

**SECOND SEMI-ANNUAL REPORT**

**PARTIAL CONSENT DECREE CASE NO. 4:16-CV-018-DMB-JMV  
CITY OF GREENVILLE  
GREENVILLE, MISSISSIPPI**

**PERIOD  
OCTOBER 1, 2016 TO JUNE 30, 2017**

**SUBMITTED TO:**

U.S. Environmental Protection Agency, Region 4  
Clean Water Enforcement Branch  
61 Forsythe Street, S.W.  
Atlanta, GA 30303-8960



July 31, 2017



**W.L.BURLE**

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## TABLE OF CONTENTS

### SECTION DESCRIPTION

#### Certificate

- I Overview of Partial Consent Decree
- II Actions Taken During Period
  - 1. Early Action Project
  - 2. Sanitary Sewer Evaluation Study Projects
  - 3. Mini-System Rehabilitation Project
  - 4. On-Going Operation and Maintenance Projects
  - 5. Capacity, Management, Operations and Maintenance (CMOM) Program
- III SSO's Reported During 5<sup>th</sup> Quarter
- IV Summary of Actions Planned For 3<sup>rd</sup> Semi-Annual Period
- V Other General Comments
  - 1. Waste Oil Release – Greenville Public School District Warehouse

### FIGURES

- 1 Gantt Chart

### APPENDICES

- A Wastewater Bypass Reports (5<sup>th</sup> Quarter)
- B Information Management System (IMS) Entries (5<sup>th</sup> Quarter)

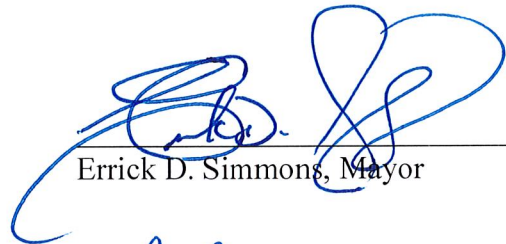
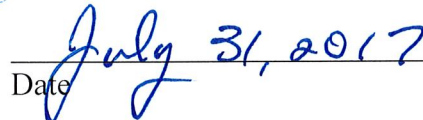
## CERTIFICATION

### **Second Semi-Annual Report**

Partial Consent Decree

City of Greenville, MS

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering such information, the information submitted is, to the best of my knowledge and belief, true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

  
\_\_\_\_\_  
Errick D. Simmons, Mayor  
\_\_\_\_\_  
Date

## **SECTION I**

### **OVERVIEW OF PARTIAL CONSENT DECREE**

On April 4, 2016, a Partial Consent Decree, issued by the United States of America on behalf of the United States Environmental Protection Agency (EPA) to the City of Greenville, Mississippi (CITY), became effective. The Partial Consent Decree (PCD) cited the CITY for violations to both their National Pollutant Discharge Elimination System (NPDES) Permit and the Clean Water Act (CWA) over a period of time from 2007 to 2012. The PCD also outlined assessment and corrective actions to be implemented by the CITY over a six (6) year period to bring the CITY's Group 1 & 2 Sanitary Sewer Systems into compliance (See Figure 1 – Gantt Chart).

- End of Section -

## SECTION II

### ACTIONS TAKEN DURING PERIOD

During the Second Semi-Annual Period, the CITY initiated the following actions:

1. Early Action Project (EAP) – The EAP is a project consisting of sewer improvements which were identified by EPA and agreed upon by the CITY early in the PCD process. These improvements are described in the PCD under Section VII Paragraph 19. The CITY retained W.L. Burle Engineers, P.A. (BURLE) of Greenville, MS for the project.

EAP Contracts Nos. 1, 2 and 3 have been completed and were discussed in the First Semi-Annual Report. Descriptions of the various active EAP projects and their status are listed below:

- a. EAP Contract 4A – Wastewater Treatment Plant (WWTP) UV Disinfection System Project – The project consists of the installation of a new UV disinfection system. The CITY bid this phase of work in May/June 2016. The CITY awarded the contract to Hemphill Construction Company of Florence, MS. The project cost was \$1,693,701.00. The project was completed on April 16, 2017.
- b. EAP Contract 4B – WWTP Process Piping Project – The project consists of the replacement of a 54" pipeline from the WWTP aeration basin to the clarifier distribution box and other miscellaneous piping. The CITY bid this project in April/May 2017. The CITY awarded the contract to Hemphill Construction Company. The anticipated construction cost is \$1,199,720.00. The contractual completion date is January 6, 2018.
- c. EAP Contract 5 – Pump Station Improvement Project – The project consists of the installation of seventy-eight (78) Supervisory Control and Data Acquisition (SCADA) systems, ninety-one (91) flow meters, thirty-seven (37) force main by-pass ports and associated appurtenances. The CITY bid the project in April/May 2017. The CITY awarded the contract to Avis Construction Company (AVIS) of Greenville, MS. The anticipated construction cost is \$1,854,901.57. The contractual completion date is November 24, 2017.

- d. EAP Contract 6 – WWTP Electrical Sub-Station Improvements – The project consists of the re-building of the WWTP's electrical sub-station. This project is not a part of the PCD EAP but was added to the CITY's EAP MDEQ/State Revolving Fund (SRF) loan in order to expedite construction. The CITY bid this phase of work in May/June 2016. The CITY awarded the contract to McInnis Electric of Byram, MS. The construction cost was \$752,806.00. The project was completed on May 31, 2017.
  - e. EAP Contract 7 – Pump Station Wet-Well Rehabilitation Project – The project consists of the assessment, cleaning and rehabilitation of two (2) of the CITY's major pumping station wet wells, Hancock (PS 5) and South Theobald (PS 17). This project is not a part of the PCD EAP, however, as with EAP Contract 6, it was added to the MDEQ SRF loan to expedite construction. The CITY bid the project in April/May 2017. The CITY awarded the project to Hemphill Construction Company. The anticipated construction cost is \$402,710.70. The contractual completion date is January 6, 2018.
2. Sanitary Sewer Evaluation Study (SSES) Projects – The SSES projects consist of sanitary sewer assessment activities. They consist primarily of gravity sewer video, smoke testing and manhole inspection services but also include force main assessment and pump station inspection activities. These activities are described in the PCD under Section VII Paragraph 20.

A description of the various SSES projects and the status of each are listed below:

- a. SSES Projects – Given the PCD's ambitious schedule, the CITY elected to implement SSES work in advance of EPA's formal approval of the SSER Work Plan. The CITY retained BURLE as the engineer for the projects. The following is a list of the CITY's SSES projects:
  - 1) SSES 1 – SSES 1 was completed and discussed in the First Semi-Annual Report.
  - 2) SSES 2 – SSES 2 is a SSES project for three (3), Group 1 residential/industrial areas: Belmont, Broadway Place and North Broadway Industrial District (NBID). The project consists of the video/smoke testing of 26,860 l.f. of gravity sewer and the inspection 105 manholes. The CITY bid the project in January

2016, ~2 months prior to the effective date of the PCD. The CITY awarded the project to Gulf Coast Underground (GCU) of Mobile, AL. The work was substantially completed in June 2017. The project cost to-date is \$91,299.96. *(Note: In August 2017, a change order (Change Order No. 1) will be executed under this contract to clean the pump station wet wells at Broadway/Sampson (PS 2), Townsend/Sampson (PS 3) and Wildwood Road (PS 41).)*

- 3) SSES 3 – SSES 3 is a SSES project for the remaining Group 1 Mini-System gravity sewers. The project consists of the video/smoke testing of 400,650 l.f. of gravity sewer and the inspection of 1,339 manholes. The CITY bid the project in April/May 2016. The CITY awarded the project to GCU. The work is on-going with a contractual completion date of November 8, 2017. The project cost is \$1,741,450.25.
- 4) SSES 4 – SSES 4 is a SSES project for all of the Group 2 Mini-System gravity sewers. The project consists of the video/smoke testing of 290,640 l.f. of gravity sewer and the inspection of 935 manholes. The CITY bid the project in August/September 2016. The CITY awarded the project to SunCoast Infrastructure of Florence, MS. The work is on-going with a contractual completion date of March 16, 2018. The project cost is \$1,592,634.00. *(Note: In August 2017, a change order (Change Order No. 1) will be executed under this contract to clean the pump station wet wells at Sessions Road (PS 1a) and Fairgrounds Road (PS 52).)*
- 5) SSES 5 – The CITY has initiated an early SSES 5 contract for the Hancock Pump Station (MS2/PS5) force main. The CITY hired Pure Technologies, Ltd. (PURE) of Atlanta, GA to assess the 2.45 mile long force main using a SmartBall™ device. The assessment was performed in December 2016 and the inspection report was submitted to the CITY on February 8, 2017. In summary, the assessment found that the force main was not leaking; however, it found a total of 28 gas pockets along the run.

The remaining SSES 5 projects, which consist of Group 1 pump station/force main assessment activities, will be scheduled after the force main by-pass ports are installed under EAP Contract 5. The



bid phase is tentatively scheduled for October/November 2017. The work will be performed as described in the SSER Work Plan.

- 6) SSES 6 – As with SSES 5, the SSES 6 projects, which consist of Group 2 pump station/force main assessment activities, will be scheduled after the by-pass ports are installed under EAP Contract 5. The bid phase is tentatively scheduled for January/February 2018. The work will be performed as described in the SSER Work Plan.
- 7) SSES 7 – Also, as with both SSES 5 and SSES 6, the SSES 7 projects, which consist of Group 3 sanitary sewer assessment activities, will be scheduled after the by-pass ports and SCADA Systems are installed under EAP Contract 5. The work will be performed as described in the SSER Work Plan.

During the interim, BURLE has initiated pump station evaluations in two (2) Group 3 Mini-Systems: MS 31a (Greenville Industrial Park) and MS 33 (Mid-Delta Regional Airport). These systems were selected due to both the large number of abandoned industrial buildings and the large number of demolished structures located within both mini-systems; such conditions have the potential for open/damaged sewer laterals and their associated inflow.

The pump station evaluations consist of monitoring the pump station hour meters on a scheduled basis and after rainfall events. The data are tabulated and vetted to identify those basins which may be processing excessive inflow.

In summary, with the award of the SSES 1, 2, 3, and 4 contracts, the CITY now has retained companies to assess all of the Group 1 & 2 gravity sewer systems stipulated in the PCD. As noted earlier, contracts must now be awarded for the assessment of the Group 1 & 2 pump stations/force mains which will be managed under SSES 5 and SSES 6, respectively; both projects are scheduled to be bid by October/November 2017 and January/February 2018, respectively.

3. Mini-System Rehabilitation Project (GROUP REHAB) – The GROUP 1 and 2 REHAB Projects are discussed under PCD Section VII Paragraph 21 and consist of Group 1 Mini-System rehabilitation projects which were identified during



SSES 1/SSES 2/SSES 3/SSES 5 and Group 2 Mini-System rehabilitation projects which were identified during SSES 4/SSES 6.

The CITY has already identified five (5) projects ahead of the completion of SSES projects. These projects include work located in all three Groups (1/2/3). These projects are listed below:

- a. Hancock Pump Station Force Main Project – The Hancock Pump Station force main serves four (4) pump stations: Hancock (PS 5), Percy (PS 7), Union (PS 55), and Phelps (PS 16). The force main was not originally designed to serve these four stations. The Percy, Union and Phelps pump stations were originally built with dedicated force mains, as was the Hancock station. Several decades ago, during emergency force main repair work, the force mains were connected to the Hancock force main; repairs to the damaged force mains were never made and the stations have remained on the Hancock force main since.

The problem with this manifolded system is the Percy and Union stations operate under higher pressures than the primary station, Hancock station. During rain events, when inflow becomes an issue and the pump run-times increase, the Percy and Union pump stations control the force main and force the Hancock pump station to operate at a higher pressure and lower flow rate, thus reducing the pumping capacity of one of the CITY's five major pump stations.

The CITY is planning to install a new dedicated, force main for the Hancock station. The proposed project will consist of the construction of a new 2.45 mile long, 18" force main for the Hancock pump station and the conversion of the existing 16" force main to a manifolded, force main for the Percy, Union and Phelps pump stations. Provisions will be made in the design to construct a valved, cross-connection between the force mains for use during emergency repair events. Also, up to twelve (12) air relief valves will be installed at high points in the existing Hancock force main to address the gas pockets identified during the PURE/SmartBall assessment (See Section II, 2, a, 5). The estimated cost of the project is \$4,900,000.00.

- b. WWTP Improvement Project – A WWTP Improvement Project is being developed. The project's scope, cost and schedule will be itemized in an engineering report (Facility Plan No. 2) and delivered to the CITY during

the 1<sup>st</sup> Quarter of 2018. The following is a breakdown of the proposed improvements:

- 1) WWTP Grit Chamber Rehabilitation Project – The existing WWTP grit chamber is not removing the grit and sand as originally designed. The project will involve rebuilding the grit chamber which is original to the WWTP.
  - 2) Aeration Basin Valve Replacement Project – All inoperable valves located along the north side of the aeration basin will be replaced with new pinch valves.
  - 3) Influent Pump Station Project – The existing influent pump station will be re-built. The work will involve:
    - Installing an emergency standby, motor-driven pump;
    - Replacing an inoperable shaft-driven pump with a dry pit, submersible unit; and
    - Installing a Variable Frequency Drive (VFD) control panel for the new, dry pit submersible pump.
  - 4) Effluent Pump Station Project – The existing effluent pump station will also be re-built. The work will involve:
    - Replacing two (2) of the existing pumps;
    - Installing three (3) VFD controls for the effluent pumps; and
    - Installing an emergency, standby, motor-driven pump.
  - 5) Return Activated Sludge (RAS) Pump Project – One of the three RAS pumps is inoperable and will be replaced.
- c. Pump Station Rehabilitation Project – The existing dry pit piping systems are in need of replacement and/or reconfiguration in three (3) pump stations: Daniel Street (PS 40), Carrie Stern (PS 10) and South Percy Street (PS 7). The scope, schedule and cost for this project will be outlined in Facility Plan No. 2 which will be submitted to the City during the 1<sup>st</sup> Quarter of 2018.
- d. Pump Station Reconstruction Project – Six (6) existing pump stations will be completely reconstructed. They are: Essex/Oxford Street (PS 46),

Mary Street (PS 66), Vessel of Mercy (PS 67), Nottingham Apartments (PS 57), Naples Street (PS 58) and Union Street (PS 55). The scope, schedule and cost will be outlined in Facility Plan No. 2 which will be submitted to the City during the 1<sup>st</sup> Quarter of 2018.

