean out near ROW	CLEANOUT DOWN
37641	townsend	705 East Alexander Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/6/2017	TRUE	MAN HOLE BEHIND 1127 THORNTON IS FULL TO THE RIM	no sewer issue
37667	richards	733 Pickett Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/6/2017	TRUE	the manhole between 1133 and 1127 is full according to the plumber. Our maps show that her tap should <b>come off of Belfast but we arent for sure that's where she is tied in</b> manhole in his front yard is FULL TO THE RIM! His toilets wont flush at all	UNSTOPPED MANHOLE
37702	JONES	1127 Thornton Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/7/2017	TRUE	water is running down the road and they think it is sewer	UNSTOPPED MANHOLE 2/7/17
37682	magarrh realty	1133 Thornton Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/7/2017	TRUE	his sewer is backing up after this rain, he knows he is supposed to have a clean out near ROW, HE DOES NOT. If I need to call him and tell him we will not do anything until he does please let me know	unstopped clean out
37706	ABDO	1165 Longview Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/7/2017	TRUE	<b>sewer is backing up into the clinic, she tired to get the clean out top off but it wouldn't come off</b>	unstopped through clean out
37709	morrow	1189 Longview Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/7/2017	TRUE	sewer issue - water overflowing-sewage on top of ground	unstopped manhole
37687	thomas	1703 LESLANE STREET	670 Sewer	Gigi Lewis	Jeff Appleton	2/7/2017	TRUE	she said her clean out is near the road	NO SEWER ISSUES
37708	harvey	2119 Highway 82 East	670 Sewer	Gigi Lewis	Jeff Appleton	2/7/2017	TRUE	this is an 85 year old bed ridden man that is having sewer problems, George says he does not have a clean out near the street. Mr Edwards sayss that this summer he is going to try to have his sewer connection to the main replaced because it is an old concrete line. Is there anyway we can give hime some relief	IMPROPER CLEANOUT
37691	Murray	332 Ohio Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/7/2017	TRUE	clean out is at ROW	CLEANOUT BROKEN REPAIR ON 2/7/17
37684	murry	332 Ohio Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/7/2017	TRUE		

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37741	daya	1202 hwy 82 east	670 Sewer	Gigi Lewis	Jeff Appleton	2/8/2017	TRUE	sewer is stopped up can someone check, I could not understand him when he tried to tell me about clean out.	UNSTOPPED MANHOLE
37733	WRIGHT	1213 Holmes Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/8/2017	TRUE	HE IS HAVING A PROBLEM WITH SEWER, I TOLD HIM HE NEEDED CLEAN OUT AT ROW HE ASKED IF WE COULD COME CHECK IT OUT	no cleanout
37734	Washington	2026 O'Bannon Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/8/2017	TRUE	sewer issue - line needs blown out	no clean out
37730	MAGARRH	239 South Broadway Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/8/2017	TRUE	MAN HOLE IS UP, CLEAN OUT IS FULL AND NEAR SIDEWALK	clean out down
37746	Barnes	1235 ParkView	670 Sewer	Bridgett Winters	Jeff Appleton	2/9/2017	TRUE	commodes stopped up- clean out in the front yard- first experience- please check pumps	UNSTOPPED BY PLUMMER
37752	Hymes	1567 Marilyn	670 Sewer	Bridgett Winters	Jeff Appleton	2/9/2017	TRUE	every time it rains their toilets will not flush they want it checked out before the next rain- drainage issue and sewer issue when it rains, what can they do correct it.	STATION OUT
37749	JONES	1210 ARNOLD	670 Sewer	Gigi Lewis	Jeff Appleton	2/9/2017	FALSE	Lateral sewer under street sucking dirt. Pipe may be separated. Undermining the street.	locate called in, DIG OUT
37771	Graham	1146 Cottage Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/10/2017	TRUE	Sewage drainage	REPAIR PN P/O
37767	Williams	1213 Kirk Circle	670 Sewer	Gigi Lewis	Jeff Appleton	2/10/2017	TRUE	Sewer drainage	UNSTOPPED CLEAN OUT
37763	Young	1245 John Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/10/2017	TRUE	Sewage back up	no sewer issue
37764	Young	1245 John Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/10/2017	TRUE	Sewage backup	UNSTOPPED CLEAN OUT
37772	Stanton	539 Ash Cove	670 Sewer	Gigi Lewis	Jeff Appleton	2/10/2017	TRUE	Drain stop up on the city	CLEAN OUT DOWN
37781	Williams	1285 Kirk Circle	670 Sewer	Bridgett Winters	Jeff Appleton	2/13/2017	TRUE	clean out full of water - city has been out in the past with this same issue- clean on front near curb - toilets are bubbling	UNSTOPPED CLEAN OUT, STOPPAGE AT MAIN LINE
37788	williams	1730 WEST AZALEA	670 Sewer	Gigi Lewis	Jeff Appleton	2/13/2017	TRUE	has had sewer issues all weekend needs help, THERE IS A MH IN HER BACK YARD	NO CLEAN OUT REPAIR ON P/O
37784	williams	254 Barthell Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	2/13/2017	TRUE	she is having a problem with her sewer, not sure she even has a clean out	NO CLEAN OUT AVAILABLE
								THERE IS A 60' ROW ON DESOTO STREET!! Checked by JG on 2-14-17	UNSTOPPED CLEAN OUT
37796	Johnson	613 Desoto Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/13/2017	TRUE	check citys sewer line in area- sewer issues off and on clearwater made some repairs to a sewer line, can they please finish covering the hole and make it look good	WILL COVER WHEN WEATHER CLEARS
37799	thompson	635 East Starling Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/13/2017	TRUE		**COMPLETED
37791	Gray	810 South Theobald Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/13/2017	TRUE	they are having health inspection this week and really need help with their sewer. She has no idea about the clean out, **ROTO ROOTER has been out	unstopped MH
37785	hawkins	935 Dallriva Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/13/2017	TRUE	she is having sewer issues, the MH at dalriva and Luster is one inch from the top	unstopped man hole
37820	Turner	1226 Luster Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/14/2017	TRUE	serious sewer issue please help- really nice lady	unstopped clean out, stoppage at main line
37827	edwards	342 South Delta Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/14/2017	TRUE	said he hired someone to get a piece of equipment to rod out the sewer. Would like for Donde to please come talk to him about the problem	improper clean out, city went back and tried to rod out the line
37835	rollins	700 Sewanee	670 Sewer	Gigi Lewis	Jeff Appleton	2/14/2017	TRUE	she is a new resident and is having sewer issues, has no idea about a clean out	repair on p/o
37854	norman	1225 Waxhaw Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/15/2017	TRUE	I was told there was a clean out at the ROW	unstopped clean out, stoppage in yard
37857	STEWART	2220 TIMBER COVE	670 Sewer	Gigi Lewis	Jeff Appleton	2/15/2017	TRUE	SHE SAID PLUMBER HAS BEEN OUT, CANT FIND CLEAN OUT, SHE WAS TOLD SHE NEEDED ONE BUT REFUSED TO LISTEN	