- e. Force Main Reconstruction Project – Two (2) pump stations, Mary Street (PS 34) and Wildwood Street (PS 41), have force mains and associated gravity sewers (MH 53-103 to MH 53-113) which need to be reconfigured and/or re-built to meet their design capacity. As with the other projects mentioned earlier, the scope, schedule and costs will be outlined in Facility Plan No. 2 and submitted to the City during the 1<sup>st</sup> Quarter of 2018.
4. On-Going Operation and Maintenance (O&M) Projects – The following projects are on-going sanitary sewer O&M projects which address deficiencies with the sanitary sewer system but fall outside the PCD schedule:

- a. Emergency Manhole Repair Project – During the 2016 spring flooding events, the CITY retained BURLE to inventory damaged manholes. Most of the damaged manholes were in low-lying areas near open ditches or agricultural fields and were, therefore, susceptible to inflow. The damage pertained primarily to broken manhole lid seals, misaligned lids/sections and/or inaccessibility (manholes covered with asphalt pavement).

As noted in the First Semi-Annual Report, the CITY awarded an initial emergency manhole repair contract to AVIS in March 2016. In June 2016, the CITY awarded a six month construction contract to Mixon Construction Company (MIXON) of Greenville, MS to repair the balance of the damaged manholes. The six-month construction contract was bid again and, in January 2017, was again awarded to MIXON.

Through the end of this reporting period, a total of 645 manholes have either been repaired or are scheduled for repairs. These manholes are located throughout the CITY (Group 1 (372 manholes), Group 2 (128 manholes) and Group 3 (145 manholes)).

- b. Emergency Pump Station Rehabilitation Projects – Upon execution of Clearwater Solutions, LLC (CLEARWATER) public works contract with the CITY, CLEARWATER inspected the CITY's pump stations and

identified pump deficiencies needing immediate attention. These pump stations are listed below:

- 1) South Theobald Street (PS 17)
- 2) East Alexander Street (PS 23)
- 3) Carrie Stern School (PS 10)
- 4) Percy Street (PS 7)
- 5) South Beauchamp Avenue (PS 27)
- 6) Mary Street (PS 34)
- 7) Daniel Street (PS 40)
- 8) Annie Stokes Road (PS 49)
- 9) VFW Road (PS 67)
- 10) Nottingham Apartments (PS 57)
- 11) Grenada Farms (PS 8)

During the February 21, 2017, council meeting, CLEARWATER brought the situation to the attention of the CITY. The CITY declared the situation an emergency and authorized the procurement of emergency funds (up to \$700,000.00) to finance the work.

Funds have been obtained and the work is on-going. The anticipated completion date is November 30, 2017.

- c. WWTP Secondary Clarifier Repair Project – On August 19, 2016, one of the WWTP's four secondary clarifiers (Clarifier No. 3) experienced a mechanical failure. An inspection of the clarifier revealed that a torque limiter switch failed to initialize after the algae sweep arm hung on the V-notched weir. This allowed the rake arm to continue its sweep, causing the arm to bend/deform to the point that the motor overload switch engaged and shut down the motor.

The CITY retained Industrial Services, Inc. (ISI) of Greenville, MS to make the repair. The CITY filed an insurance claim, purchased the replacement parts (~\$168,600.00) and provided them to ISI for installation. The system was repaired and put back into operation in May 2017.

The three remaining clarifiers met demand and remained operational throughout the repair period.

- d. Surge Arrestor Project – Due to electrical fluctuations on our local grid, surge arrestors are needed to serve the five (5) emergency generators which were installed under EAP Contract No. 3.
- e. Private Utilities Point Repair Project - The CITY has identified numerous point repairs during the SSES's 1/2/3/4. Many of these are due to private utilities companies (Atmos, Entergy, Inline, etc.) horizontally drilling through the sanitary sewer system as they were installing their underground utilities. As these breaches are discovered, the CITY contacts MS One Call and requests a utility locate; this allows the CITY to identify the utility responsible for the damage. The CITY then meets with the private utility company, presents the video which shows the damage and works with the utility to both repair the sewer and reinstall the utility above or below the CITY's sewer system.

As of June 30, 2017, the CITY has identified 21 damaged sewer point repairs and repaired two (2) of them.

- f. Private Lateral Repair Project – SSES's 1/2/3/4 have also identified damaged sewer laterals. When damaged laterals are encountered on CITY/STATE owned properties, the CITY authorizes MIXON, under a six (6) month contract, to make the repairs. If the lateral serves a lot where the house has been razed, MIXON plugs the lateral within the right-of-way/easement. If the building is still habitable, the lateral is simple repaired.

As of June 30, 2017, a total of 14 sewer laterals have been repaired/plugged in this manner.

- 5. Capacity, Management, Operations and Maintenance (CMOM) Program – The CMOM Program consists of various programs related to the O&M of the sanitary sewer system. These programs, which are currently in various stages of development, are described below:

- a. Sewer Overflow Response Plan (SORP) and Emergency Response Plan (ERP) – The SORP and ERP are described in PCD under Section VII Paragraph 23a and 23a (5), respectively. The CITY retained BURLE to prepare drafts of both documents. The documents received an informal review by EPA prior to the stipulated thirty (30) day public comment period (PCD Section VI Paragraph 9). Two (2) public hearings were held;

there were no comments. The documents were then formally submitted to EPA on February 10, 2017 and are currently being reviewed.

- b. Fats, Oils and Grease (FOG) Control Program – The CITY retained BURLE to prepare a FOG Control Program pursuant to PCD Section VII Paragraph 23.g. The document received an informal review by EPA prior to the stipulated thirty (30) day public comment period (PCD Section VI Paragraph 9). Two (2) public hearings were held; there were no comments. The document was then formally submitted to EPA on June 1, 2017, and is currently being reviewed.
- c. Pump Station Operations and Preventive Maintenance Program – The CITY retained BURLE to prepare a draft Pump Station Operations and Preventive Maintenance Program (PSOPMP). Currently, BURLE is compiling an inventory of all pump stations and developing a specification sheet on each. Each station is being described by location, type, pumping units, controls and size. The tentative date for submitting the draft to the CITY is November 1, 2017.
- d. Information Management System (IMS) Program – The CITY retained CLEARWATER to update and maintain the IMS Program. The work is ongoing.
- e. Sewer Mapping Program – The CITY retained CLEARWATER to develop the Sewer Mapping Program. BURLE is providing field services as needed. The work is ongoing.
- f. Corrosion Control Program (CCP) – The CITY retained BURLE to prepare a draft CCP. EPA has performed an informal review of the draft CCP and provided their comments. The document is currently being edited to address EPA's comments and will be submitted to EPA on or before the September 30, 2017, deadline.
- g. Legal Support Program – The City is in the process of developing the Legal Support Program. The CITY has secured the services of Lake Tindall, LLC of Greenville, MS and Mr. Jimmy Palmer of Oxford, MS to prepare the program. The program will include:
  - 1) An amended sewer ordinance;
  - 2) A Grease Control Legal Support Program;

- 3) An enforcement response guide; and
  - 4) A Private Lateral Legal Support Program.
- h. Gravity Sewer System Operations and Maintenance Program – The CITY retained BURLE to prepare a draft Gravity Sewer System Operations and Maintenance Program (GSSOMP). The work is on-going. The document will be formally submitted to EPA on or before March 31, 2018.

A summary table (Table 2.1) of the status of each PCD task is referenced on the following page. Actual and contractual completion dates are shown as well as projected completion dates for those tasks which have not yet been initiated. The corresponding PCD deadlines are shown for comparison purposes.

- End of Section -



**TABLE 2.1 SUMMARY OF PCD TASKS TO DATE**

<b>PROJECT/TITLE</b>	<b>DESIGN/DEVELOPMENT PHASE</b>	<b>EPA AND/OR MDEQ APPROVAL</b>	<b>BID PHASE</b>	<b>IMPLEMENTATION PHASE</b>	<b>COMPLETION DATE</b>	<b>PARTIAL CONSENT DECREE DEADLINE</b>	<b>PCD COMPLIANT</b>
EAP/Contract 1 – Trailer Mounted By-Pass Pumps Project	X	X	X	X	11/17/15	04/01/17	✓
EAP/Contract 2 – QD Piping, Hoses & Fittings Project	X	X	X	X	11/17/15	04/01/17	✓
EAP/Contract 3 – Pump Station Auxiliary Power Units Project	X	X	X	X	06/28/16	10/01/17	✓
EAP/Contract 4A – WWTP UV Disinfection System Project	X	X	X	X	04/16/17	12/31/19	✓
EAP/Contract 4B – WWTP Process Piping Project	X	X	X	X	01/06/18*	12/31/19	
EAP/Contract 5 – Pump Station Improvements Project	X	X	X	X	11/24/17*	04/01/18	
EAP/Contract 6 – WWTP Electrical Substation Project	X	X	X	X	05/31/17	06/30/21	✓
EAP/Contract 7 – Pump Station Wet Well Rehab Project	X	X	X	X	01/06/18*	06/30/21	
SSER Work Plan	X		---	X	01/22/16	12/31/17	✓
SSES1 – Group 1 (W. Terrace/Nelson/McIntyre)	X		X	X	08/01/15	09/30/18	✓
SSES 2 – Group 1 (Belmont/Broadway Place/NBID)	X		X	X	06/30/17	09/30/18	✓
SSES 3 – Group 1 Mini-Systems (Gravity)	X		X	X	11/08/17*	09/30/18	
SSES 4 – Group 2 Mini-Systems (Gravity)	X		X	X	03/16/18*	03/31/20	
SSES 5 – Hancock Pump Station Force Main	X		X	X	02/08/17	09/30/18	✓
SSES 5 – Group 1 Mini-System Pump Stations/FM's	X				09/30/18**	09/30/18	
SSES 6 – Group 2 Mini-System Pump Stations/FM's	X				03/31/20**	03/31/20	
SSES 7 – Group 3 Mini-Systems	X				12/31/19**	12/31/19	
CMOM/SORP	X		---		02/10/17	03/31/17	✓
CMOM/ERP	X		---		02/10/17	03/31/17	✓
CMOM/IMS Program	X		---		03/31/19**	03/31/19	
CMOM/Sewer Mapping	X		---		09/30/18**	09/30/18	
CMOM/PSOPMP	X		---		12/31/17**	12/31/17	
CMOM/Corrosion Control	X		---		09/30/17**	09/30/17	
CMOM/FOG Control Program	X		---		06/01/17	06/30/17	✓
CMOM/GSSOMP	X		---		03/31/18**	03/31/18	
CMOM/Inventory Management System			---		12/31/17**	03/31/18	
Financial & Cost Analysis Program			---		03/31/18**	03/31/18	
Legal Support Program	X		---		08/31/17**	08/31/17	
O&M Project/Emergency MH Repair Project	X	---	X	X	12/31/17*	N/A	
O&M Project/Emergency Pump Station Rehabilitation Project	X	---	X		11/30/17**	N/A	
O&M Project/WWTP Secondary Clarifier Repair Project	X	---	---		05/15/17	N/A	
O&M Project/Surge Arrestor Project	X	---			06/30/21**	N/A	
O&M Project/Private Utilities Point Repair Project	X	---			06/30/21**	N/A	
O&M Project/Private Lateral Repair Project	X	---	X		06/30/21**	N/A	
GROUP 1 REHAB/Virden S/D Improvement Project	X	X	X	X	06/01/16	06/30/21	✓
GROUP 1 REHAB/Hancock Pump Station FM Project	X				06/30/21**	06/30/21	
GROUP 1 REHAB/WWTP Improvement Project	X				06/30/21**	06/30/21	
GROUP 1 & 3 REHAB/Pump Station Rehab Project	X				06/30/21**	06/30/21	
GROUP 1/2/3 REHAB/Pump Station Reconstruction Project	X				06/30/21**	06/30/21	
GROUP 1 REHAB/Force Main Reconstruction Project	X				06/30/21**	06/30/21	

\* Contractual Completion Date

\*\* Projected Completion Date

### **SECTION III**

#### **SSO's REPORTED DURING THE 5<sup>th</sup> QUARTER**

The sewer calls and SSO reports for the 5<sup>th</sup> Quarter of the PCD are referenced in the appendices of this report.

In summary, there were eight (8) reported SSO's during the period. They are listed below:

1. 4/12/17 Producers Rice Lift Station / Manhole
2. 4/12/17 Force Main / 1029 South Theobald Street
3. 5/16/17 Manhole / 151 Bayou Road
4. 6/22/17 Manhole / 1417 South Theobald Street
5. 6/23/17 Cleanout / 743 East Reed Road
6. 6/23/17 Cleanout / 262 Wildwood Road
7. 6/23/17 Cleanout / 630 Longwood Street
8. 6/23/17 Cleanout / 851 South Theobald Street

- End of Section -

## **SECTION IV**

### **SUMMARY OF ACTIONS PLANNED FOR 3<sup>rd</sup> SEMI-ANNUAL PERIOD**

Over the third semi-annual period (July 1, 2017 to December 31, 2017), the CITY will continue their efforts with regards to the on-going programs/projects listed in Section II.