37858	Harris	546 South Main Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/15/2017	TRUE	when she washes clothes or when it rains water backs into the tub and the bottom of the toilet- plumber said its a city issue	improper clean out
37856	Sample	615 South Dyer Circle	670 Sewer	Bridgett Winters	Jeff Appleton	2/15/2017	TRUE	clean out rear one out far in the yard- sewage backing up	unstopped clean out, stoppage in yard
37848	THOMAS	618 Highway 1 North	670 Sewer	Gigi Lewis	Jeff Appleton	2/15/2017	TRUE	THESE 2 ADDRESSES ARE TIED IN TOGETHER, 622 IS A WISSCA TRAILER THAT WAS TIED ONTO THE HOUSE SEWER. MR Thomas has found grease in the house sewer but can go no further	unstopped clean out stoppage at main line
37862	williams	317 South 7th Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/15/2017	FALSE	<b>larry lott was the plumber, said he couldn't find anything on him, the clean out is near the house, he was told</b> he needed a clean out on ROW	
37865	Citizen	1285 Kirk Circle	670 Sewer	Bridgett Winters	Jeff Appleton	2/16/2017	TRUE	she asked for a cap on her clean out and they brought a garbage can lid.- PLEASE PUT CAP ON SEWER CLEAN OUT LINE - CITY'S GETTING LEAVES AND DEBRIS CAUSING STOP UP.	cap replaced
37864	Wooder	427 Kentucky Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/16/2017	TRUE	please check sewer line, its not on her side- clean out in the front	clean out down, repair on p/o
37870	welding	1211 South Raceway Road	670 Sewer	Gigi Lewis	Jeff Appleton	2/16/2017	FALSE	the cover for the MH keeps flipping off it was marked with a cone but has gotten run over. Please replace the MH cover ASAP! It will tear up a wheel especially on a small car	NEEDS NEW RING AND COVER
37879	Lawrence	222 East Moore Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/17/2017	TRUE	sewage coming up in tub, toilets will not flush	REPAIR ON P/O
37885	sherdin	314 East Moore Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/17/2017	TRUE	this address is having sewer issues AGAIN, we need to tell the owner whet the problem is	debris in the line
37875	Dorothy	702 S Broadway	670 Sewer	Bridgett Winters	Jeff Appleton	2/17/2017	TRUE	sewer issue check line - please leave a door knocker- plumber said its on the city line- three homes in a row	REPAIR ON P/O
37892	banks	1204 Daniels Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/20/2017	TRUE	her sewer is backed up, this is an ongoing problem with this property, the owner has been told several times he needs to install a clean ot near row	unstopped clean out, stoppage before the main line
37886	Jones	1272 Groome Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/20/2017	TRUE	<b>sewer clean out in fron yard, plumber says it's a city issue</b>	CLEAN OUT DOWN AND FLOWING REPAIRS ON PROPERT OWNER-2/20/17 MSUBER-BW
37943	SPENCER	1607 Lisa Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/20/2017	TRUE	VOICE MAIL SHE IS HAVING SEWER ISSUES	NO DATE
37891	vallery	1616 Debra Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/20/2017	TRUE	drakes plumbing came out and rodded the line, his clean out is by the mail box	REPAIRED SERVICE LINE
									unstopped clean out
37890	jones	1794 EAST AZALEA	670 Sewer	Gigi Lewis	Jeff Appleton	2/20/2017	TRUE	Sinkhole next to backyard fence 662-390-7356	HAS WATER LEAK AND SEWER ON CALL WAS CALLED IN
37893	Powell	2557 N. 8th Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	2/20/2017	TRUE	Louis thomas has been there and looked at. Sewer is working on the house.	**COMPLETED
37915	HOLMES	3012 EAST ALEXANDER	670 Sewer	Gigi Lewis	Jeff Appleton	2/20/2017	TRUE	Sewer backing up in the tub	unstopped clean out
37929	Holmes	3012 EAST ALEXANDER	670 Sewer	Bridgett Winters	Jeff Appleton	2/20/2017	TRUE	SHE SAYS THERE IS A CLEAN OUT NEAR THE ROAD	unstopped clean out
37907	SULLIVAN	323 Kentucky Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/20/2017	TRUE	waiting for sewer relief	unstopped cleanout msuber-bw
37902	STANTON	539 Ash Cove	670 Sewer	Gigi Lewis	Jeff Appleton	2/20/2017	TRUE	HE IS HAVING SEWER ISSUES, C/O NEAR FENCE	unstopped clean out stoppage in yard
37935	Powell	557 N. 8th Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	2/20/2017	TRUE	HAVING SEWER ISSUES, C/O AT STREET	unstopped clean out
								Sewage problem	Talked with Jeff have taken care of this



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37888	jones	654 Dublin Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/20/2017	TRUE	sewer issue- backing up in tub	unstopped cleanout stoppage in the yard-bw
37909	Hudson	712 South Shelby Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/20/2017	TRUE	sewer issue- stoppage on city line accoring to property owner	unstopped cleanout stoppage in the yard- msuber-bw
37934	JONES	WAXHAW AND WAYSIDE Avenu	670 Sewer	Gigi Lewis	Jeff Appleton	2/20/2017	TRUE	THERE IS A SINK HOLE	REPAIRED
37917	Caller	600 Blk Alexander	670 Sewer	Bridgett Winters	Jeff Appleton	2/20/2017	FALSE	cones been in area for months- kids moved them- safety issue	LOCATE CALLED IN
37956	Davis	1234 Kirk Circle	670 Sewer	Bridgett Winters	Jeff Appleton	2/21/2017	TRUE	sewer backing up in front yard- she dosent know who to call- clean out in front yard - tissue coming out please leave a door knocker 822-2059	unstopped clean out stoppage at main
37960	peoples	1335 South Delesseps Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/21/2017	TRUE	line is up- sewer issue-	unstopped clean out
37947	Ross	1335 South Delesseps Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/21/2017	TRUE	sewer issue-390-7772 - Rev Allan plumber clean out 15f from city- Andrew Peoples - retired employee	unstopped clean out, stoppage on the main line
37962	Thomas	1513 East College Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/21/2017	TRUE	sewage issue	unstopped clean out
37969	Winters	350 Mill Road	670 Sewer	Bridgett Winters	Jeff Appleton	2/21/2017	TRUE	sewer problems - his cleanout is at the street	improper clean out
37971	Unknown	546 South Main Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/21/2017	TRUE	is in my office again - sewer issue - leave a door knocker	improper clean out
37963	Curtis	661 Carson Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/21/2017	TRUE	sewer issue - sewage coming back into tub	P/O
37952	Hawkins	909 Campbell Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/21/2017	TRUE	coach Hawkins said he roddeed the line and a ballon-stoppage at same area everytime	unstopped clean out, stoppage in yard
37977	peoples	1335 South Delesseps Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/22/2017	TRUE	he said city came out and flushed the line, it started going down but quit. He is using Allen Plumbing	unstopped clean out stoppage in the main line
38020	MORRIS	1721 Smith Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/22/2017	TRUE	BINGO PLALACE IS HAVING SEWER PROBLEMS	clean out down
37979	mcgarrh	239 broadway	670 Sewer	Gigi Lewis	Jeff Appleton	2/22/2017	TRUE	clean out at the street	unstopped clean out stoppage at the man hole
37981	Drake	322 Persimmon Street	670 Sewer	Milton Kearney	Jeff Appleton	2/22/2017	TRUE	Sewer blockage; c/o?	no clean out
37985	mccollum	385 North Beauchamp Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	2/22/2017	TRUE	having sewer issues, c/o near haycraft street	unstopped clean out
37983	DANIELS	720 SOUTH CALIFORNIA	670 Sewer	Gigi Lewis	Jeff Appleton	2/22/2017	TRUE	SEWER ISSUES	unstopped cleanout stoppage in yard
38017	MCGARRH	727 GoLF Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/22/2017	TRUE	C/O IS IN ALLEY BEHIND CHURCH	unstopped clean out
38033	People	1835 South Delesseps	670 Sewer	Bridgett Winters	Jeff Appleton	2/23/2017	TRUE	ongoing sewer issue over a week	main line is full of sand - jeff appleton - it may take all day- cant run the camera because line is full
38030	Baker	2512 S Saurullo Circle	670 Sewer	Bridgett Winters	Jeff Appleton	2/23/2017	TRUE	Wayne Pearson called 378-3656 - sewer issue- He wants Jeff to call him	UNSTOPPED CLEAN OUT
38031	Prince	656 E. Union Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	2/23/2017	FALSE	Sewage backup	HAS TO BE DUG OUT
38065	THOMAS	1513 East College Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/24/2017	TRUE	he has found clean out,	unstopped clean out
38066	howard	1739 May Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/24/2017	TRUE	said man hole is doing something shes not sure what??	STATION WAS DOWN
38063	fulton	202 East Starling Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/24/2017	TRUE	c/o is at the street in the parking lot	unstopped clean out
38055	shaill	2886 Champion Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/24/2017	TRUE	mh is bubbling up and running into the storm drain	unstopped man hole
38062	sykes	318 East Clay Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/24/2017	TRUE	man hole cover is missing behind 320 east clay	storm drain
38064	watkins	615 nelson	670 Sewer	Gigi Lewis	Jeff Appleton	2/24/2017	TRUE	clean out is near the street	unstopped clean out
38068	Young	1157 Groome Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/27/2017	TRUE	sewer issue- plumber said it's on city	unstopped clean out stoppage in yard
38077	bell	1248 highland plantation road	670 Sewer	Gigi Lewis	Jeff Appleton	2/27/2017	TRUE	pump station to producers rice is leaking, there is a 12" main going to this pump station	no sewer issue
38071	bennett	1505 Bradford Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/27/2017	TRUE	she is having sewer problems AGAIN, can we check the man holes in the neighbors yard in the back	unstopped clean out, stoppage in yard before the main line. Clean out needs to be moved closer to the main line
38104	Thomas	1513 East College Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/27/2017	TRUE	sewer issue -retired employee- clean out on east side of the house	unstopped clean out
38107	Citizen	2501 South Sarullo Circle	670 Sewer	Bridgett Winters	Jeff Appleton	2/27/2017	TRUE	when it rains, they cant flush toilets	STATION UP
38097	nail	418 south hinds	670 Sewer	Gigi Lewis	Jeff Appleton	2/27/2017	TRUE	<b>disabled lady having sewer issues. doesn't know about clean out</b>	unstopped clean out
38070	Mccarrh	504 South Main Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/27/2017	TRUE	sewer stopped up	unstopped clean out, stoppage at the main line
38108	White	924 South Theobald	670 Sewer	Bridgett Winters	Jeff Appleton	2/27/2017	TRUE	Donde is requesting the line be cameraed- sewer issue	main was charged
38116	Johnson	1157 Groome Street	670 Sewer	Bridgett Winters	Jeff Appleton	2/28/2017	TRUE	plumber said issue is city- sewer issue, we cleared the name about thre months ago	unstopped clean out, stoppage in yard
38123	MOORE	1291 Wanda Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/28/2017	TRUE	HAS RECENTLY REPLACED HIS LINE IN THE YARD AND HAS 2 C/O'S IN PLACE	unstopped clean out
38126	dixon	1331 South Delesseps Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/28/2017	TRUE	george Sherdin called this in, said he ran his snake as far as he could and hit nothing but the residents toilets	unstopped clean out
38122	RUSSELL	1615 Duncan Drive	670 Sewer	Gigi Lewis	Jeff Appleton	2/28/2017	TRUE	are still stopped up HE IS HAVING SEWER PROBLEMS AND CANT FIND HIS CLEAN OUT	
38109	Carter	249 IRIS STREET	670 Sewer	Milton Kearney	Jeff Appleton	2/28/2017	TRUE	Sewer blockage; c/o side.	unstopped clean out, stoppage in yard just before main
38127	webster	560 Hunt Street	670 Sewer	Gigi Lewis	Jeff Appleton	2/28/2017	TRUE	never would say if clean out was near ROW. I explained procedure to him	unstopped MANHOLE
38110	Kevin	Cunningham	670 Sewer	Bridgett Winters	Jeff Appleton	2/28/2017	TRUE	sewage in the parking lot	unstopped clean out
38154	bobo	1115 Highway 82 East	670 Sewer	Gigi Lewis	Jeff Appleton	3/1/2017	TRUE	grease in line plumber cant get it out	unstopped clean out
								having sewer problems, harold mcgarrhs plumber said its on city.	improper clean out
38155	webster	1338 East John Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/1/2017	TRUE	***NO CLEAN OUT AT STREET	
38170	swilley	1494 Bradford Drive	670 Sewer	Gigi Lewis	Jeff Appleton	3/2/2017	TRUE	he is having sewer issues just like at 1505 the sewer needs flushing out	unstopped clean out
38185	toten	2316 Old Leland Road	670 Sewer	Gigi Lewis	Jeff Appleton	3/2/2017	TRUE	sewer issues, c/o at road water coming out of c/o	clean out line broken, dig out FIXED 040417
								LOW WATER PRESSURE, TOILET WONT FLUSH. WATER DEPT WAS CALLED, THEY CHECKED TO MAKE SURE METER WAS ON, HE SAID WHEN THE CREW THAT TV'ED THE LINE WENT OUT THERE HE STARTED HAVING TROUBLE. **** BRAD IS CHECKING TO SEE IF THE TV CREW MESSED SOMETHING UP	MAIN LINE WAS STOPPED UP
38162	JORDON	232 Mill Road	670 Sewer	Gigi Lewis	Jeff Appleton	3/2/2017	TRUE		

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38160	Thomas	343 North Theobald	670 Sewer	Bridgett Winters	Jeff Appleton	3/2/2017	TRUE	sewer stopped up clean out on the front - Plumber said it's a city issue	unstopped clean out
38161	Hinton	403 South Della Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/2/2017	TRUE	sewer issue	unstopped clean out, stoppage in yard
								says he has 2 cleanouts and has run a snake all the way to the city main but is still having problems	no sewer issue, manhole down
38194	mitchell	1738 BURNING BUSH ST	670 Sewer	Gigi Lewis	Jeff Appleton	3/3/2017	TRUE	*** PLEASE CALL HIM AND TELL HIM WHAT YOU FIND	
38187	Mcclure	342 1st Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/3/2017	TRUE	clean out in front - sewer issue- city issue- serious issues	Not a sewer issue storm drain stopped up in front of the house-marques suber -bw
38197	Citizen	560 Hunt Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/3/2017	TRUE	they have located the cleanout in the front yard, please come back and open line	unstopped clean out