The following are programs which will be initiated during the third semi-annual period:

1. CMOM/FOG Control Program
2. CMOM/Corrosion Control Program
3. Legal Support Program
4. EAP Contract 4B (Construction Phase)
5. EAP Contract 7 (Construction Phase)
6. GROUP 1 REHAB/Hancock Pump Station Force Main Project (Design Phase)

The following are programs which will be finalized during the period:

1. SSES 2
2. SSES 3
3. EAP Contract 5

- End of Section -

## SECTION V

### OTHER GENERAL COMMENTS

During the second semi-annual reporting period, one (1) event occurred which is related to the CITY's sanitary sewer system:

1. Waste Oil Release – Greenville Public School (GPS) District Warehouse

On May 3, 2017, the CITY discovered waste oil in Manhole (MH) 17-27; the free-product was approximately 16 inches thick. The manhole is located at the south end of Delesseps Street. The waste oil did not travel north along Delesseps Street to Harris Street due to both MH 17-27 acting as a trap and a sewer line collapse between MH 17-27 and MH 17-26.

Since MH 17-27 only served the GPS Warehouse, the CITY met with GPS District personnel who confirmed that the oil came from the bus maintenance shop.

Both the GPS District office and MDEQ were informed of the situation. The GPS District declared the situation an emergency. The CITY assisted GPS District in preparing bid documents which were then distributed to emergency response action contractors. Bids were received and, on May 11, 2017, the GPS District awarded the project to United States Environmental Services (USES) of Jackson, MS. Contract negotiations followed.

USES initiated clean-up efforts on May 30, 2017. The project involved:

- Vacuuming the liquid from the sewer system and storing it temporarily on-site in frac tanks;
- Transporting the liquid to Nature's Way in Fayette, MS for final disposal;
- Jetting and cleaning the sewer components (wash pad sump, private sewer lateral, gravity sewer, manholes, pump station wet well and force main) contaminated by the waste oil; and
- Videoing the system post-remediation to insure the successful cleaning of the system.

The project progressed as described above. Upon completion of the clean-up and video work, USES transported the stored liquid to Nature's Way for final disposal. De-mobilization of all equipment was completed by June 19, 2017.

A summary report, which documented the remedial efforts, was prepared and submitted to the MDEQ Groundwater Assessment Remediation Division (GARD). MDEQ GARD has informed GPS District that post-remedial assessment activities will be needed for the segment of sewer in question.

- End of Section -

## FIGURES

**FIGURE 1**  
**Gantt Chart**







## **APPENDICES**

## **APPENDIX A**

### **Wastewater Bypass Reports (5<sup>th</sup> Quarter)**

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): PRODUCERS RICE LIFT STATION, PRODUCERS RICE ROAD
- V. DATE/TIME BYPASS BEGAN: APRIL 12, 6:27 AM
- VI. DATE/TIME BYPASS ENDED: APRIL 12, 7:19 AM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 1,000 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: MOTOR STARTER MALFUNCTION
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: RESET MOTOR STARTER CIRCUIT
- XI. PERMANENT CORRECTIVE ACTIONS: REPLACE THE MOTOR STARTER
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 0
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA?

SIGNATURE: 

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: APRIL 12, 2017

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): FORCEMAIN
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): 1029 SOUTH THEOBALD STREET
- V. DATE/TIME BYPASS BEGAN: APRIL 12, 8:27 AM
- VI. DATE/TIME BYPASS ENDED: APRIL 12, 10:19 AM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 400 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: PITTING OF METAL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: SHUT OFF LIFT STATION PUMPING INTO  
FORCEMAIN
- XI. PERMANENT CORRECTIVE ACTIONS: PLACED A REPAIR BAND OVER THE LEAK AREA
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 0
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND EXCAVATION
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA?

SIGNATURE: \_\_\_\_\_

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: APRIL 12, 2017

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): 151 BAYOU ROAD
- V. DATE/TIME BYPASS BEGAN: MAY 16, 4:27 PM
- VI. DATE/TIME BYPASS ENDED: MAY 16, 5:19 PM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 1,000 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: LIFT STATION AT WWTP DE-ENERGIZED DURING RENOVATIONS
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: CUT-OFF UPSTREAM LIFT STATION
- XI. PERMANENT CORRECTIVE ACTIONS: COMPLETED THE ELECTRICAL RENOVATIONS AT THE  
WWTP
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 1
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? N/A

SIGNATURE: 

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: MAY 16, 2017

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): MANHOLE
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): 1417 SOUTH THEOBALD
- V. DATE/TIME BYPASS BEGAN: JUNE 22, 1:27 PM
- VI. DATE/TIME BYPASS ENDED: JUNE 22, 2:09 PM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 7,000 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: LIFT STATION LOST POWER MOMENTARILY
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: RESTARTED MOTOR CONTROL CENTER
- XI. PERMANENT CORRECTIVE ACTIONS: REPROGRAM THE MOTOR CONTROL CENTER
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 2
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND MANHOLE
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? N/A

SIGNATURE:  \_\_\_\_\_

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

\_\_\_\_\_  
GREENVILLE, MISSISSIPPI 38701

DATE: JUNE 23, 2017



## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): CLEANOUT
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): 743 EAST REED ROAD
- V. DATE/TIME BYPASS BEGAN: JUNE 23, 8:27 AM
- VI. DATE/TIME BYPASS ENDED: JUNE 23, 9:09 AM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 3,000 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: EXCESSIVE RAINFALL COUPLED WITH MALFUNCTION AT RECEIVING LIFT STATION 1 MILE AWAY.
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: ENSURE ALL PUMPS ARE OPERATING PROPERLY
- XI. PERMANENT CORRECTIVE ACTIONS: REDUCE STORMWATER INFLOW
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 0
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL IMPACT? LIME AROUND CLEANOUT
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA? 1.94"

SIGNATURE

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JUNE 23, 2017



**WASTEWATER BYPASS REPORT**  
**TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL**

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): CLEANOUT
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): 262 WILDWOOD
- V. DATE/TIME BYPASS BEGAN: JUNE 23, 10:27 AM
- VI. DATE/TIME BYPASS ENDED: JUNE 23, 1:09 PM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 2,000 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: EXCESSIVE RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: ENSURE ALL PUMPS ARE OPERATING  
PROPERLY
- XI. PERMANENT CORRECTIVE ACTIONS: REDUCE STORMWATER INFLOW
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 0
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND CLEANOUT
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? 1.94"

SIGNATURE: 

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JUNE 23, 2017

## WASTEWATER BYPASS REPORT

### TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): CLEANOUT
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): 630 LONGWOOD
- V. DATE/TIME BYPASS BEGAN: JUNE 23, 8:27 AM
- VI. DATE/TIME BYPASS ENDED: JUNE 23, 3:09 PM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 100 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: EXCESSIVE RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: ENSURE ALL PUMPS ARE OPERATING PROPERLY
- XI. PERMANENT CORRECTIVE ACTIONS: REDUCE STORMWATER INFLOW
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 0
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL IMPACT? LIME AROUND CLEANOUT
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE AREA? 1.94"

SIGNATURE:  \_\_\_\_\_

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JUNE 23, 2017

**WASTEWATER BYPASS REPORT**  
**TO THE MISSISSIPPI OFFICE OF POLLUTION CONTROL**

- I. PERMITTEE NAME: CITY OF GREENVILLE, MISSISSIPPI
- II. PERMIT NUMBER: MS0020184
- III. BYPASS SOURCE (I.E. MANHOLE, PUMP STATION, ETC.): CLEANOUT
- IV. SOURCE LOCATION ( I.E. STREET, ETC.): 851 NORTH THEOBALD
- V. DATE/TIME BYPASS BEGAN: JUNE 23, 8:27 AM
- VI. DATE/TIME BYPASS ENDED: JUNE 23, 3:09 PM
- VII. VOLUME OF WASTEWATER BYPASSED (ESTIMATE IF NECESSARY) 2,000 GALLONS
- VIII. STATE WATERS EFFECTED (I.E. RIVER, STREAM, LAKE, ETC. NONE
- IX. CAUSE OF BYPASS: EXCESSIVE RAINFALL
- X. TEMPORARY CORRECTIVE ACTIONS TAKEN: ENSURE ALL PUMPS ARE OPERATING  
PROPERLY
- XI. PERMANENT CORRECTIVE ACTIONS: REDUCE STORMWATER INFLOW
- XII. NUMBER OF BYPASSES AT THIS LOCATION IN THE PAST 12 MONTHS: 1
- XIII. WHAT ACTIONS WERE TAKEN TO PREVENT OR MINIMIZE ADVERSE ENVIRONMENTAL  
IMPACT? LIME AROUND CLEANOUT
- XIV. IF BYPASS CAUSED DUE TO INFLOW OF RAINFALL, HOW MANY INCHES OF RAIN FELL IN THE  
AREA? 1.94"

SIGNATURE: 

TITLE: CONSENT DECREE MANAGER

ADDRESS: 340 MAIN STREET

GREENVILLE, MISSISSIPPI 38701

DATE: JUNE 23, 2017

## **APPENDIX B**

### **Information Management System (IMS) Entries (5<sup>th</sup> Quarter)**

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Index	LName	Address	Department	ReceivedBy	AssignedTo	DateEntered	Closed	customerdescr	workdescr
39370	Citizen	1414 Sandy Avenue	670 Sewer	Bridgett Winters	Freddie Johnson	4/20/2017	TRUE	sewer issue neighbor complaining- employee showed up and left	clean out over flowing
39079	Murphy	212 S 6 th St	670 Sewer	Milton Kearney	j appleton	4/10/2017	TRUE	Sewer blockage; c/o front	UNSTOPPED CLEAN OUT
38851	jones	1107 Arnold Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	4/3/2017	TRUE	Sewer issue	duplicate
38858	johnson	1247 Fairview Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	4/3/2017	TRUE	having sewer issues, plumber ? Says its on the citySewer issue	Improper cleanout MS
38869	petroleum	1401 South Main Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/3/2017	TRUE	called in by Roby PlumbingSewer issue	unstopped clean out, repair on PO MS
38853	potter	1462 Highway 1 South	670 Sewer	Gigi Lewis	Jeff Appleton	4/3/2017	TRUE	Sewer issue	unstopped clean out MS
38849	harmon	2430 South Sarullo Cir	670 Sewer	Gigi Lewis	Jeff Appleton	4/3/2017	TRUE	I have told mr and mrs harmon that there is a problem on their end according to the most recent work order. Someone needs to talk directly to them and tell them to call someone to repair their lineSewer issue	pump station charged up MS
38844	Bolden	513 Arnold Av.	670 Sewer	Russell Reynolds	Jeff Appleton	4/3/2017	TRUE	sewer blockage c/o right side near st. p/o sais roots in line on city side per. City	e/m all 0800hrs PUMP STATION CHARGED MS
38867	hudson	526 north shelby	670 Sewer	Gigi Lewis	Jeff Appleton	4/3/2017	TRUE	Sewer stoppage	unstopped clean out MS
38868	lane	745 Sewanee	670 Sewer	Gigi Lewis	Jeff Appleton	4/3/2017	TRUE	Sewer stoppage	UNSTOPPED IMPROPER CLEAN OUT
38883	caston	851 Arnold Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	4/3/2017	TRUE	sewer is backing up in the house, she has 4 small children visiting can you please send someone out Sewer stoppage	no clean out available MS
38848	hawkins	935 Dallriva Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/3/2017	TRUE	said every so often city has to come out because restaurant on corner of dallriva and 82 is dumping grease in line	unstopped clean out
38920	durham	1010 North Dyer Circle	670 Sewer	Gigi Lewis	Jeff Appleton	4/4/2017	TRUE	Sewer issue sorry was typing two at one time and got them crossed	unstopped clean out MS
38923	thomas	1204 Waxhaw Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/4/2017	TRUE	sewer manhole is stopped up behind the house in the alley Sewer issue	repair on PO MS
38956	Baldwn	1414 Sandy Avenue	670 Sewer	Bridgett Winters	Jeff Appleton	4/4/2017	TRUE	sewer issue-Sewer stoppage	unstopped clean out excessive paper towels MS
38953	Citizen	1739 May Street	670 Sewer	Bridgett Winters	Jeff Appleton	4/4/2017	TRUE	Came to my office to discuss Sewer lift station on May Street- behind Bings- sewage stoppage	LIFT STATION DOWN
38943	Mcgough	2266 Highway 1 South	670 Sewer	Bridgett Winters	Jeff Appleton	4/4/2017	TRUE	huge huge huge hole over 5' deep-sewer issue near Walmart- she's been told the sewer needs to be reworked- issue is with the ditch	WILL FILL IN WITH DIRT REPAIRED # 59-BV
38936	mckinney	438 East Alexander Str	670 Sewer	Gigi Lewis	Jeff Appleton	4/4/2017	TRUE	c/o near ROW Sewer stoppage	clean out down repair on PO ms
38944	phillips	535 Muscadine Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/4/2017	TRUE	she does not have a c/o near row, I told her she would need to get a c/o installed, she asked if we could please help her until she gets a plumber to install one	no clean out, manhole down MS
38927	Hall	911 East Lynne Circle	670 Sewer	Bridgett Winters	Jeff Appleton	4/4/2017	TRUE	clean out near the street	no cleanout MS
38949	Citizen	911 East Lynne Circle	670 Sewer	Bridgett Winters	Jeff Appleton	4/4/2017	TRUE	please come back its not a water leak, rod the line- if he had a water leak the bill would be up	no clean out manhole down and sewer not backing up in his house MS