38195	Prince	656 East Union Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/3/2017	TRUE	sewage backing up again- he's here in my office now- PLEASE CAMERA THE LINE TODAY	unstopped clean out, stoppage at the main line
38201	1738 Burning Bush	6628222249	670 Sewer	Bridgett Winters	Jeff Appleton	3/3/2017	TRUE	sewage problem	no sewer issue
38193	Hawkins	909 Campbell Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/3/2017	TRUE	Coach is here in my office again- PLEASE CAMERA THE LINE	unstopped clean out, stoppage in yard
38189	morris	974 Patton Drive	670 Sewer	Gigi Lewis	Jeff Appleton	3/3/2017	TRUE	sewer is backing up, c/o is in the rear	unstopped clean out, stoppage in yard
38227	gear	1063 john street	670 Sewer	Gigi Lewis	Jeff Appleton	3/6/2017	TRUE	sewer is backing up in house, tharp plumbing checked MH. Man hole full of grease, he is installing a clean out on the ROW	plumber unstopped
38218	rodger	1200 Old Leland Road	670 Sewer	Gigi Lewis	Jeff Appleton	3/6/2017	TRUE	there is a hole around the Man hole that is getting bigger and bigger, the lid is also cracked	REPAIRED
38208	WARD	1221 Ridge Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	3/6/2017	TRUE	HAVING SEWER ISSUES ALL WEEKEND	unstopped manhole
38213	CARTER	1325 South All Saint's Circle	670 Sewer	Gigi Lewis	Jeff Appleton	3/6/2017	TRUE	SHE IS HAVING PROBLEMS WITH SEWER BACKING UP, HAS NO IDEA ABOUT CLEAN OUT	clean out down, repair on p/o
38220	Jordan	232 Mill Rd	670 Sewer	Milton Kearney	Jeff Appleton	3/6/2017	TRUE	Sewer blockage; c/o side; can check main.	unstopped manhole
38226	Citizen	2522 South Sarullo Circle	670 Sewer	Bridgett Winters	Jeff Appleton	3/6/2017	TRUE	sewer main issue	unstopped manhole
								she is having sewer issues AGAIN, jim avis installed c/o at row when they tied the sewer into the main last year	unstopped cleanout
38261	mccrory	1225 Highway 1 North	670 Sewer	Gigi Lewis	Jeff Appleton	3/7/2017	TRUE	****ASK BRAD ABOUT PREVIOUS WORK	
38249	Citizen	1257 Waxhaw Drive	670 Sewer	Bridgett Winters	Jeff Appleton	3/7/2017	TRUE	sewer line stopped up again- it rainexd today	THIS ONE WENT TOSANITATION INSTEAD OF SEWER DEPT- BW-3/24/2017
								stan tharp says she does not have a clean out at the ROW, the line is fairly new, less than 1 yr old.	cleanout down repair on property owner
38240	williams	1408 North Robertshaw Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/7/2017	TRUE	**call me back if he should install clean out at the ROW	
38239	conrad	1556 East Pear Lane	670 Sewer	Gigi Lewis	Jeff Appleton	3/7/2017	TRUE	has no idea where clean out is, said she called plumber but can remember name and he couldn't find it	no clean out available
38262	HARRIS	1726 Spruce Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/7/2017	TRUE	SAID donell sheridan had been out but I could not get in touch with him	unstopped clean out
38243	harvey	2119 Highway 82 East	670 Sewer	Gigi Lewis	Jeff Appleton	3/7/2017	TRUE	manhole near clinic has raw seweage coming out of it	unstopped clean out
38247	BROWN	268 Ridge Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	3/7/2017	TRUE	IS HAVING SEWER ISSUES, HUSBAND SAYS THERE IS A CLEAN OUT NEAR ROW GOING OUT THE BACK	unstopped manhole
38257	nalls	418 S. Hinds	670 Sewer	Bridgett Winters	Jeff Appleton	3/7/2017	TRUE	sewer issue - please leave a door knocker	unstopped clean out
38233	n/a	516 Walker St	670 Sewer	Milton Kearney	Jeff Appleton	3/7/2017	TRUE	Sewer cave-in; in street, can check.	???????
38246	City Furniture	755 Washington Avenue	670 Sewer	Bridgett Winters	Jeff Appleton	3/7/2017	TRUE	662-332-6264- Call Deniser- sewer problems at the furniture store. Both bathrooms backing up	unstopped manhole
38251	Harris	925 South Theobald Apt	670 Sewer	Bridgett Winters	Jeff Appleton	3/7/2017	TRUE	apartments stopped up - backing up in tubs and toilets	main line was up
38236	kersh	Forest Drive	670 Sewer	Bridgett Winters	Jeff Appleton	3/7/2017	TRUE	please turn the pump on	pump station charged
38293	cunningham	1353 East Reed Road	670 Sewer	Gigi Lewis	Jeff Appleton	3/8/2017	TRUE	cleanout on reed in front of office	UNSTOPPED CLEAN OUT
38268	davenport	1647 Northview Drive	670 Sewer	Gigi Lewis	Jeff Appleton	3/8/2017	TRUE	there is a sink hole right behind her mailbox. WE HAVE AN 10" R. G. Conc. Sewer Line between mail box and water meter	FIXED BY ms
38265	Brown	268 Ridge Avenue	670 Sewer	Bridgett Winters	Jeff Appleton	3/8/2017	TRUE	ongoing sewer problem- called yesterday as well- clean out in rear	AND CLOSED bw
38270	holloway	411 Cannon Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/8/2017	TRUE	louis thomas (plumber) called in sewer issues for this address. HE INSTALLED CLEAN OUT ON row A FEW YEARS AGO	unstopped clean out, stoppage at main line
38274		753 Washington Ave.	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/8/2017	TRUE	Sewer Problem URGENT!!!	unstopped manhole
38267	Fields	811 Ashburn Road	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/8/2017	TRUE	Raw sewage in house. Urgent!!!	clean out down, repair on property owner
38288	Queen City Furnitur	Washington Avenue	670 Sewer	Bridgett Winters	Jeff Appleton	3/8/2017	TRUE	sewer issue ongoing- they are waiting on you all to come back	unstopped man hole
38326	carter	1209 dalriva	670 Sewer	Gigi Lewis	Jeff Appleton	3/9/2017	TRUE	Man hole down the street is up?	manhole unstopped
38321	williams	522 Kentucky Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/9/2017	TRUE	day care having sewer problems has 2 c/o	line unstopped
38314	rhymes	659 West McCorkle Circle	670 Sewer	Gigi Lewis	Jeff Appleton	3/9/2017	TRUE	c/o near ROW	unstopped clean out
38324	brady	687 West McCorkle Circle	670 Sewer	Gigi Lewis	Jeff Appleton	3/9/2017	TRUE	having sewer problems	pump station charged up
38316	NALL	708 South Shelby	670 Sewer	Bridgett Winters	Jeff Appleton	3/9/2017	TRUE	terrible sewer issue - both toilets backing up	unstopped clean out
38305	nall	708 South Shelby Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/9/2017	TRUE	he is having sewer problems has no idea about clean out,	unstopped clean out
38299	CITY	753 Washington ave	670 Sewer	Gigi Lewis	Jeff Appleton	3/9/2017	TRUE	sewer is still stopped up.	sewer main down and flowing, repair on the property owner
								Mike Caulfield at 1130 Arnold Avenue texted me the following. "Brad, I am paying Simpson to video my sewer because it continues to backup. They found a large root blocking my lateral at a point near the middle of the street and the lateral inside the street R/W appears to be pretty well rotted. Seems the city should fix it - right? Thanks, Mike Caulfield"	clean out down
38355	caulfield	1130 Arnold Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	3/10/2017	TRUE	Simpson has marked the location on Taylor street where the problem is. He says it's become a bimonthly problem requiring a plumber to rod out sewer.	