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38841	Holiday	1257 Waxhaw Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/5/2017	TRUE	sewer stopped up- everytime it rains same problem	UNSTOPPED MANHOLE
38964	lyons	251 South Shelby Stree	670 Sewer	Gigi Lewis	Jeff Appleton	4/5/2017	TRUE	sewer issues 04/03/17	unstopped cleanout MS
38972	Mckinney	438 E. Alexander	670 Sewer	Russell Reynolds	Jeff Appleton	4/5/2017	TRUE	sewer blockage c/o ftr by sidewalk	e/m all 1005hrs REPAIR ON P/O MS
38967	Citizen	493 Muscadine	670 Sewer	Bridgett Winters	Jeff Appleton	4/5/2017	TRUE	Sewer stoppage- elderly lady needs help	NO CLEAN OUT AVAILABLE, MANHOLE DOWN MS
38968	Plumber	750 Shattuck	670 Sewer	Bridgett Winters	Jeff Appleton	4/5/2017	TRUE	Sewer stoppage- plumber ran auger all way to the highway and its still stopped up	UNSTOPPED CLEAN OUT MS
38979	Christine	933 Thornton	670 Sewer	Bridgett Winters	Jeff Appleton	4/5/2017	TRUE	Sewer stoppage- she rented a 100' snake from Taylor Rental and she knows the stoppage is on the citys line. She came to my office earlier	IMPROPER CLEAN OUT
39011	gordon	1471 Casavechia Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/6/2017	TRUE	Sewer in an easement at rear. Cleanout in rear yard. Owner, Lee Gordon, rodded it out. Says feels like he's hitting sewer main.	UNSTOPPED CLEAN OUT ms
39007	SHERIDAN	438 Carrie Stern Lane	670 Sewer	Gigi Lewis	Jeff Appleton	4/6/2017	TRUE	Sewer stoppage 2nd call 4/11/17 back yard flooded, stinks really bad	UNSTOPPED MANHOLE
39056	tinsley	1004 Nelson Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/7/2017	TRUE	sewer backing up	UNSTOPPED CLEAN OUT ms
39033	Hood	1031 Cannon Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	4/7/2017	TRUE	Sewer back-up in the yard Urgent!!	UNSTOPPED CLEAN OUT MS
39069	Landlord	1208 Lewis Street	670 Sewer	Bridgett Winters	Jeff Appleton	4/7/2017	TRUE	Sewer stoppage- main line is stopped - plumber said man hole cover has sewage coming out- its in the rear behind the fence	UNSTOPPED MANHOLE
39034	Longoria	1570 S. Main	670 Sewer	Felicia Wilkerson	Jeff Appleton	4/7/2017	TRUE	Need someone to come look at the man hole. Please call Mr. Raymond Longoria when you go out if possible at 822-3176.	NO SEWER ISSUES
39050	meeks	267 provenza road	670 Sewer	Gigi Lewis	Jeff Appleton	4/7/2017	TRUE	old mebane is in front of them, sewer all over the ground	REPAIR ON P/O MS
39060	Agency	351 South California S	670 Sewer	Bridgett Winters	Jeff Appleton	4/7/2017	TRUE	Sewer issue	IMPROPER CLEAN OUT MS
39029	buggs	521 East Alexander Str	670 Sewer	Gigi Lewis	Jeff Appleton	4/7/2017	TRUE	needs help finding the clean out	
39031	Corey	720 Carver Circle	670 Sewer	Bridgett Winters	Jeff Appleton	4/7/2017	TRUE	Sewer stoppage- clean out- side of home- new pvc installed by plumber	NO SEWER ISSUE
39092	Lee	1039 South Theobald St	670 Sewer	Bridgett Winters	Jeff Appleton	4/10/2017	TRUE	main sewage line is broken- he's here in my office now- this was reviewed by Suber on 3/9/17 Im not sure if contractor needs to repair or if we can do it in house. Please call him its affecting church property as well. Sewer water flowing	FORCE MAIN REPAIRED # 50 BW
39095	Harris	1726 Spruce Street	670 Sewer	Bridgett Winters	Jeff Appleton	4/10/2017	TRUE	Sewer issue- backing up into home	UNSTOPPED CLEAN OUT MS
39111	THOMAS	203NORTH SIXTH STREET	670 Sewer	Gigi Lewis	Jeff Appleton	4/10/2017	TRUE	C/O IS AT THE ROW	UNSTOPPED CLEANOUT BLOCKAGE AT MAIN LINE
39086	EVANS	288 Ridge Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	4/10/2017	TRUE	HE SAID THE CITY HAS TO COME OUT SO OFTEN TO BLOW OUT THE LINE	MANHOLE DOWN, CLEAN OUT DOWN, REPAIR ON PROPERTY OWNER
39089	MCGARRH	351 SoUTH THEOBALD STREET	670 Sewer	Gigi Lewis	Jeff Appleton	4/10/2017	TRUE	THIS IS THE 3RD CALL SINCE 3/20/17 THEY HAVE INSTALLED CLEAN OUT	UNSTOPPED CLEAN OUT BLOCKAGE BEFORE THE MAIN



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39090	Gaddison	632 Penn Lane	670 Sewer	Felicia Wilkerson	Jeff Appleton	4/10/2017	TRUE	Sewer back up cave in at the end of the street talked with Jeff to check on this. Urgent!!	UNSTOPPED CLEAN OUT. BLOCKAGE AT THE MAIN ms
39093	Courtney	714 Dent Street	670 Sewer	Bridgett Winters	Jeff Appleton	4/10/2017	TRUE	Sewer issue	UNSTOPPED CLEAN OUT MS
39083	hall	911 East Lynne Circle	670 Sewer	Bridgett Winters	Jeff Appleton	4/10/2017	TRUE	water coming up out of clean out plug- clean out on front- not a leak- sewer issue coming from clean out plug- rodd it out	UNSTOPPED MANHOLE
39127	Tinsley	1004 Nelson Street	670 Sewer	Bridgett Winters	Jeff Appleton	4/11/2017	TRUE	clean out in front-Sewer stoppage	UNSTOPPED CLEAN OUT MS
39132	MAGARRH	1343 John street	670 Sewer	Gigi Lewis	Jeff Appleton	4/11/2017	TRUE	c/o near row	duplicate
39145	lunford	1765 Pinewood Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/11/2017	TRUE	sewer issues	duplicate
39146	lunford	1765 Pinewood Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/11/2017	TRUE	sewer issues	UNSTOPPED CLEAN OUT MS
39168	BROTHERS	1029-1039 SOUTH THEOBALD	670 Sewer	Gigi Lewis	Jeff Appleton	4/12/2017	TRUE	SEWER COMING OUT ON THE GROUND OUT OF THE M.H. GREEN WATER IS COMING OUT	REPAIRED 16" FM WITH A 16X12 WRAP AROUND DB
39181	WASHINGTON	1323 South Delesseps S	670 Sewer	Gigi Lewis	Jeff Appleton	4/12/2017	TRUE	SEWER FAILURE	UNSTOPPED CLEAN OUT
39186	JONES	1727 May Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/12/2017	TRUE	67' west of May Street pump station. Behind 1727 May Street. Approximately 4' deep.	PUMP STATION
39178	Belue	190 Oak Drive	670 Sewer	Bridgett Winters	Jeff Appleton	4/12/2017	TRUE	Plumber Freddy Blue is here in my office he paid for sewer locate two weeks ago. He has spoken to Mr. Baldwin -Jose GonzalesSewer issue	Resolved the issue in the office
39151	Thomas	203 North 6th Street	670 Sewer	Bridgett Winters	Jeff Appleton	4/12/2017	TRUE	Plumber Louis Thomas is out there please open up line- clean outSewer stoppage	unstopped clean out ms
39188	THOMAS	220 Fulton Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/12/2017	TRUE	MR THOMAS REPLACED THE SERVICE LINE AND IS REQUESTING WE FLUSH IT OUT TO MAKE SURE IT IS CLEAR	unstopped clean out MS
39180	BARNETT	304 Thomas Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/12/2017	TRUE	SEWER IS BACKING UP	unstopped clean out MS
39161	harris	336-338 South Beaucham	670 Sewer	Gigi Lewis	Jeff Appleton	4/12/2017	TRUE	C/O IS AT ROW	unstopped clean out MS
39165	Williams	630 Barnes Landing Roa	670 Sewer	Bridgett Winters	Jeff Appleton	4/12/2017	TRUE	Sewer stoppage- please bring truck and call him	unstopped clean out MS
39187	JONES	646 East McCorkle Circ	670 Sewer	Gigi Lewis	Jeff Appleton	4/12/2017	TRUE	Manhole in street at 646 east mccorkle circle. Line entering manhole from east above the bench. Runs to rear of property to a ditch.	repaired - I guess nothing written down #22, bwi
39213	Davis	220 Lake Street	670 Sewer	Carlton Williams	Jeff Appleton	4/13/2017	TRUE	Sewer backing up in the house. City has blown it out on several occasions. Please inspect immediately to see if its on the easement. Thank you!	unstopped cleanout- Msuber-BW
39207	williams	2502 North Sarullo Cir	670 Sewer	Gigi Lewis	Jeff Appleton	4/13/2017	TRUE	has a problem with sewer, says city put in a clean out a while back and it is not installed properly	unstopped by owner -Property owner issue, no action taken- Msuber- bw
39211	kitchen	322 South Poplar Stree	670 Sewer	Gigi Lewis	Jeff Appleton	4/13/2017	TRUE	sewer problems c/o??? John took call	Improper cleanout- Msuber-bw
39215	millar	819 Main Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/13/2017	TRUE	sewer is backing up in the building	unstopped
39218	kelley	1188 Garden Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/14/2017	TRUE	having sewer issues, c/o is in yard, not on ROW. I told him he needed a clean out on the ROW. He asked if we could flush what we can, he has called a plumber twice for same problem	Unstopped cleanout- Msuber- bw
39222	hughes	350 Mill Road	670 Sewer	Gigi Lewis	Jeff Appleton	4/14/2017	TRUE	kevin with Tharp Plumbing called in a sewer issue, he is installing a proper clean out this morning	Improper cleanout- Msuber-bw
39228	patel	corner of 82 & raceway	670 Sewer	Gigi Lewis	Jeff Appleton	4/14/2017	TRUE	SAID SEWER IS BACKING UP IN BUSINESS, WAITED TIL 4:00 TO CALL	unstopped cleanout - Marques Suber- bw
39231	jones	may street	670 Sewer	Gigi Lewis	Jeff Appleton	4/14/2017	TRUE	May Street system. Mainline sewer failure. 2' outside of the lift station to east. Not flowing.	repaired I guess no info written down- bw



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39270	harrison	1333 Causey Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/17/2017	TRUE	c/o at row	unstopped cleanout- Msuber-bw
39280	ross	159 Clover Cir	670 Sewer	Gigi Lewis	Jeff Appleton	4/17/2017	TRUE	Clean out on customer side of storage building at rear of property has water in it. May need to go into tapin manhole next to fence and jet no more than ten feet.	unstopped clean out through manhole MS
39246	vallery	1616 Debra Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/17/2017	TRUE	said he is having problems again, we have already been to this address twice this year.Sewer stoppage	unstopped cleanout -MSuber - bw
39236	Tyler	1909 Lebanon Lane	670 Sewer	Bridgett Winters	Jeff Appleton	4/17/2017	TRUE	Sewer stoppage- clean out in the front- another across the street in the field its been covered with bricks	unstopped clean out
39264	vicks	334 South Hyman Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/17/2017	TRUE	says there is a c/o near street	Unstopped cleanout- Marques Suber- bw
39245	davis	3542 Sherwood Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/17/2017	TRUE	improper clean out, I tried to explain to her she needs a clean out near the street, but she didn't want to listen	unstopped cleanout- cleanout needs to be moved closer to road- Marques Suber-bw
39268	gibbs	541 Kathleen Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/17/2017	TRUE	he paid for connection, it was not there. The sewer is NOT ON KATHLEEN!! LINE was tved, and they were told it is on kathleen. IT IS NOT. They have already built the house and he has plumbed it to kathleen. What do we intend to do?	IN PROGRESS
39274	HOGUE	710 GOLF STREET	670 Sewer	Gigi Lewis	Jeff Appleton	4/17/2017	TRUE	PICTURES SHOW m/H IS ABOUT A FT FROM TOP	unstopped manhole MS
39272	BERRY	727 West Union Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/17/2017	TRUE	C/O AT ROW	NO CLEAN OUT MS
39240	Jenkins	924 Mattingly Street	670 Sewer	Felicia Wilkerson	Jeff Appleton	4/17/2017	TRUE	Sewer stopped up on the city sideSewer stoppage	upstopped cleanout - stoppage in the yard- cleanout needs to be moved closer to road- Msuber-bw
39319	mcelvaine	1317 South Delesseps S	670 Sewer	Gigi Lewis	Jeff Appleton	4/18/2017	TRUE	south side gardens apt is having sewer issues	no clean out available MS
39289	buchanan	1343 East John Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/18/2017	TRUE	clean out has been corrected, but sewer started backing up again this morning	unstopped clean out ms
39285	Wright	1903 East College Stre	670 Sewer	Bridgett Winters	Jeff Appleton	4/18/2017	TRUE	Sewer issue	unstopped clean out MS
39315	Lyons	251 South Shelby Stree	670 Sewer	Bridgett Winters	Jeff Appleton	4/18/2017	TRUE	Sewer stoppage- he's in my office now complaining about on going sewer issue	unstopped cleanout
39305	n/a	431 McAllister St	670 Sewer	Milton Kearney	Jeff Appleton	4/18/2017	TRUE	Sewer blockage; c/o front.	unstopped clean out MS
39309	DRAKES	741 Guerdon Road	670 Sewer	Gigi Lewis	Jeff Appleton	4/18/2017	TRUE	HAVING SEWER ISSUES, C/O NEAR STREET	clean out down, repair on p/o MS
39341	WILLIAMS	2502 South Sarullo Cir	670 Sewer	Gigi Lewis	Jeff Appleton	4/19/2017	TRUE	HE SAYS THE CITY INSTALLED AN IMPROPER CLEAN OUT YEARS AGO, someone needs to talk to Mr. Williams about this an let him know whose responsibility the service line is	unstopped manhole and clean out
39337	hogue	710 golf street	670 Sewer	Gigi Lewis	Jeff Appleton	4/19/2017	TRUE	man hole never did go down anymore than about 8". He is still stopped up	unstopped cleanout MS
39342	white	725 Dent Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/19/2017	TRUE	dent street has a 43" ROW she has no idea about a clean out, which means she probably doesn't have one.	clean out down repair on p/o/ MS

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								not sure where the sewer is coming out at, c/o is in the rear. There is no available sewer in the rear. Could be coming off a side street north or steele lane or even looping around the building to the front. ***RECOMMEND CAMERA THE LINE	
39329	SULLIVAN	727 West Union Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/19/2017	TRUE		unstopped clean out MS
39348	Citizen	1414 Sandy Avenue	670 Sewer	Bridgett Winters	Jeff Appleton	4/20/2017	TRUE	Sewer stoppage- multiple complaints	unstopped clean out blockage at the main line MS
39354		1422 Highway 1 South	670 Sewer	Felicia Wilkerson	Jeff Appleton	4/20/2017	TRUE	1422 Hwy 1. South sewer stopped up across from Little Caesar.	
39363	Fulton	1422 Highway 1 South	670 Sewer	Bridgett Winters	Jeff Appleton	4/20/2017	TRUE	Sewer stoppage	unstopped clean out
39360	Bettis	228 Highway 82 East	670 Sewer	Bridgett Winters	Jeff Appleton	4/20/2017	TRUE	Sewer stoppage- commerical building stopped up	UNSTOPPED MH
39362	Baldwin	47 Railroad Ave	670 Sewer	Bridgett Winters	Jeff Appleton	4/20/2017	TRUE	Sewer stoppage	unstopped clean out improper cleanout
39356	Thomas	618 Highway 1 North	670 Sewer	Bridgett Winters	Jeff Appleton	4/20/2017	TRUE	Sewer stoppage	UNSTOPPED
39385	webster	1128 South Theobald St	670 Sewer	Gigi Lewis	Jeff Appleton	4/21/2017	TRUE	sewer is backing up, mrs webster has had a stroke and needs help with this	UNSTOPPED MANHOLE
39397	adams	1212 Ridge Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	4/21/2017	TRUE	sewer issues, said shes called 2 times this week there is no record	UNSTOPPED MANHOLE
39376	jones	1423 rebecca	670 Sewer	Gigi Lewis	Jeff Appleton	4/21/2017	TRUE	someone has dug around the cleanout and sewer is running into the storm drain	BREAKDOWN IN YARD REPAIR ON P/O
39392	stanberry	736 Phelps Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/21/2017	TRUE	has sewer issues	UNSTOPPED
39406	jefferson	1247 East John Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/24/2017	TRUE	she is having sewer problems, I don't think she has a proper clean out	clean out down, repair on p/o improper clean out MS
39422	Perry	1449 Frances Street	670 Sewer	Bridgett Winters	Jeff Appleton	4/24/2017	TRUE	Sewer stoppage- cleanout in the rear	unstopped clean out MS
39411	horner	2886 Champion Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/24/2017	TRUE	sewer is coming out of mh in center of street. Has been leaking for some time. In march I had a call saying the street was flooding. St dept complaint says complete. The caller says this has been the problem all along and it is not fixed	pumped down the station
39409	douglas	844 Fairview Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/24/2017	TRUE	sewer issues	unstopped clean out MS
39491	COLBURN	240 Walnut street	670 Sewer	Gigi Lewis	Jeff Appleton	4/26/2017	TRUE	the casino offices are blocked, the plumber pulled the lid to the MH out front it is full, the MH on central is full also.	manhole unstopped
39470	Hudson	408 Pollock Street	670 Sewer	Bridgett Winters	Jeff Appleton	4/26/2017	TRUE	Sewer stoppage - a contractor has been working in the area now they are having sewer issues	improper clean out
39506	morris	438 Carrie Stern Lane	670 Sewer	Gigi Lewis	Jeff Appleton	4/26/2017	TRUE	sewer is stopped up again. Plumber thinks it is on us right at MH. Last time the MH was up	unstopped cleanout
39482	davis	165 Clover Cir	670 Sewer	Gigi Lewis	Jeff Appleton	4/26/2017	FALSE	there were 3 sewer problems fixed in his back yard back in January, the holes have been sinking and are very deep now, he also has ruts from the machinery. Please fill these holes or bring him dirt and he will fix them. He is tearing his mower up trying to mow his grass.	
39474	Brynant	260 South Beauchamp Av	670 Sewer	Bridgett Winters	Jeff Appleton	4/26/2017	FALSE	ustop line in rear --Sewer issue - rear	
39471	Coleman	724 Hart Drive	670 Sewer	Bridgett Winters	Jeff Appleton	4/26/2017	FALSE	CWS repaired drain put down a pipe- needs dirt installed around pipe	

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39517	richardson	1319 South Saint Josep	670 Sewer	Gigi Lewis	Jeff Appleton	4/27/2017	TRUE	sewer is backing up in her house, it does it evvertime it rains	clean out down, on p/o
39526	THOMAS	702 WASHINGTON AVE	670 Sewer	Gigi Lewis	Jeff Appleton	4/27/2017	TRUE	MR THOMAS PUT IN A CLEAN OUT ON THE OUTSIDE OF THE BUILDING, HE CALLED MARKUS TO COME HELP GET IT UNSTOPPED.	unstopped cleanout
39521	williams	717 East Chatham Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/27/2017	TRUE	her sewer is backing up, she has a clean out near row	unstopped through clean out
39539	kendal crane	815 South Raceway Road	670 Sewer	Gigi Lewis	Jeff Appleton	4/27/2017	TRUE	not sure about a clean out	UNSTOPPED
39523	kersh	Forest Drive	670 Sewer	Bridgett Winters	Jeff Appleton	4/27/2017	TRUE	just left my office, please turn pump on and go ahead and replace remainder of line because he has to pay a plumber to unstop his line	UNSTOPPED MAIN
39551	gordon	1425 Mary Street	670 Sewer	Gigi Lewis	Jeff Appleton	4/28/2017	TRUE	when it rains they have sewer issues, has no idea about clean out	UNSTOPPED
39552	swindle	420 South Washington A	670 Sewer	Gigi Lewis	Jeff Appleton	4/28/2017	TRUE	c/o at ROW	UNSTOPPED
39548	edwards	601 West Chatham Drive	670 Sewer	Gigi Lewis	Jeff Appleton	4/28/2017	TRUE	renters are having sewer issues, she had no idea about clean out ***3rd time to call today 4/28/17	unstopped through clean out
39561	sharkey	618 East McCorkle Circ	670 Sewer	Gigi Lewis	Jeff Appleton	4/28/2017	TRUE	sewer coming out of the clean out and backing up in house	UNSTOPPED CLEAN OUT ms
39545	smith	720 Carver Circle	670 Sewer	Gigi Lewis	Jeff Appleton	4/28/2017	TRUE	sewer is blocked, george installed a clean out at the row	unstopped through clean out
39595	Pearson	109 South California	670 Sewer	Bridgett Winters	Jeff Appleton	5/1/2017	TRUE	sewage issue on neighbors property - smells horrible - duplex	no sewer issues
39592	Pearson	109South California	670 Sewer	Bridgett Winters	Jeff Appleton	5/1/2017	TRUE	sewage coming from duple	no sewer issue
39581	buchannan	1343 East John Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/1/2017	TRUE	we were out there on 3/29/17 and April 4/18/17 he is now having trouble again.	unstopped clean out
39600	Citizen	1535 Brazil Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/1/2017	TRUE	Sewer stoppage-Toilets will not flush when it rains	unstopped clean out
39591	orsi	220 Teresa Drive	670 Sewer	Gigi Lewis	Jeff Appleton	5/1/2017	TRUE	hes trying to install a clean out at thr ROW but they are having sewer issues BAD	clean out down improper clean out
39573	porter	2416 Naples Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/1/2017	TRUE	she has a c/o near ROW	unstopped cleanout
39567	Fannie's Laundrc	745 Dr. MLK Boulevard	670 Sewer	Bridgett Winters	Jeff Appleton	5/1/2017	TRUE	Sewer stoppage- plumber said its on city issue	NO SEWER ISSUE TV CREW IN THE AREA
39568	Davis	745 Fairview Street	670 Sewer	Milton Kearney	Jeff Appleton	5/1/2017	TRUE	Sewer blockage; c/o rear.	P/O has improper c/o; will need to have c/o relocated; P/O has been notified.
39589	washington	820 Mayer Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/1/2017	TRUE	c/o is supposed to be at ROW. Her dad tried to rod it out and had it flowing for a little while	improper clean out
39641	HAWKINS	1065 Baskin Drive	670 Sewer	Gigi Lewis	Jeff Appleton	5/2/2017	TRUE	HAVING SEWER PROBLEMS WHEN ASKED ABOUT C/O SHE DIDN'T KNOW. ONE BATHROOM WORKS THE OTHER DOESN'T	IMPROPER CLEANOUT
39620	ADAMS	1212 Ridge Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	5/2/2017	TRUE	Clearwater unstopped the manhole a week or so ago, Mrs. Adams said this did not fix the problem., she is still having sewer issues	UNSTOPPED CLEAN OUT
39633	COZY	1509 Brazil Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/2/2017	TRUE	THE M.H. IN FRONT OF HER HOUSE IS UP AGAIN	UNSTOPPED MANHOLE
39611	Harris	1516 North David Circl	670 Sewer	Gigi Lewis	Jeff Appleton	5/2/2017	TRUE	wants you to call her so she knows what the problem is. John didn't ask about clean out	improper c/o

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39619	HARVEY	2119 Highway 82 East	670 Sewer	Gigi Lewis	Jeff Appleton	5/2/2017	TRUE	they have sewer coming up in the OB/GYN room of the clinic	UNSTOPPED CLEAN OUT
39662	menhel	1430 East Ollie Circle	670 Sewer	Gigi Lewis	Jeff Appleton	5/3/2017	TRUE	sewer issues, HE HAS FOUND THE CLEAN OUT IN DRIVEWAY	no clean out
39688	Family Clinic	1462 Hwy 1 South	670 Sewer	Bridgett Winters	Jeff Appleton	5/3/2017	TRUE	Sewer issue	UNSTOPPED CLEAN OUT
39676	Davis	745 Fairview Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/3/2017	TRUE	cant flush toilet when it rains, he's here in my office. Ongoing issue for 20 years, he's in my office now and wants to dicuss this with Clearwater. City has opened line multiple times. He needs the lines cleared, it's constantly bubbling	improper clean out
39661	richards	813 South Broadway Str	670 Sewer	Gigi Lewis	Jeff Appleton	5/3/2017	TRUE	sewage coming out on the ground	tv crew working on station
39677	JOHNSON	831 South Broadway SUITE F	670 Sewer	Gigi Lewis	Jeff Appleton	5/3/2017	TRUE	SEWER COMING OUT THE CLEAN OUT TOILETS BACKING UP.	tv crew working on stations
39693	COZY	1509 Brazil Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/4/2017	TRUE	SEWER IS BACKING UP	UNSTOPPED MANHOLE, THIS DID NOT HELP HIM, MARCUS WAS SENT BACK OUT to this address. 5/10/17
39706	n/a	1018 Baskin Dr	670 Sewer	Milton Kearney	Jeff Appleton	5/5/2017	TRUE	Sewer blockage; c/o rear.	there is a sewer failure on the main line
39699	Parker	1625 Roosevelt Street	670 Sewer	Milton Kearney	Jeff Appleton	5/5/2017	TRUE	Sewer blockage; c/o front.	CLEAN OUT BROKEN REPAIR ON P/O
39701	beasley	537 South Percy Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/5/2017	TRUE	C/O IS AT ROW	UNSTOPPED CLEAN OUT
39705	murrell	716 South California	670 Sewer	Gigi Lewis	Jeff Appleton	5/5/2017	TRUE	the man hole in front of her house is full	CLEAN OUT DOWN ms
39735	baldwin	1117 Greenway Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	5/8/2017	TRUE	check for sewer failure, sink hole with cone in it	UNSTOPPED CLEAN OUT ms
39739	Amos	1248 Margaret Blvd	670 Sewer	Bridgett Winters	Jeff Appleton	5/8/2017	TRUE	Sewer stoppage- clean out in rear- when it rains its an issue	SINK HOLE IN THE STREET NO SEWER FAILURE
39737	Knight	1516 South Delesseps S	670 Sewer	Bridgett Winters	Jeff Appleton	5/8/2017	TRUE	Sewer stoppage	clean out down, no issue
39740	SHERIDAN	1535 Brazil Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/8/2017	TRUE	GEORGE LOOKED IN MAN HOLE IT IS ABOUT 8 INCHES FROM OVER FLOWING	UNSTOPPED CLEAN OUT
39720	williams	1538 North David Circl	670 Sewer	Gigi Lewis	Jeff Appleton	5/8/2017	TRUE	c/o at street	UNSTOPPED MANHOLE
39723	nofal	1579 Anne Stokes Road	670 Sewer	Gigi Lewis	Jeff Appleton	5/8/2017	TRUE	he is having sewer problems again, last year the city had to rod out line coming under the street. Tree roots in line. He has 2 c/o's one on each end of his house	IMPROPER CLEAN OUT ms
39721	blunt	1633 Northview Drive	670 Sewer	Gigi Lewis	Jeff Appleton	5/8/2017	TRUE	she has holes appearing in her yard near the street. Possible sewer collapse	unstopped clean out, improper clean out, needs to be moved closer to street
39719	MONCRIEF	238 Hunt street	670 Sewer	Gigi Lewis	Jeff Appleton	5/8/2017	TRUE	per brad probable sewer failure tv line 05/12/17	ms
39724	magarrh	239 broadway	670 Sewer	Gigi Lewis	Jeff Appleton	5/8/2017	TRUE	east side of duplex	CLEAN OUT DOWN REPAIR ON P/O
39729	juitt	380 Shackleford Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/8/2017	TRUE	sewer coming out of clean out by sidewalk	ms
								husband said c/o is in the rear, there is an easement in the back yard, not sure if sewer runs all the way to him but he said city has been there before	CLEAN OUT DOWN, REPAIR ON PROPERTY OWNER
									IMPROPER CLEAN OUT - UNSTOPPED