38345	Caller	2044 Tucker Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/10/2017	TRUE	sewer issue check line and knock on the door	UNSTOPPED CLEAN OUT- MS BW

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38331	Dillion	524 Delta	670 Sewer	Bridgett Winters	Jeff Appleton	3/10/2017	TRUE	Bring big truck to blow out culverts, causing a problem on their property with the gate- DRMC maintenace supervisor- I told him the truck was down at this time She just left my office now- leak in the ground near St. James Street. Water coming out of big pipe slowly- leak is near the road- please go back- David Hanger was here and said they will start the repair in the morning 3/14/17	no sewer issue DAVID HANGER- BW REPAIRED
38372	Mary	366 Barthell Avenue	670 Sewer	Bridgett Winters	Freddie Johnson	3/13/2017	TRUE	simpson plumbing was plumber, they ran a camera through the line and found the pipe is rotting at the main. There are also roots in the line. Owner said that plumber marked where problem is if you want to call owner he will meet you there - toliets are backing up	clean out down unstopped clean out
38363	caulfield	1130 Arnold Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	3/13/2017	TRUE		UNSTOPPED CLEAN OUT
38379	Smuith	1766 Old Leland Road	670 Sewer	Bridgett Winters	Jeff Appleton	3/13/2017	TRUE		
38361	RESTORATION AS	1766 Old Leland Road	670 Sewer	Gigi Lewis	Jeff Appleton	3/13/2017	TRUE	SHE HAS NO IDEA ABOUT A CLEAN OUT	UNSTOPPED CLEAN OUT
38378	BYRD	19 Bonda Drive	670 Sewer	Gigi Lewis	Jeff Appleton	3/13/2017	TRUE	this woman seems to think there is a connection with drain flies/gnats she has in her home to the sewer in the back of her house. I literally have no idea what to tell her. PLEASE ADVISE	SHE WAS TOLD TO PUT APPLE CIDER VINEGAR IN HER DRAINS
38375	winters	350 Mill Road	670 Sewer	Bridgett Winters	Jeff Appleton	3/13/2017	TRUE	sewer stopped up she has been waiting since last week	IMPROPER CLEAN OUT
38362	sheridan	438 Carrie Stern Lane	670 Sewer	Gigi Lewis	Jeff Appleton	3/13/2017	TRUE	george says there is a clean out at the street	UNSTOPPED
38365	Johnson	530 Percy	670 Sewer	Bridgett Winters	Jeff Appleton	3/13/2017	TRUE	sewage issue -blocked on city side- backing up in yard- cleanout in front- between the two trees on the	UNSTOPPED CLEAN OUT
38359	johnson	530 South Percy Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/13/2017	TRUE	he has sewer in between 530 and 532, a plumber has already told him he has roots in his pipes. He continually tried to over talk me and I could not get a word in edgewise about a clean out or anything else. He thinks the trees in his yard are the "Cities Trees"	UNSTOPPED CLEAN OUT
38371	river walk apt 1 & 3	738 West Union Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/13/2017	TRUE	the man hole in front of Apts is full.sewer to the top	ON THE PROPERTY OWNER
38357	Hall	921 Fairview Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/13/2017	TRUE	sewage issue due to heavy rain two clean outs one in the alley and one behind his home- clean out is full	manhole was charged
38358	prince	656 East Union Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/13/2017	FALSE	Mr. Prince is going to come before city council if this sewer issue dosent get resolved.	HAS TO BE DUG OUT
38385	Chester	1944 Tucker Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/14/2017	TRUE	sewer issue for a week- clean out in front yard- line blocked	cleanout down repair on property owner
38389	KENNEDY	2512 South Sarullo Circle	670 Sewer	Gigi Lewis	Jeff Appleton	3/14/2017	TRUE	NEEDS ASSISTANCE, C/O AT ROW	UNSTOPPED CLEAN OUT
38384	MCMARRH	504 SOUTH Main Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/14/2017	TRUE	SEWER STOPPED UP AGAIN ONGOING ISSUE FOR TWO WEEKS	unstopped clean out
38386	Citizen	560 Hunt Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/14/2017	TRUE	sewer backing up since the rain	unstopped manhole
38398	n/a	207 N 9th St	670 Sewer	Milton Kearney	Jeff Appleton	3/14/2017	FALSE	Sewer blockage; c/o side.	