39718	MORRIS	438 Carrie Stern Lane	670 Sewer	Gigi Lewis	Jeff Appleton	5/8/2017	TRUE	THE CITY HAS BEEN OUT TO HIS HOME 2 TIMES SINCE APRIL 1, IF IT IS ON THE HOME OWNER PLEASE LET THEM KNOW WHAT THEY NEED TO DO	unstopped clean out
39741	Evans	442 Cedar Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/8/2017	TRUE	Sewer stoppage- is here in my office now- clean out In rear- this has been going on for 30 years-PLEASE CAMERA THE LINE	on the property owner
39734	beasley	537 South Percy Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/8/2017	TRUE	Sewer issue	
39748	willis	727 West Union Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/8/2017	TRUE	this is the 3rd time since April 17th.	unstopped cleanout MS
39744	Citizen	741 Guerdon Road	670 Sewer	Bridgett Winters	Jeff Appleton	5/8/2017	TRUE	Drakes plumbing called - clean out in front yard check the line	CLEAN OUT DOWN REPAIR ON P/O
39738	Ledlow	759 McAllister Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/8/2017	TRUE	Sewer issue	CLEAN OUT DOWN
39764	brozovich	1414 Sandy Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	5/9/2017	TRUE	last month when we went out they had excessive paper towels. If that is the problem this time may want to contact Dr. Brozovich. This is 4th time in 4 months	unstopped clean out
39773	williams	2691 Airdale Drive	670 Sewer	Gigi Lewis	Jeff Appleton	5/9/2017	TRUE	I don't think she has a clean out near ROW.	improper clean out
39763	MITCHELL	3521 Woodlawn Drive	670 Sewer	Gigi Lewis	Jeff Appleton	5/9/2017	TRUE	SEWER AT TIMES IS RUNNING ON THE GROUND, he says there has to be a better solution to the sewer problems they are having in that subdivision	not a sewer issue
39753	DAVIS	633 Valliant Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/9/2017	TRUE	HAVING SEWER ISSUES	CLEAN OUT DOWN REPAIR ON P/O
39755	FAIN	643 VALLIANT	670 Sewer	Gigi Lewis	Jeff Appleton	5/9/2017	TRUE	SEWER ISSUES, THIS HOUSE AND THE HOUSE NEXT DOOR	CLEAN OUT DOWN, REPAIR ON THE P/O ms
39810	BALDWIN	104 Pauline Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/10/2017	TRUE	CHECK SINK HOLE, CAMERA THE LINE AND FILL IN HOLE	service line taking on dirt. We will replace service line duplicate
39783	Beaucannon	1343 East John Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/10/2017	TRUE	Sewer stoppage- new clean out installed but clay pipes may be a problem	unstopped through clean out
39807	BALDWIN	1501 Kennedy Cove	670 Sewer	Gigi Lewis	Jeff Appleton	5/10/2017	TRUE	CAMERA THE SEWER LINE NEED TO KNOW IF IT IS TIED TO ANOTHER TAP	no issue in the line
39809	BALDWIN	1647 Northview Drive	670 Sewer	Gigi Lewis	Jeff Appleton	5/10/2017	TRUE	CAMERA SERVICE LINE, MAILBOX SINKING	no line issue MS
39795	Swindle	420 South Washington A	670 Sewer	Bridgett Winters	Jeff Appleton	5/10/2017	TRUE	clean out on side of home near driveway -Sewer stoppage	
39786	brantley	554 Southland Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/10/2017	TRUE	sewer issues, owner said its been the main line in the past	no clean out
39799	sharkey	618 East McCorkle Circ	670 Sewer	Gigi Lewis	Jeff Appleton	5/10/2017	TRUE	the place where the city did the last sewer repair, HAS COLLAPSED	no collapsed issue MS
39789	davis	634 Cross Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/10/2017	TRUE	tenant says there is water all over the ground with a foul smell and tissue around a c/o in the back. When she complains to land lord he sends plumbers out but he says issue is on city. She told him she would pay the rent when he fixes the problem. He is threatening to evict her in 2 days. Please can we go to this address and see if it is in fact a city issue? And CALL GIGI WITH RESULTS	on the p/o
39781	magarrh	939 Cedar Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/10/2017	TRUE	having sewer problems today	unstopped clean out

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39836	Benson	1278 Dublin Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/11/2017	TRUE	Sewer stoppage every year the large sewer line must be cleaned out - call from Washington county DHS-rear 1278 Dublin - IT'S NOT AT THE RESIDENCE THE MAN HOLE IS OVER FLOWING	manhole down
39814	Caller	741 Guerdon Road	670 Sewer	Bridgett Winters	Jeff Appleton	5/11/2017	TRUE	Sewer stoppage- call or leave a door knock	
39835	Wells	825 Hart Drive	670 Sewer	Felicia Wilkerson	Jeff Appleton	5/11/2017	TRUE	Sewer drain problem	cleanout door was stopped up
39845	brown	1508 Brazil Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/12/2017	TRUE	the sewer man hole in front of her house is full again	vaccuumed manhole
39849	boyles	2860 Champion Drive	670 Sewer	Gigi Lewis	Jeff Appleton	5/12/2017	TRUE	man hole in the center of the Cul de sac on Champion Drive is over flowing	man hole down
39902	baldwin	104 Pauline Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/15/2017	TRUE	service line taking on dirt, replace service line	completed
39867	sutton	1243 Gibbons Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/15/2017	TRUE	sewer is backing up in her house. c/o in the ROW?	no clean out
39905	baird	1260 South Colorado St	670 Sewer	Gigi Lewis	Jeff Appleton	5/15/2017	TRUE	sewer is backing up, I don't think there is a clean out available, he kept saying it was by his bedroom window	unstopped clean out
39885	buchanan	1343 East John Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/15/2017	TRUE	please let him know if there is a problem the owner needs to address or is it a city issue that needs to be fixed	unstopped through clean out
39864	johnson	1535 Brazil Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/15/2017	TRUE	owner was in the office, wants to know if we have an idea of when this problem with main line can be fixed	main line unstopped
39900	wells	2231 Haycraft Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/15/2017	TRUE	sewer is backing up, older lady not sure about clean out	unstopped through manhole
39893	karlson	3 Bellewood Drive	670 Sewer	Gigi Lewis	Jeff Appleton	5/15/2017	TRUE	he is having sewer issues, in the past it has been from the apts	main sewer line was stopped up
39855	Guster	408 Pollock Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/15/2017	TRUE	Sewer stoppage- clean out in front	service line unstopped. Improper clean out
39879	phillips	543 Arnold Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/15/2017	TRUE	sewer seems to be coming off of Hospital Alley, he said clean out is near alley	unstopped through clean out
39856	Robinson	631 West Ohea Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/15/2017	TRUE	Sewer stoppage- clean out on fron	unstopped through clean out
39894	johnson	643 west walthall apt B	670 Sewer	Gigi Lewis	Jeff Appleton	5/15/2017	TRUE	blue duplex on the corner of walthall and theobald	city side clear p/o notified
39899	Murray	May & Railroad Ave	670 Sewer	Bridgett Winters	Jeff Appleton	5/15/2017	TRUE	put top on manhole properly- awful smell and safety hazard and mosquito	top has been properly set
39933	amos	1248 Margaret Blvd	670 Sewer	Gigi Lewis	Jeff Appleton	5/16/2017	TRUE	sewer goes out the rear	IMPROPER CLEAN OUT REPAIR ON PROP OWNER, CLEAN OUT NEEDS TO BE MOVED CLOSER TO MAIN LINE
39934	stribbling	314 East Moore Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/16/2017	TRUE	no sure about clean out	UNSTOPPED CLEAN OUT
39917	Hill	3507 Sherwood	670 Sewer	Bridgett Winters	Jeff Appleton	5/16/2017	TRUE	health hazard- raw sewage is going into the yard behind her neighbors vacant lot- she is a nurse neighbor across the street from her its in her back yard, the ditch is full of sewage -smells horrible	not a sewer issue
39939	henry	510 wright street	670 Sewer	Gigi Lewis	Jeff Appleton	5/16/2017	TRUE	said c/o is in the back, he has run a snake in the line and says its on the city	UNSTOPPED MANHOLE
39935	stampley	227 Pauline Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/16/2017	FALSE	the city did some work in her yard, and needs dirt over the spot where the work was done	
39982	Citizen	1313 Luster Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/17/2017	TRUE	clean out on front-Sewer stoppage - leave door knocker	UNSTOPPED CLEAN OUT

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39960	Washington	143 NORTH POPLAR	670 Sewer	Bridgett Winters	Jeff Appleton	5/17/2017	TRUE	SUSIE WASHINGTON @ 143 NORTH POPLAR - SEWAR LINE AT STREET IS PARTIALLY STOPPED UP	IMPROPER CLEAN OUT REPAIR ON P/O
39955	Citizen	236 Mulberry Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/17/2017	TRUE	Sewer stoppage - landlord name Scott said city issue- sewage backing up into home	CLEAN OUT DOWN REPAIR ON P/O
39972	powell	2409 East Alexander St	670 Sewer	Gigi Lewis	Jeff Appleton	5/17/2017	TRUE	bad odor and toilets are starting to back up, clean out is in rear of lot near easement with sewer line in it	NO CLEAN OUT REPAIR ON P/O
39979	Redmon	2357 Bluebird Drive	670 Sewer	Bridgett Winters	Jeff Appleton	5/17/2017	FALSE	city line stopped upSewer stoppage- REPAIR LINE INSTEAD OF UNSTOP IT- CLEAN OUT IN FRONT YARD	
39988	Washington	143 N Poplar St	670 Sewer	Milton Kearney	Jeff Appleton	5/18/2017	TRUE	Sewer blockage; c/o side.	IMPROPER CLEAN OUT
39986	SCARBROUGH	188 CELESTE STREET	670 Sewer	Bridgett Winters	Jeff Appleton	5/18/2017	TRUE	CURTIS SCARBROUGH @ 1188 CELESTE STREET - 662-379-0099 SEWAGE IS STOPPED UP AT THE STREET	UNSTOPPED CLEAN OUT
39998	Citizen	716 South California	670 Sewer	Bridgett Winters	Jeff Appleton	5/18/2017	TRUE	Sewer stoppage - clean out in the front yard - raw sewage	UNSTOPPED CLEAN OUT
40011	HUBBARD	728 Fairview Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/18/2017	TRUE	THE SEWER GOES TO ALLEY IN THE REAR, HE WILL MARK CLEAN OUT SO WE CAN FIND IT	unstopped clean out ms
40012	HAWKINS	909 Campbell Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/18/2017	TRUE	COACH HAWKINS is still having sewer issues, can you please call him so he can discuss the issues he is having.	unstopped clean out
40035	TONOS	1517 Sunridge Cove	670 Sewer	Gigi Lewis	Jeff Appleton	5/19/2017	TRUE	thinks trash loader broke it	REPLACED
40019	TIMBERLAKE	431 MCALLISTER	670 Sewer	Gigi Lewis	Jeff Appleton	5/19/2017	TRUE	SEWER COMING OUT IN HIS YARD, HE SAID THAT A PROPER C/O WAS INSTALLED MAGARRH REALTY	clean out down, repair on p/o MS
40015	jones	old Ieland road	670 Sewer	Gigi Lewis	Jeff Appleton	5/19/2017	FALSE	north side of main canal bridge on old Ieland road, force main hanger has failed! FORCE MAIN PARTIALLY UNSUPPORTED	
40044	HARDY	1016 Caldwell Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/22/2017	TRUE	there is a hole in the middle of the street that seems to be a sewer failure, NOW HES HAVING SEWER PROBLEMS	unstopped clean out MS
40041	Walker	1462 hwy 1 south	670 Sewer	Bridgett Winters	Jeff Appleton	5/22/2017	TRUE	sewer line is backed up	fixed, towels in line
40050	hudson	712 South Shelby Stree	670 Sewer	Gigi Lewis	Jeff Appleton	5/22/2017	TRUE	elderly lady says c/o is in the drive	unstopped cleanout MS
40054	Citizen	846 Ashburn Road	670 Sewer	Bridgett Winters	Jeff Appleton	5/22/2017	TRUE	clean out at street overflowing - sewageSewer issue	unstopped clean out
40072	HARDY	1016 CaLDWELL DRIVEt	670 Sewer	Rosie Powell	Jeff Appleton	5/23/2017	TRUE	SEWER DRAIN IS BACKED UP	unstopped clean out
40081	Citizen	Palmyra & Wildwood	670 Sewer	Bridgett Winters	Jeff Appleton	5/23/2017	TRUE	blue line has come out of hole now its pumping sewage down the street Sewer issue	fixed MS
40089	Thomas	1513 East College Stre	670 Sewer	Bridgett Winters	Jeff Appleton	5/24/2017	TRUE	Sewer stoppage- clean out east side out of house- leave a note on the door	improper clean out
40093	Citizen	662 Lester Drive	670 Sewer	Bridgett Winters	Jeff Appleton	5/24/2017	TRUE	Sewer stoppage- leave a door knocker	unstopped main
40092	Citizen	801 South Hinds Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/24/2017	TRUE	Sewer stoppage- clean out on front of house	repair on p/o
40124	Lovette	1629 Bay Street	670 Sewer	Bridgett Winters	Jeff Appleton	5/25/2017	TRUE	Sewer stoppage- clean out at front	unstopped clean out
40108	KFC	1923 Highway 82 East	670 Sewer	Gigi Lewis	Jeff Appleton	5/25/2017	TRUE	has no idea about clean out, prob grease in line	main line down repair on p/o
40129	whatley	311 South Harvey Stree	670 Sewer	Gigi Lewis	Jeff Appleton	5/25/2017	TRUE	sewer is backing up from clean out	unstopped clean out