38411	serio	1107 Arnold Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	3/15/2017	TRUE	Says they have rodded it out to the street with no success. Not sure whether they have a cleanout at the street or not. Got this off voicemail, brad	IMPROPER CLEAN OUT
38410	gilmore	2027 Michigan Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/15/2017	TRUE	the last time we went out the c/o was improper. I tried to find out if that issue had been resolved but she had no idea, which tells me probably not	REPAIR ON PROPERTY OWNER
38407	Wigfall	422 South Colorado Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/15/2017	TRUE	water keeps backing up when she washes- Sherdon Plumbing said its on city- hard rain caused issue	no clean out
38406	Unknown	639 Grove Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/15/2017	TRUE	knock on door or leave a door knocker	UNSTOPPED CLEAN OUT
38418	Smith	911 Fairview Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/15/2017	TRUE	sewer backing up for a couple of days- clean out in front	unstopped manhole
38430	parrot	1480 Bradford Drive	670 Sewer	Gigi Lewis	Jeff Appleton	3/16/2017	TRUE	sewage line stopped- city needs to attach line to clean out- Drake Plumbing- check main line towards alley- clean out in alley SHE SAID OWNER INSTALLED CLEAN OUT NEAR ROAD	PROPERTY OWNER MARKUS TALKED TO HER DIRECTLY
38451	jones	2650 Willow Drive	670 Sewer	Gigi Lewis	Jeff Appleton	3/16/2017	TRUE	Sewer tap completely blocked with roots. 2650 Willow Drive. 324.3 feet from upstream manhole. Already marked	CLEAN OUT NOT BLOCKED ms
38454	johnson	273 North Cotton Drive	670 Sewer	Gigi Lewis	Jeff Appleton	3/16/2017	TRUE	customer is having issues with her sewer again	UNSTOPPED CLEANOUT
38481	MCCRORY	1225 Highway 1 North	670 Sewer	Gigi Lewis	Jeff Appleton	3/17/2017	TRUE	SHE IS STILL HAVING SEWER PROBLEMS, BRAD SUGGEST THAT WE RUN A CAMERA THROUGH HER CLEAN OUT. AVIS CONSTRUCTION REPLACED EVERYTHING FROM HER CLEAN OUT BUT THERE COULD BE AN UNDERLYING PROBLEM Sewer problem Urgent pop coming up plumber told her to call the city he did his part. On 3-28-17 mr thomas called and said that he installed a clean out near row and there is roots in the line, he seems to think the city is supposed to be digging out and repairing her line	no problems unstopped clean out - marques suber-bw
38471	Williams	238 N. 9th Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/17/2017	TRUE	sewer issues, was told it was on the main line, C/O at the road	cleanout down / unstipped by Property Owner- Msuber-bw
38457	Patel	2405 Highway 82 East	670 Sewer	Gigi Lewis	Jeff Appleton	3/17/2017	TRUE	Sink hole by the meter per James	complete
38461	Orlicek	241 Dallas Drive	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/17/2017	TRUE	sewage issue please help	UNSTOPPED CLEAN OUT **** 2ND REQUEST
38478	parnell	639 Grove Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/17/2017	TRUE	Sewage problem	
38459	Carter	3013 East Alexander Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/17/2017	FALSE	cleanout at rear- sewer problem	unstopped clean out stoppage at the main line Msuber-bw
38483	Citizen	1010 North Dyer Circle	670 Sewer	Bridgett Winters	Jeff Appleton	3/20/2017	TRUE	manhole on church property has caved in - very unsafe Southeast Corner- you all have worked on it before now its worse-	DIG OUT, LEAVE OPEN
38484	Helton	1020 South Colorado Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/20/2017	TRUE		**HOLE COVERED COMPLETE
38512	VOSS PLUMBING	1567 Marilyn Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	3/20/2017	TRUE	PLUMBER HAS INSTALLED C/O IN FRONT OF METER ON ROW	UNSTOPPED CLEAN OUT
38497	HOAGLAND	230 BELMONT DRIVE	670 Sewer	Gigi Lewis	Jeff Appleton	3/20/2017	TRUE	SEWER IS IN THE REAR, THERE IS A 15' EASEMENT BETWEEN HIM AND 226 TO GET BACK TO SEWER LLINE AND HE HAS A 5' EASEMENT ON HIM. SERVICE LINE IS SUPPOSED TO BE 81' NORTH OF MH AT 1752 PINWOOD	REPAIR ON THE PROPERTY OWNER, MARKUS TALKED WITH OWNER
38511	Harmon	2430 South Sarullo Circle	670 Sewer	Bridgett Winters	Jeff Appleton	3/20/2017	TRUE	clean out on front- clean out line- ongoing problem	Cleanout down repair on property owner Msuber-bw
38507	W	2499 Hummingbird Drive	670 Sewer	Bridgett Winters	Jeff Appleton	3/20/2017	TRUE	sewage issue at three homes and water looks milky	clean out down repair on property owner- Marques Suber-bw
38518	Thomas	316 First Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/20/2017	TRUE	sewer problem near water meter - Louis Thomas- plumber	IMPROPER CLEAN OUT, REPAIR ON THE PROPERTY OWNER
38513	MAGARRH	351 South Theobald Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/20/2017	TRUE	SEWER PROBLEMS	IMPROPER CLEAN OUT
38520	wigfall	422 so colorado	670 Sewer	Gigi Lewis	Jeff Appleton	3/20/2017	TRUE	needs someone to mark his service line so plumber can install clean out	duplicate
38489	rowland	723 South Dyer Circle	670 Sewer	Gigi Lewis	Jeff Appleton	3/20/2017	TRUE	he cleaned out the part closest to his house. When he tried to flush the C/O near street he saw it come up in neighbors yard.	unstopped cleanout Msuber-bw

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38486	armstead	906 south Theobald Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/20/2017	TRUE	needs someone to check city side, c/o at curb	unstopped manhole- Marques Suber-bw
38508	Mitchell	1204 Daniels Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/20/2017	FALSE	\$1200 line installed and toilet still wont flush - ongoing issue - very upset	
38488	Citizen	426 Alexander	670 Sewer	Bridgett Winters	Jeff Appleton	3/20/2017	FALSE	sewage problem - plumber said its in the street- clean out on left side- main maybe up	
38523	brown	509 PATRICIA DRIVE	670 Sewer	Gigi Lewis	Jeff Appleton	3/20/2017	FALSE	sewer issues with her toilets an ongoing issue that city has been out before	
38545	Riley	1402 Highway 1 South	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/21/2017	TRUE	Sewage problem called Jeff he will call Mrs. Regina to see what is going on and take care of this matter.	unstopped cleanout stoppage before the mail line- marques suber - bw
38536	Riley	1402 Hwy. 1. South	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/21/2017	TRUE	Sewer water coming up threw the valves called Jeff. Urgent!!	duplicate
38533	Riley	1402 Hwy. 1. South	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/21/2017	TRUE	Toilet water coming out threw the clean out valve. Urgent	duplicate
38549	Lee	1433 Railroad Avenue	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/21/2017	TRUE	Customer request drain to be open? If any questions, please call the number above.	clean out down, no sewer problem
38526	Lyon	251 South Shelby Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/21/2017	TRUE	sewer issue	unstopped cleanout stoppage at the main lin- M Suber-bw
38546	Parnell	639 Grove Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/21/2017	TRUE	Still having problems with sewage back-up, please check again. c/o is at ROW	Unstopped cleanout- MARQUES SUBER- bw closed by gigi this a= is a duplicate I created under felicias profile
38567	prewitt	116 Goldstein Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/22/2017	TRUE	duplicate	
38577	PRUITT	116 Goldstein Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/22/2017	TRUE	SEWER ISSUES C/O AT ROW  LOUIS THOMAS PLUMBING CALLED IT IN, HE HAS FOUND A PLACE HE THINKS COULD BE THE PROBLEM. PLEASE CALL HIM AND LET HIM KNOW IF IT IS A CITY ISSUE OR IF IT IS ON THE HOME OWNER	unstopped clean out stoppage at the main line UNSTOPPED CLEANOUT- MSUBER-BW
38576	HAMPTON	1442 East John Cove	670 Sewer	gigi lewis	Jeff Appleton	3/22/2017	TRUE	sewage issue- sewage coming into yard? Confused- leave a door knocker	unstopped clean out, stoppage in the yard
38573	Adans	2817 East Alexander Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/22/2017	TRUE	seems to sewage in ditch near Thomas & Elizabeth and alley- please leave a door knocker	unstopped clean out
38589	barnett	304 Thomas Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/22/2017	TRUE	sewer issue please check it out- leave a door knocker please	unstopped clean out, stoppage in the yard, clean out needs to be moved up front
38578	Baldwin	516 Beckwith Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/22/2017	TRUE	c/o near row	unstopped clean out stoppage in the yard
38595	LINDSEY	717 Shields Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/22/2017	TRUE	he owns the home next door, he saids at 1741 W Azalea, they are allowing sewage to freely run out on the ground and water from washing machine. Smells and is unsanitary	DIGOUT DO NOT CLOSE YET
38579	Atley	1741 W Azalea	670 Sewer	Bridgett Winters	Jeff Appleton	3/22/2017	FALSE	Sewer blockage: c/o rear.	UNSTOPPED CLEANOUT STOPPAGE IN THE YARD- MARQUES SUBER- BW
38621	Short	1722 May Street	670 Sewer	Milton Kearney		3/23/2017	TRUE	sewage backed up in neighbors house now the clean out is full at his home- fix problem before it backs up into his home	manhole and clean out down, repair on p/o
38603	Henderson	1136 & 1138 Cloverdale Drive	670 Sewer	Bridgett Winters	Jeff Appleton	3/23/2017	TRUE	sewer issues	IMPROPER CLEAN OUT- NO CLEANOUT AVAILABLE 3/24/17 MSUBER BW
38624	rush	243 Adrian Drive	670 Sewer	Gigi Lewis	Jeff Appleton	3/23/2017	TRUE	plumber says mh is up in the street	manhole down IMPROPER CLEAN OUT!!! REPAIR ON PROPERTY OWNER
38620	MCGARRH	351 South Theobald Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/23/2017	TRUE	ground erosion - 2ft running at an angle- hole needs to be filled- sewer situation caused land erosion- rear yard Shirley Pace- fill will dirt or cement- dirt was put in by you in the past it keeps washing out, it may be a sewer leak underneath the hole- its on the west side of fence line.	This was originally put under streets and closed out by Bridgette when it was marked NOT STREETS. I am resubmitting to SEWER and it was added to the list of sewer failure holes.
38616	pace	104 Pauline	670 Sewer	gigi lewis	Jeff Appleton	3/23/2017	FALSE	sewer issues, if he has a problem that needs to be addressed, please call him if he is not at home	UNSTOPPED CLEAN OUT BLOCKAGE BEFORE THE MAIN LINE
38640	thomas	1513 East College Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/24/2017	TRUE	sewage stopped up the street according to his plumber	UNSTOPPED CLEAN OUT BLOCKAGE BEFORE THE MAIN LINE
38650	Agency	177 Fava DRIVE	670 Sewer	Bridgett Winters	Jeff Appleton	3/24/2017	TRUE	<b>says city worked on the mh and didn't completely fill manhole up by john goodwin</b>	FIXED
38649	Jones	216 BERMUDA DR	670 Sewer	Gigi Lewis	Jeff Appleton	3/24/2017	TRUE	sewer line stopped up again	unstopped clean oout, blockage out in the road
38631	Mcgarrrh Agency	239 South Broadway Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/24/2017	TRUE	CWS Left a note and said the sewer issue was on property owner- just needs flusing one last time She said Louis Thomas will install drain cap but it needs flusing out before he digs.	IMPROPER CLEAN OUT
38644	Rush	243 Adrian Drive	670 Sewer	Bridgett Winters	Jeff Appleton	3/24/2017	TRUE	The line has collapsed on city side, city needs line blown out	CITY LINE NOT COLLAPSED
38645	Wilson	243 Adrian Drive	670 Sewer	Bridgett Winters	Jeff Appleton	3/24/2017	TRUE	SEWER ISSUE- CLEAN OUT ON THE FRONT	unstopped clean out, blockage before the main line
38632	MCDAVIS	440 MCBRIDE COVE	670 Sewer	Bridgett Winters	Jeff Appleton	3/24/2017	TRUE	city truck went to resident on 3/26/17, ran hose in c/o near house found mud in line, george Sherdan went to resident on 3/27/17 he found second c/o near street. He seems to think stoppage is at main line. **** please call George sheridan @ 390-7387 when crew goes to this address so that if there is an issue that needs to be resolved in the yard the owner can rectify the situation	BREAKDOWN AT CLEANOUT REPAIR ON PROPERTY OWNER -MARQUES SUBER-BW
38678	maxfield	1112 Groome Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/27/2017	TRUE	said they worked on it this weekend, and have some water flowing but not much. C/O is at ROW	unstopped clean out
38659	morris	1715 LESLANE STREET	670 Sewer	Gigi Lewis	Jeff Appleton	3/27/2017	TRUE	License plumber Johnnie Hughes said pipe is broken and sewer is coming back into the yard, you all flushed the line out two weeks ago- camera line	dig out, FIXED MS
38655	Toten	2316 Old Leland Road	670 Sewer	Bridgett Winters	Jeff Appleton	3/27/2017	TRUE	sewer issues c/o near ROW	IMPROPER CLEAN OUT -MARQUES SUBER-BW IMPROPER CLEANOUT TALKED TO OWNER ABOUT THIS ISSUE BEFORE ON 1/23/17 MSUBER BW
38680	hughes	350 Mill Road	670 Sewer	Gigi Lewis	Jeff Appleton	3/27/2017	TRUE	MAN HOLE IN STREET HAS WATER COMING OUT OF IT. THE WATER IS IN HER YARD AND HER NEIGHBORS	unstopped manhole
38664	HUDSON	502 WINCHESTER DAVIS	670 Sewer	Gigi Lewis	Jeff Appleton	3/27/2017	TRUE	c/o outside the fence	UNSTOPPED CLEANOUT BLOCKAGE AT THE MAIN LINE MSUBER-BW
38676	townsend	705 East Alexander Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/27/2017	TRUE	plumber called, he is hitting something right before the main line. I asked about a clean out, he said it was 70-75 feet from middle of street. I told him he had to install a clean out in the ROW. He is doing that and asked if we could come back and try to blow out our part. C/O will be installed TODAY	unstopped through manhole-marques suber-bw