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40130	varney	744 north dyer circle	670 Sewer	Gigi Lewis	Jeff Appleton	5/25/2017	TRUE	has no idea where c/o is, sewer goes to easement in rear she said	no answer at home, dogs in back yard
40113	MOSE	510 Byrd Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/25/2017	FALSE	sewer coming out c/o	
40150	stevenson	3558 Forest Drive	670 Sewer	Gigi Lewis	Jeff Appleton	5/26/2017	TRUE	sewer issues, c/o is at row	NO CLEAN
40142	williams	522 Kentucky Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/26/2017	TRUE	c/o near street	unstopped clean out
40174	beckwith	1504 Brazil Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/30/2017	TRUE	strong sewer smell in yard and in her house. No trouble with toilets. She is at end of street. Could sewer be over flowing in side yard the reason it stays wet all the time? Donde is checking it	unstopped manhole 5/30/2017 Msuber - bwinters
40184	johnson	1507 Booker Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/30/2017	TRUE	she is having sewer problems, the clean out is NOT near ROW. She is calling land lord and telling him she needs a cleanout within ROW.	improper clean out
40176	thomas	1513 East College Stre	670 Sewer	Gigi Lewis	Jeff Appleton	5/30/2017	TRUE	city employee cant afford to put in clean out right now	clean out has to be moved by owner
40160	BROOKS	322 Johnson Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/30/2017	TRUE	HE AND HIS NEIGHBOR AND LADY ACROSS STREET HAVING SEWER ISSUES TOO	unstopped clean out
40163	HODGES	612 Wildwood Road	670 Sewer	Gigi Lewis	Jeff Appleton	5/30/2017	TRUE	Brian, this is coach rays house. The house you were having to rod out about every 3 months in the past	unstopped clean out
40178	crooms	649 East Woodlawn Driv	670 Sewer	Gigi Lewis	Jeff Appleton	5/30/2017	TRUE	c/o is near row	unstopped clean out
40164	williams	754 Townsend Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/30/2017	TRUE	I don't think she has a clean out near the road	no clean out repair on p/o
40170	bartholomew	917 maddingly	670 Sewer	Gigi Lewis	Jeff Appleton	5/30/2017	TRUE	she has no idea about clean out. Mr Allen from Allens Plumbing told her to contact city	improper clean out repair on p/o
40192	pace	1481 East John Cove	670 Sewer	Gigi Lewis	Jeff Appleton	5/31/2017	TRUE	the man hole in front of his house is full	vacuum out man hole - Msuber -BW
40206	MIZE	1721 West Azalea	670 Sewer	Gigi Lewis	Jeff Appleton	5/31/2017	TRUE	sewer backing no idea about c/o john took the call	clean out down- bwinters
40190	howard	1739 May Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/31/2017	TRUE	man hole directly behind her house has no cover	REPLACED MH COVER
40205	WASHINGTON	618 Lacey Street	670 Sewer	Gigi Lewis	Jeff Appleton	5/31/2017	FALSE	SEWER ISSUES, SAYS CLEAN OUT IS NEAR STREET	dig out needed incomplete - Msuber- bw
40301	Tackett	1188 Garden Drive	670 Sewer	Bridgett Winters	Jeff Appleton	6/1/2017	TRUE	sewer issue	UNSTOPPED CLEAN OUT
40300	Tackett	1188 Garden Drive	670 Sewer	Bridgett Winters	Jeff Appleton	6/1/2017	TRUE	Sewer stoppage- two phone calls already- not sure where cleanout is located	DUPLICATE
40312	ward	1256 Greenway Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	6/2/2017	TRUE	sewer is coming out of clean out pipe. c/o is near house, no c/o at ROW	UNSTOPPED CLEAN OUT
40314	MURRELL	716 South California	670 Sewer	Gigi Lewis	Jeff Appleton	6/2/2017	TRUE	SEWER BACKING UP IN FRONT YARD TISSUES IS GOING EVERYWHERE, IN FRONT YARD C/O NEAR STREET HAS NO TOP ON IT PRESSURE HAS BLOWN IT OFF	UNSTOPPED CLEAN OUT
40380	walsh	1343 East John Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/5/2017	TRUE	sewer backing up AGAIN	UNSTOPPED CLEAN OUT
40388	holmes	1794 East Azalea	670 Sewer	Gigi Lewis	Jeff Appleton	6/5/2017	TRUE	didn't finish, hole getting bigger	COMPLETE BC
40372	watson	223 North Theobald Str	670 Sewer	Gigi Lewis	Jeff Appleton	6/5/2017	TRUE	84 yr old lady having sewer problems	ON THE PROPERTY OWNER
40379	WASHINGTON	223 THEOBALD STREET	670 Sewer	Bridgett Winters	Jeff Appleton	6/5/2017	TRUE	WILLIE MAE WASHINGTON - NUMBER:, 537-8199 - ADDRESS:, 223 THEOBALD STREET - COMPLAINT:, SEWER PROBLEM SINCE FRIDAY - IS CALL AN EMERGENCY:, YES -	on the property owner



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40349	juitt	380 Shackleford Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/5/2017	TRUE	everytime it rains he cant flush his toilet and cant wash clothes , please open line today, city issue	improper clean out
40377	collins	400 blk st paul	670 Sewer	Gigi Lewis	Jeff Appleton	6/5/2017	TRUE	citizen reported sink hole in 400 blk. Sewer in center of street	NOT SEWER
40390	MARILYN FAIN	643 VALLIANT STREET	670 Sewer	Bridgett Winters	Jeff Appleton	6/5/2017	TRUE	MARILYN FAIN - NUMBER: 662-344-3244 - ADDRESS: 643 VALLIANT STREET - COMPLAINT: SEWAGE IN FRONT OF THE HOME - IS CALL AN EMERGENCY: YES -	UNSTOPPED CLEAN OUT ms
40337	CLARENCE TH	745 Sewanee	670 Sewer	Bridgett Winters	Jeff Appleton	6/5/2017	TRUE	NAME: CLARENCE THARP @ THARP PLUMBING - NUMBER: 931-1421 - ADDRESS: 745 SEWANEE STREET - COMPLAINT: SEWER BLOCKED - IS CALL AN EMERGENCY: YES -Sewer stoppage	IMPROPER CLEAN OUT
40391	mcgarrah	903 Lotus Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/5/2017	TRUE	plumber says c/o near meter	UNSTOPPED CLEAN OUT
40363	JEWETT	989 Patton Drive	670 Sewer	Gigi Lewis	Jeff Appleton	6/5/2017	FALSE	SEWER IS BACKING UP IN HOUSE, C/O NEAR ROW	
40400	laws	1011 Caldwell Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/6/2017	TRUE	she has a hole in her drive at the street been there for a while with a cone in it getting so big she almost cant get in drive. NO WATER LINE IN FRONT, SEWER IN MIDDLE OF STREET. MAY BE SEWER SERVICE LINE	FILLED HOLE IN UNTIL REPAIR IS DONE PRIVATE PROPERTY REPAIR ON OWNER ms
40408	Inn	1660 hwy 1 South	670 Sewer	Bridgett Winters	Jeff Appleton	6/6/2017	TRUE	Sewer stoppage- plumber has been there several times c/o is at the end of drive near house, wants us to show where line is so he can put in clean out in	UNSTOPPED CLEAN OUT
40409	webster	509 PLEasant Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/6/2017	TRUE		
40423	Phillips	522 Joann Circle	670 Sewer	Bridgett Winters	Jeff Appleton	6/6/2017	TRUE	sewer issue	clean out needs to be on the front before they can assist you- m suber- closed bwinters- I called her , she said it's the storm drain, I called marcus he said it was a storm drain. Ronnie said that's not relevant IMPROPER CLEAN OUT
40425	Dixon	872 Ashburn Road	670 Sewer	Bridgett Winters	Jeff Appleton	6/6/2017	TRUE	clean out in the front of home stopped up - landlord said it's a city issue	UNSTOPPED CLEAN OUT ms
40444	PearlieStrong	318 South Harvey	670 Sewer	Bridgett Winters	Jeff Appleton	6/7/2017	TRUE	sewer issue	unstopped clean out. DUPLICATE MS
40460	Citizen	903 Lotus	670 Sewer	Bridgett Winters	Jeff Appleton	6/7/2017	TRUE	clean out at front near dead end - sewer issue for 2 weeks	unstopped cleanout
40437	MCCroy	1225 Highway 1 South	670 Sewer	Bridgett Winters	Jeff Appleton	6/7/2017	FALSE	sewage issue on vacant lot next door to her, the city came out and evaulated but have taken no action at this time	
40503	Bardin	1047 Duncan Drive	670 Sewer	Gigi Lewis	Jeff Appleton	6/8/2017	TRUE	I think she has an improper clean out	improper clean out
40498	davis	1328 East John Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/8/2017	TRUE	said his sewer is backing up in his home	improper clean out MS
40504	jones	1818 Lake Manor Drive	670 Sewer	Gigi Lewis	Jeff Appleton	6/8/2017	TRUE	between 604 wildwood and 1818 lake manor	unstopped manhole
40500	wilson	2411 North Sarullo Cir	670 Sewer	Gigi Lewis	Jeff Appleton	6/8/2017	TRUE	please check, not sure about c/o	clean out down, repair on p/o MS

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40489	jones	612 Wildwood Road	670 Sewer	Gigi Lewis	Jeff Appleton	6/8/2017	TRUE	smoke test revealed blockage in sewer main between 604-614 Wildwood	UNSTOPPED MANHOLE
40496	gidron	642 McAllister Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/8/2017	TRUE	please let her know if she has improper clean out. I explained the process to her.	unstopped clean out MS
40518	webster	509 Pleasant Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/9/2017	TRUE	plumber has installed clean out	sewer repaired
40510	PHILLIPS	522 JOANN	670 Sewer	Gigi Lewis	Jeff Appleton	6/9/2017	TRUE	SHE SAYS THAT WHEN THE CITY CAME OUT AND FLUSHED STORM DRAIN? SHE COULD BATHE AND FLUSH TOILETS, PLEASE CALL OR GO TALK TO THIS WOMAN IF SHE HAS AN IMPROPER CLEAN OUT CALL ME (GIGI) AND I WILL CALL THE LAND LORD	improper clean out, property owner needs to install a clean out on the city ROW per Marcus Suber Clearwater Solutions, Greenville, MS Gigi Lewis 378-1546
40512	Unknown Citizen	42 Bonda Drive	670 Sewer	Bridgett Winters	Jeff Appleton	6/9/2017	FALSE	sewer in rear we repaired line left dirt piled up- needs to be smoothed out- I told him it must be really dry- c/o is ni yard, sewer goes out the back of the house and is in an easement. Back of house is between 125-130 ft from sewer main location	
40545	mcgarrh	1236 Wayside Drive	670 Sewer	Gigi Lewis	Jeff Appleton	6/12/2017	TRUE		msuber- UNSTOPPED--bw
40555	Shala	2886 Champion	670 Sewer	Bridgett Winters	Jeff Appleton	6/12/2017	TRUE	sewer issue and manhole issue	unstopped clean out
40554	Citizen	314 East Moore Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/12/2017	TRUE	Sewer issue Called back in 6/14/17 by george Sherdan she has a proper c/o GG	unstopped clean out
40544	beasley	537 South Percy Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/12/2017	TRUE	not sure about c/o	repair on p/o cleanout down
40571	lunford	1765 Pinewood Drive	670 Sewer	Gigi Lewis	Jeff Appleton	6/13/2017	TRUE	john said he asked about the clean out, guy said he didn't know if he even had one	CLEAN OUT DOWN AND FLOWING REPAIR ON THE P/O ms
40587	mccrory	1225 Highway 1 South	670 Sewer	Gigi Lewis	Jeff Appleton	6/13/2017	FALSE	please check the new lot with dirt on it to make sure it is tied into the city sewer	
40576	morris	438 Carrie Stern Lane	670 Sewer	Bridgett Winters	Jeff Appleton	6/13/2017	FALSE	raw sewage for two months coming out of yard	
40617	COLLINS	2436 East Alexander St	670 Sewer	Gigi Lewis	Jeff Appleton	6/14/2017	TRUE	WAS TOLD THERE WAS MUD IN THE LINE? CAN YOU PLEASE CHECK AND SEE IF IT IS ON THE CITY OR THE P/O	UNSTOPPED CLEANOUT
40632	Miller	304 Orlando Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/14/2017	TRUE	Sewer stoppage	IMPROPER CLEAN OUT MS
40633	Miller	318 Orlando Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/14/2017	TRUE	Sewer stoppage	INCORRECT ADDRESS
40639	nix	908 East Lynne Circle	670 Sewer	Gigi Lewis	Jeff Appleton	6/14/2017	TRUE	said he has a clean out in the yard. Was told it would be improper clean out, he wanted someone out anyway. Please let me know ASAP if its improper so if he calls back I can tell him	UNSTOPPED CLEAN OUT
40668	Mrs. Farrie Davis	1328 East John Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/15/2017	TRUE	plumber marked area, Donde came out yesterday. CWS should have been back today but havent at this time	
40662	Citizen	1509 Brazil Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/15/2017	TRUE	Plumber installed cleanout to the end of the street. Plumber Louis Thomas	UNSTOPPED CLEAN OUT, IMPROPER CLEAN OUT MS
40653	magarrh really	210 south cornell	670 Sewer	Gigi Lewis	Jeff Appleton	6/15/2017	TRUE	man hole is stopped up- in front of the house	UNSTOPPED M/H
40667	JONES	2427 East Alexander St	670 Sewer	Gigi Lewis	Jeff Appleton	6/15/2017	TRUE	small house directly behind 2205 East Aleaxander ST. Said the clean out at the street is full	UNSTOPPED CLEAN OUT ms
								MAN HOLE TO TOP	UNSTOPPED M/H

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40675	DAVIS	927 EaST Lynne Circle	670 Sewer	Gigi Lewis	Jeff Appleton	6/15/2017	FALSE	CLEAN OUT IN THE YARD, WOULD NOT LISTEN WHEN ASKED ABOUT CLEAN OUT	
40721	howard	1428 South Theobald St	670 Sewer	Gigi Lewis	Jeff Appleton	6/16/2017	TRUE	her clean out is just outside the fence, theobald has 100'ROW at her home	Improper clean out-Msuber - BW
40696	NOBLES	1528 FaiRVIEW	670 Sewer	Gigi Lewis	Jeff Appleton	6/16/2017	TRUE	SEWER ISSUES AND NEIGHBOR ACROSS THE STREET IS ALSO	plumber found problem cleared line
40697	nobles	1528 Fairview Extended	670 Sewer	Gigi Lewis	Jeff Appleton	6/16/2017	TRUE	husband cant find clean out in fron, she has called a plumber to install clean out. Can we check main line. Neighbor across the street is having issues too. Her sewer is in the street	PLUMBER FOUND PROBLEM CLEARED LINE
40690	Keith	2530 Turin Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/16/2017	TRUE	Sewer stoppage- clean out- unknown location	clean out down repair on the property owner
40694	Stribbling	314 East Moore Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/16/2017	TRUE	sewage issue- no plumber has been out there	unstopped clean out
40707	wong	705 Dallriva Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	6/16/2017	TRUE	the laundromat is having issues, she has no idea about c/o	REPAIR ON P/O ms
40689		827 Bolivar Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/16/2017	TRUE	Sewer stoppage- clean out near sidewalk	unstopped clean out, improper clean out MS
40724	Rosalind Swift	1638 South Delesseps	670 Sewer	Bridgett Winters	Jeff Appleton	6/19/2017	TRUE	sewage backing up into th hious- toilet will not flush	unstopped clean out MS
40752	Miller	649 East Alexander Str	670 Sewer	Bridgett Winters	Jeff Appleton	6/19/2017	TRUE	plumber ran line as far as possible, sewage issue on city	improper clean out MS
40730	Murrell	716 South California	670 Sewer	Bridgett Winters	Jeff Appleton	6/19/2017	TRUE	sewage backing up in front yard- you are supose to camera the line	unstopped clean out MS
40740	Thomas	622 North Martin Luther King	670 Sewer	Bridgett Winters	Jeff Appleton	6/19/2017	FALSE	sewer issue - Louis Thomas plumber called in	
40726	Briggs	810 Lotus Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/19/2017	FALSE	sewage issue- cant flush when it rains	
40782	swift	1638 South Delesseps S	670 Sewer	Gigi Lewis	Jeff Appleton	6/20/2017	TRUE	after CW flushed the line, it was still backed up, land lord got his "plumber" to run a balloon in the line and now she cant do anything.	UNSTOPPED CLEAN OUT MSUBER -BW
40761	SMITH	213 Saint Anthony Stre	670 Sewer	Gigi Lewis	Jeff Appleton	6/20/2017	TRUE	THERE IS A HUGE HOLE THAT IS ABOUT 3-4 FT DEEP THAT HAS APPEARED BETWEEN 213 AND 219 IT IS ON TOP OF A SEWER LINE	complete no sewer line collapsed MS
40771	barney	744 South Dyer Circle	670 Sewer	Gigi Lewis	Jeff Appleton	6/20/2017	TRUE	she has dogs if you call she or her daughter will kennel the dog	unstopped manhole and clean out
40773	citizen	825 Hart Drive	670 Sewer	Gigi Lewis	Jeff Appleton	6/20/2017	TRUE	daughter Deshondra @ 820-3348. this has been an ongoing problem since may	No one at home and dog is in back yard 6/20/17 Msuber-BW
40765	JONES	997 Caldwell Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/20/2017	FALSE	sewer stoppage (this was index # 40691)	unstopped clean out MS
40805	Jones	1767 Palmyra Drive	670 Sewer	Bridgett Winters	Jeff Appleton	6/21/2017	TRUE	CAVE IN NEXT TO A MAN HOLE	filled hole in until repair is completed- work still in progress - incomplete-#22 #59 - BW
40834	Citizen	1280 Waxhaw Drive	670 Sewer	Bridgett Winters	Jeff Appleton	6/22/2017	TRUE	someone building a house next door to this address has an exposed that pipe stinks and is leaking water	pump hose busted- repaired Msuber-bw
40825	JONES	1280 Waxhaw Drive	670 Sewer	Gigi Lewis	Jeff Appleton	6/22/2017	TRUE	sewer issue- every time it rains it stops up her line	unstopped clean out- gigi
40824	BROWN	705 Dallriva Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	6/22/2017	TRUE	SHE SAID SHE HAS A CLEANOUT IN THE REAR, BUT COULDN'T TELL ME HOW CLOSE TO row	unstopped clean out-Msuber -bw
								PLEASE CHECK THIS, JOHN DID NOT ASK ABOUT CLEAN OUT	repair on property owner - man hole down Msuber- BW

40835	hubbard	728 Fairview Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/22/2017	TRUE	sewer issues please check	mud at c/o repair on p/o MS & BC clean out broken repair on property owner 6/22/17- Suber-BW
40826	MITCHELL	506 Patricia Drive	670 Sewer	Gigi Lewis	Jeff Appleton	6/22/2017	FALSE	she and the neighbor across the street have complained about sewer issues, johnny hughes put her in a clean out a year ago in june and said the line had collapsed. She has a c/o on the row and got some relief BUT everything is running slow	locate called in to fix ms 6-22-17
40857	Mrs. Berry	2106 White Oak Drive	670 Sewer	Bridgett Winters	Jeff Appleton	6/23/2017	TRUE	man hole down the street overflowing- sewage issue	UNSTOPPED MANHOLE MS
40852	Mardis	243 Primrose	670 Sewer	Felicia Wilkerson	Jeff Appleton	6/23/2017	TRUE	Sewage stopped up can not flush toilets	IMNPROPER CLEAN OUT. PUMPED DOWN STATION MS
40851	Murrell	716 South California	670 Sewer	Bridgett Winters	Jeff Appleton	6/23/2017	TRUE	ongoing sewer problem	UNSTOPPED C/O MS
40854	Ossie Wells	825 Hart Drive	670 Sewer	Bridgett Winters	Jeff Appleton	6/23/2017	TRUE	toilets will not flush	UNSTOPPED C/O MS
40875	RICHARDSON	1625 Marilyn Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	6/26/2017	TRUE	SAID HE RAN SNAKE IN LINE FOUND NO BLOCKAGE ON HIS SIDE. NO CLEAN OUT NEAR STREET	IMPROPER CLEAN OUT MS
40902	n/a	1914 Michigan Street	670 Sewer	Milton Kearney	Jeff Appleton	6/26/2017	TRUE	Sewer backup; c/o front.	unstopped c/o ms
40893	LENA DERRY	2106 WHITE OAK DRIVE DRIV	670 Sewer	Bridgett Winters	Jeff Appleton	6/26/2017	TRUE	NAME:, LENA DERRY - NUMBER:, 662-347-*5201 - ADDRESS:, 2106 WHITE OAK DRIVE DRIVEW - COMPLAINT:, WANTS TO KNOW IF SOMEONE CAME AND FIXED THE SEWER RUNNING IF FRONT OF HER HOUSE ON FRIDAY -	unstopped mh ms
40869	thomas	3551 South Woodlawn Dr	670 Sewer	Gigi Lewis	Jeff Appleton	6/26/2017	TRUE	C/O IS AT THE DITCH	UNSTOPPED C/O MS
40904	HAWKINS	410 Maple Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/26/2017	TRUE	HAVING SEWER PROBLEMS SAID CLEAN OUT IS BETWEEN SIDEWALK AND CURB	UNSTOPPED CLEAN OUT MS
40870	WYNN	1250 Arnold Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	6/26/2017	FALSE	THE LINE NEEDS A CAMERA RUN THROUGH IT PER BRAD	
40891	shanklin	2271 Stockton Drive	670 Sewer	Gigi Lewis	Jeff Appleton	6/26/2017	FALSE	the easement covering sewer line is holding water, they are also having sewer problems. Clean out is NOT in the easement. Let me know if I need to call him back about c/o	
40884	R L Anderson	600 Block Alexander	670 Sewer	Bridgett Winters	Jeff Appleton	6/26/2017	FALSE	cone still in street for over 6 months, whats going on in this area	
40941	SUMMERVILLE	117 Oak DRIVE LOT 29	670 Sewer	Bridgett winters	Jeff Appleton	6/27/2017	TRUE	sewer issues	MANHOLE DOWN REPAIR ON P/O MS
40932	turner	1226 Luster Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/27/2017	TRUE	sewer stopped up, ??? c/o	unstopped clean out MS gg
40923	lemay	167 Oak Drive	670 Sewer	Gigi Lewis	Jeff Appleton	6/27/2017	TRUE	he said c/o is across the road? It should be beside the black iron gate. If you need to call him he will be at home	pump station charged up ms
40944	lawrence	222 East Moore Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/27/2017	TRUE	has no idea about a c/o	unstopped c/o ms
40918	LEWIS	650 East McCorkle Circ	670 Sewer	Gigi Lewis	Jeff Appleton	6/27/2017	TRUE	I TRIED TO EXPLAIN TO THE PLUMBER THAT SINCE C/O WAS NOT AT ROW WE COULD CHECK MAIN AND THAT'S ALL. HE INSIST WE COME OUT	unstopped clean out ms
40914	moore	705 Dallriva Avenue	670 Sewer	Gigi Lewis	Jeff Appleton	6/27/2017	TRUE	they have installed a clean out on the ROW	clean out down MS gg

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40937	Big Mcloud	853 West Percy	670 Sewer	Bridgett Winters	Jeff Appleton	6/27/2017	TRUE	city sewer stopped up flooded apartment	duplicate
40927	mccloud	853 west percy	670 Sewer	Gigi Lewis	Jeff Appleton	6/27/2017	TRUE	he said the main line is stopped up and has flooded the whole apt. c/o is at the street	unstopped clean out ms
40977	Richards	1118 Legion Drive	670 Sewer	Bridgett Winters	Jeff Appleton	6/28/2017	TRUE	He's in my office complaining about sewage backing up I the front but its coming from the back and street caving in due to ongoing leaks	improper clean out, clean out down MS gg
40988	grant	1204 Lewis Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/28/2017	TRUE	sewer goes out to easement behind house, there is a mh right behind his fence, half the time cover is off	unstopped manhole
40997	martin	201 South Delta Street	670 Sewer	Gigi Lewis	Jeff Appleton	6/28/2017	TRUE	sewer is coming out of clean out. Please let her know if it is on city or home owner, she is a renter	unstopped cleaon out MS gg
40979	Citizen	2106 White Oak Drive	670 Sewer	Bridgett Winters	Jeff Appleton	6/28/2017	TRUE	sewage still running down he street- wanted to be transferred to the Mayor	unstopped manhole MS gg
41052	Jermone Smith	1317 Sout Saint Mary	670 Sewer	Bridgett Winters	Jeff Appleton	6/29/2017	TRUE	sewage backing up	no clean out repair on the p/o ms
41083	Andre	1204 Lewis Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/30/2017	TRUE	sewer issue - call him clean out - rear	unstopped mh
41090	WASHINGTON	728 Cannon Street	670 Sewer	Bridgett Winters	Jeff Appleton	6/30/2017	TRUE	SEWAGE BACKING UP- CLEAN OUT IN FRONT YARD	clean out down repair on p/o MS
41072	BRANTLEY	818 South Colorado Str	670 Sewer	Gigi Lewis	Jeff Appleton	6/30/2017	TRUE	CALLED IN BY GEORGE SHERDIN, HE SAID THEY DO NOT HAVE A C/O AT ROW, owner does not want to listen to him about c/o so please see if main is up, if not let me know and I will call owner. (it's a rental property)	unstopped clean out, improper clean out