38718	serio	1107 Arnold Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	3/28/2017	TRUE	sewage coming out of the bottom of the toilet/- Mrs Richardson is in my office now.	CLEANOUT DOWN REPAIR ON PROPERTY -NO ACTION- MARQUES SUBER -BW
38684	Richardson	1319 St Joseph	670 Sewer	Bridgett Winters	Jeff Appleton	3/28/2017	TRUE	I just spoke with Ms. Parlee Richardson: she is as hot as fish grease about sewer backing into her home. As I understand it, she has already reported this problem this morning, so this may be a duplicate request. Ms. <b>Richardson's address is 1319 St. Joseph. Her phone number is 662-637-6321. Thanks!</b>	Marques was there earlier. CLEANOUT DOWN REPAIR ON PROPERTY -NO ACTION- MARQUES SUBER -BW
38696	Collins	1319 St Joseph Circle	670 Sewer	Bridgett Winters	Jeff Appleton	3/28/2017	TRUE	<b>sewer issue- clean out in back yard- plumber thinks it's a city issue - check the line and leave a door knocker</b>	IMPROPER CLEANOUT-BWINTERS-MSUBER
38695	Moore	1457 Bradford Drive	670 Sewer	Bridgett Winters	Jeff Appleton	3/28/2017	TRUE	C/O AT ROW, TISSUE ON THE GROUND	UNSTOPPED CLEANOUT - MARQUES SUBER- BW
38692	TITUS	1607 SOUTH LYNNE CIRCLE	670 Sewer	Gigi Lewis	Jeff Appleton	3/28/2017	TRUE		

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38702	duncan	1745 PINEWOOD DRIVE	670 Sewer	Gigi Lewis	Jeff Appleton	3/28/2017	TRUE	there is a sink hole on top of where the city repaired a sewer issue. They back filled with dirt and resodded.	COMPLETE
38704	Kersh	3537 Forest Drive	670 Sewer	Bridgett Winters	Jeff Appleton	3/28/2017	TRUE	The hole has sunk again, she wants her yard fixed back like it was sewage backing up- multiple calls, multiple visits	pump was down, issue completed- msuber-bw
38700	Patton	3575 Forest Drive	670 Sewer	Bridgett Winters	Jeff Appleton	3/28/2017	TRUE	is this pump set for day time only? They can flush in the day time but not at night. Shes not happy about not being able to flush at night. On going sewer issue- she has a big pot in her bathroom to try to assist with the flushing but it will not take tissue out.	pump was down-marques suber -bw
38706	nall	418 South Hinds Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/28/2017	TRUE	elderly lady having sewer issues	unstopped cleanout- marques suber-bw
38698	Tayor	993 Caldwell Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/28/2017	TRUE	tissue coming in front yard, contractor left an oranage flag- smoke test- flag- cleanout in front - sewage coming from clean out	REPAIR ON THE PROPERTY OWNER - MSUBER
38721	mac long contractor	2470 stonebridge	670 Sewer	Gigi Lewis	Jeff Appleton	3/28/2017	FALSE	relocate the sewer lines AFTER meter leak is fixed	
38736	lee	1039 South Theobald Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/29/2017	TRUE	resident says raw sewage is on the ground, I do not know about clean out, it was forwarded from Nikki	FORCE MAIN BLOWN NO CLEANOUT TALK TO DONDE ABOUT THIS ISSUE- MSUBER -BW
38755	Buchanan	1343 East John Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/29/2017	TRUE	sewer issue - line needs blowing out - clean out in front yard	IMPROPER CLEANOUT- MARQUES SUBER-BW
38753	mullen	1592 East David Circle	670 Sewer	Gigi Lewis	Jeff Appleton	3/29/2017	TRUE	her clean out is still overflowing per brad, something else is going on	PUMP STATION CHARGED, PROBLEM FIXED MSUBER-BW
38722	mullin	1592 East David Circle	670 Sewer	Gigi Lewis	Jeff Appleton	3/29/2017	TRUE	resident got up to water all in her house, called plumber and plumber said its coming out of the clean out at the Street	Water main ruptured where it crossed lateral sewer which was clay tile. Water main pressurized private lateral flooding house. Water Maintenance crew made repair to water main, sewer maintenance crew made repair to lateral sewer.
38733	Wigfall	422 South Colorado Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/29/2017	TRUE	clean out has been installed now the city can come back out. - Brian Cook Please come back out and rod line, its open now	IMPROPER CLEANOUT 3/29/2017-BWINTERS-MSUBER
38752	Parnell	639 Grove Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/29/2017	TRUE	sewage all in yard- clean out in front yard	UNSTOPPED CLEANOUT-MSUBER-BW
38754	freight	Washington Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	3/29/2017	TRUE	his c/o is in the building. Georgew Sheridan said he tried to unstop but had no success	REPAIR ON PO MS
38743	Walker	1462 Highway 1 South	670 Sewer	Bridgett Winters	Jeff Appleton	3/29/2017	FALSE	stopped up again- line has been camered already, shows no stop up	
38795	HARVEY	2119 Highway 82 East	670 Sewer	Gigi Lewis	Jeff Appleton	3/30/2017	TRUE	SEWER IS BUBBLING UP OUT SIDE CAUSING TOILETS TO BACK UP	UNSTOPPED CLEAN OUT MS
38775	Ross, Plumber	401 South Hinds	670 Sewer	Bridgett Winters	Jeff Appleton	3/30/2017	TRUE	sewage issue at Boys & Girls Club- clean out on the side of the building	UNSTOPPED CLEAN OUT MS
38778	Lowe	702 North Broadway Street	670 Sewer	Bridgett Winters	Jeff Appleton	3/30/2017	TRUE	Dorothy McKinney- is having sewer issuse, Mr. Lowe is here in my office, the cleanout is on the side of the house. Plumber blew out line yesterday- stoppage is on the street according to plumber there is a hole in his front yard by the mailbox that seems to be getting bigger and bigger.	UNSTOPPED BY PO MS
38785	nelson	1029 Sisson Drive	670 Sewer	Gigi Lewis	Jeff Appleton	3/30/2017	FALSE	*** WE HAVE A 15" REINFORCED CONC. SEEWER LINE THAT RUNS THROUGH THERE	LOCATE CALLED IN
38781	Davenport	1647 Northview Drive	670 Sewer	Bridgett Winters	Jeff Appleton	3/30/2017	FALSE	cave- in behind her mailboxSewer issue	LOCATE CALLED IN
38815	ross	159 CLOVER CIR	670 Sewer	Gigi Lewis	Jeff Appleton	3/31/2017	TRUE	Sewer main in easement at rear of property. Cleanout/manhole behind storage building.	CLEAN OUT DOWN, REPAIR ON PO MS
38816	mcillier	432 East Alexander Street	670 Sewer	Gigi Lewis	Jeff Appleton	3/31/2017	TRUE	elderly lady complainining of sewer issues ** 2nd call 4/3/17 work order not in at the time GG	clean out down, repair on PO MS
38821	Johnson	1312 N. All Saint Circle	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/31/2017	FALSE	The drainage is not working yard full of water.	
38817	Davis	1426 E. Rebecca Drive	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/31/2017	FALSE	Sewage back up water not draining sewer in the back yard plummer said it need to be snaked. Urgent!!!!	
38820	Webster	516 Locust Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	3/31/2017	FALSE	Sewage Request	
38828	thomas	925 south Theobald	670 Sewer	Gigi Lewis	Jeff Appleton	3/31/2017	FALSE	c/o is to the left of the driveway	